AGENDA

1. **WELCOME & APOLOGIES**

2. **DECLARATIONS OF INTEREST**
   
   Members of the Council are invited to identify any disclosable pecuniary, other pecuniary or non-pecuniary interests relevant to items on the agenda.

3. **HOMELESS 16/17 YEAR OLDS** (Pages 1 - 24)
   
   To receive a report from Paul Sutton, Assistant Director, Youth & Service Development on Homeless 16/17 Year Olds.

4. **ANNUAL CORPORATE COMPLAINTS** (Pages 25 - 30)
   
   To receive a report from Nicholas Foster, Complaints Manager, HHASC on Update on Complaints Performance.

5. **OSC WORKSTREAMS FOR 2018/19**
   
   Members to discuss potential workstreams for 2018/19.
6. **WORK PROGRAMME 2017/18** (Pages 31 - 34)

To confirm completion of the work programme for 2017/18.

7. **MINUTES OF THE MEETINGS HELD ON 22 FEBRUARY 2018 AND 13 MARCH 2018** (Pages 35 - 50)

To agree the minutes of the meetings held on 22 February 2018 and 13 March 2018.

8. **DATES OF FUTURE MEETINGS**

Provisional Call-In Date:
- 19 April 2018

The dates of future business meetings will be agreed at Annual Council on 23 May 2018.

9. **EXCLUSION OF PRESS & PUBLIC**

To consider, if necessary, passing a resolution under Section 100A(4) of the Local Government Act 1972 excluding the press and public from the meeting for the item of business listed in Part 2 of the agenda on the grounds that it will involve the likely disclosure of exempt information as defined in those paragraphs of Part 1 Schedule 12A to the Act (as amended by the Local Government (Access to Information)(Variation) Order 2006), as are listed on the agenda (Please note there is not a Part 2 agenda)