

## MINUTES OF THE MEETING OF THE TURKEY STREET WARD FORUM HELD ON MONDAY, 2ND OCTOBER, 2017

**MEMBERS:** Councillors Dino Lemonides (Cabinet Member for Finance & Efficiency) and Toby Simon

### 11. WELCOME AND INTRODUCTIONS

Councillors Dino Lemonides & Toby Simon, Faye Oliver (HealthWatch) and 14 residents

### 12. APOLOGIES FOR ABSENCE

Councillors Chibah & Pite.

### 13. UPDATE FROM POLICE

NONE

### 14. FAYE OLIVER - PRESENTATION ABOUT HEALTH WATCH ENFIELD

Ms Oliver outlined the work of HealthWatch in improving services across the borough; they actively sought information about patient experiences, visited services and could signpost to particular services.

In discussion, residents identified the problems of waiting for GP appointments, with over two weeks delay before either the Freezywater or the Riley Road surgeries could offer appointments. Booking systems were unhelpful and inconsistent. Residents also noted that they had been refused NHS service by an out-borough dental surgery and the difficulties in obtaining chiropody services.

### 15. ENVIRONMENTAL, HOUSING, ESTATE, AND OTHER ISSUES OF CONCERN TO RESIDENTS

- a. Bicycles on Hoe Green; several residents were concerned about the number of trail bikes on the greens parallel to the A10 and near the railway. The

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problem was particularly bad on Sunday afternoons and there was considerable damage to the grass. Councillors noted that the parks service was looking at options and would reinforce the need for urgent action by both the council and the police.

- b. Yellow lines in Turkey Street. These were welcomed, but felt to be too short; obstruction was still being caused at either end of the current controls. Officers should be asked to carry out a post-implementation evaluation to see whether an extension was required.
- c. The footway along the Brook at the eastern end of Turkey Street is too narrow and does not allow a couple to walk alongside each other. With speeding cars, it can be dangerous.
- d. Bulls Cross open space. Councillor Simon said that planning permission had been given for a multi-use games area and as part of this there would be improved management and maintenance of the rest of the open space. The future of the poplar trees was still under discussion.
- e. Residents in Gilbert Street noted that the white lines needed renewal.
- f. They were also concerned about recently issued parking tickets and were advised to appeal. Councillors would raise the general issue of whether parking across a dropped kerb should be the subject of enforcement when there was no complaint from the householder, as families might sometimes block their own drive.
- g. Theft from cars. Several residents had experienced break-ins to their cars which had electronic locks, including in Gilbert Street and Hook Gate. This will be drawn to the attention of the neighbourhood police team.
- h. Garages on Cocker Road. The garages had recently been blocked off near the sheltered housing; residents asked for information on what was planned.
- i. Albany Park community hub. It was noted that the former uses of the bowling clubhouse had closed, and information was sought on their future use.
- j. Teal Close. It was noted that the close parking on the East side of the road made it difficult for cyclists and pedestrians to access the pathway into the park when leaving the station. There should be a protected section and dropped kerb.

## 16. MINUTES OF PREVIOUS MEETING AND ANY MATTERS ARISING

The minutes were agreed and the attached feedback on various issues provided by officers was noted.

- a. The promise to enforce parking controls near Capel Manor School was welcomed. Residents said that the problem was worst around 0800, when children were dropped off for breakfast club, including regular infringement by an Approved Driving Instructor.
- b. The response of TfL to the problems of the use of the underpass at Bullsmoor Lane as a toilet was felt to be inadequate and they were asked to consider both technical and cleansing solutions.

M25/A10 junction. Councillor Simon reported that the Highways Agency would be consulting again on the detailed design of the preferred option next year.

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Further studies were being undertaken on the Northern Gateway Access Package to involve the best solutions for traffic problems on Bullsmoor Lane, which might include an eastbound slip road between the existing M25 junctions

### **17. ANY OTHER BUSINESS**

### **18. SUGGESTIONS FOR FUTURE MEETINGS**

It was suggested that the TfL borough liaison officer and the Environment Agency might also be invited to attend. A briefing on academics was also requested.

### **19. DATES AND LOCATIONS OF FUTURE MEETINGS**

Thursday 15<sup>th</sup> February at 7.30pm Kempe Hall, Kempe Road, EN1 4QW.

The meeting ended at 20:45