

OVERVIEW & SCRUTINY COMMITTEE

Thursday, 29 September 2022 at 7.00 pm
Council Chamber, Civic Centre, Silver Street,
Enfield, EN1 3XA

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Councillors : Margaret Greer (Chair), Bektas Ozer (Vice-Chair), Maria Alexandrou,
Nawshad Ali, Elif Erbil, James Hockney, Mohammad Islam and Michael Rye OBE

Education Statutory Co-optees: 1 vacancy (Church of England diocese representative), vacancy (other faiths/denominations representative), vacancy (Catholic diocese representative), Alicia Meniru & 1 vacancy (Parent Governor Representative).

Enfield Youth Parliament Co-optees (2)
Support Officer – Marie Lowe (Governance & Scrutiny Officer)

AGENDA – PART 1

1. WELCOME & APOLOGIES

2. DECLARATIONS OF INTEREST

Members of the Council are invited to identify any disclosable pecuniary, other pecuniary or non-pecuniary interests relevant to the items on the agenda.

3. MINUTES OF PREVIOUS MEETINGS (Pages 1 - 6)

To agree the minutes of the Overview and Scrutiny Committee meeting held on 23 June 2022.

4. ENFIELD COUNCIL CORPORATE COMPLAINTS ANNUAL REPORT 2021-22 (Pages 7 - 32)

The report summarises the findings of the Corporate Complaints Annual Report 2021-22 and focuses on the nature of complaints and learning they provide to improve services in the future.

5. SCRUTINY ANNUAL WORK PROGRAMMES 2022/23 (Pages 33 - 52)

The report and appendices sets out the draft work programmes for Overview

and Scrutiny Committee and the seven standing Scrutiny Panels for 2022/23.

6. DATE OF NEXT MEETING

To note that the next Overview and Scrutiny Committee business meeting is scheduled to take place on **Thursday, 10 November 2022**.