

OVERVIEW & SCRUTINY COMMITTEE

Tuesday, 14 November 2023 at 7.00 pm
Conference Room, Civic Centre, Silver
Street, Enfield, EN1 3XA

Contact: Democracy

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Councillors : Margaret Greer (Chair), Mahmut Aksanoglu (Vice-Chair),
Maria Alexandrou, Nawshad Ali, Kate Anolue, Hivran Dalkaya, James Hockney and
Michael Rye OBE

Education Statutory Co-optees: 1 vacancy (Church of England diocese
representative), vacancy (other faiths/denominations representative), vacancy
(Catholic diocese representative), Alicia Meniru & 1 vacancy (Parent Governor
Representative).

Stacey Gilmour - (Governance & Scrutiny Officer)

AGENDA

1. WELCOME & APOLOGIES

2. DECLARATIONS OF INTEREST

Members of the Council are invited to identify any disclosable pecuniary,
other pecuniary or non-pecuniary interests relevant to the items on the
agenda.

3. MINUTES OF PREVIOUS MEETINGS (Pages 1 - 6)

To agree the minutes of the Overview & Scrutiny Committee meetings held
on 27 July 2023 and 14 September 2023.

4. OVERVIEW OF COMPLAINTS PROCESS (Pages 7 - 20)

To receive the report of Eleanor Brown, Director of Customer &
Communications (Acting).

5. ICB CLINICAL COMMISSIONING - UPDATE -TO FOLLOW

To receive the report of Deborah McBeal, Director of Integration, NHS North
Central London ICB.

(The report will be sent as a To Follow Paper).

6. WORK PROGRAMME 2023/24 (Pages 21 - 22)

To note the Overview & Scrutiny Committee Work Programme for 2023/24.

7. DATES OF FUTURE MEETINGS

To note that the next Overview and Scrutiny Committee business meeting is scheduled to take place at the Civic Centre at 7pm on Monday, 15 January 2024.