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FINANCE & PERFORMANCE SCRUTINY PANEL

**Tuesday, 16th January, 2024 at 7.00 pm in the Conference Room,
Civic Centre, Silver Street, Enfield, EN1 3XA**

Membership:

Cllrs: Nawshad Ali (Chair), Sabri Ozaydin (Vice Chair), Guney Dogan, Thomas Fawns, Alessandro Georgiou, Ayten Guzel, Paul Pratt, and Julian Sampson.

AGENDA – PART 1

1. WELCOME AND APOLOGIES

2. DECLARATION OF INTEREST

Members are asked to declare any disclosable pecuniary, other pecuniary or non-pecuniary interests relating to items on the agenda.

3. MINUTES OF THE PREVIOUS MEETING (Pages 1 - 4)

To receive and agree the minutes of the meeting held on Tuesday 31 October 2023.

4. CUSTOMER SERVICE PERFORMANCE (Pages 5 - 20)

To update the panel on Customer Service performance data from last Finance & Performance Scrutiny Panel March 2023; to include self-serve, council website analytics, bounce rates, customer experience, contact centre, and library hubs.

5. COUNCIL COMPANIES (Pages 21 - 62)

To provide an update on the performance of all Enfield Council Companies

as at Quarter 2 of 2023/24 and provide an estimated outturn position for 2023/24.

(This item contains exempt information as defined in Paragraph 3 (information relating to the financial or business affairs of any particular person – including the authority holding that information) of Schedule 12A to the Local Government Act 1972, as amended).

6. PROCUREMENT LEGISLATIVE CHANGES (Pages 63 - 94)

To receive an update on the key features of the new Procurement Act 2023 and NHS Provider Selection Regime together with details of local planning and implementation and an assessment of the key implications and impacts for the Council.

7. QUARTERLY REVENUE MONITORING REPORT (Pages 95 - 134)

To receive the most recent Quarterly Revenue Monitoring Report.

8. QUARTERLY CAPITAL MONITORING REPORT (Pages 135 - 160)

To receive the most recent Quarterly Capital Monitoring Report.

9. QUARTERLY PERFORMANCE MONITORING REPORT (Pages 161 - 190)

To receive the Quarterly Performance Monitoring Report presented at the last meeting, as requested.

10. WORK PROGRAMME 2023/24 (Pages 191 - 194)

To note the Finance & Performance Scrutiny Panel Work Programme for 2023/24.

11. DATES OF FUTURE MEETINGS

To note that the dates of future meetings are as follows:

Thursday 7th March 2024

Thursday 11th April 2024.

12. EXCLUSION OF THE PRESS AND PUBLIC

If necessary, to consider passing a resolution under Section 100A(4) of the Local Government Act 1972 excluding the press and public from the meeting for any items of business moved to part 2 of the agenda on the grounds that they involve the likely disclosure of exempt information as defined in those paragraphs of Part 1 of Schedule 12A to the Act (as amended by the Local Government (Access to Information) (Variation) Order 2006). (Members are asked to refer to the part 2 agenda).

AGENDA – PART 2

13. COUNCIL COMPANIES

Item 5 above refers.