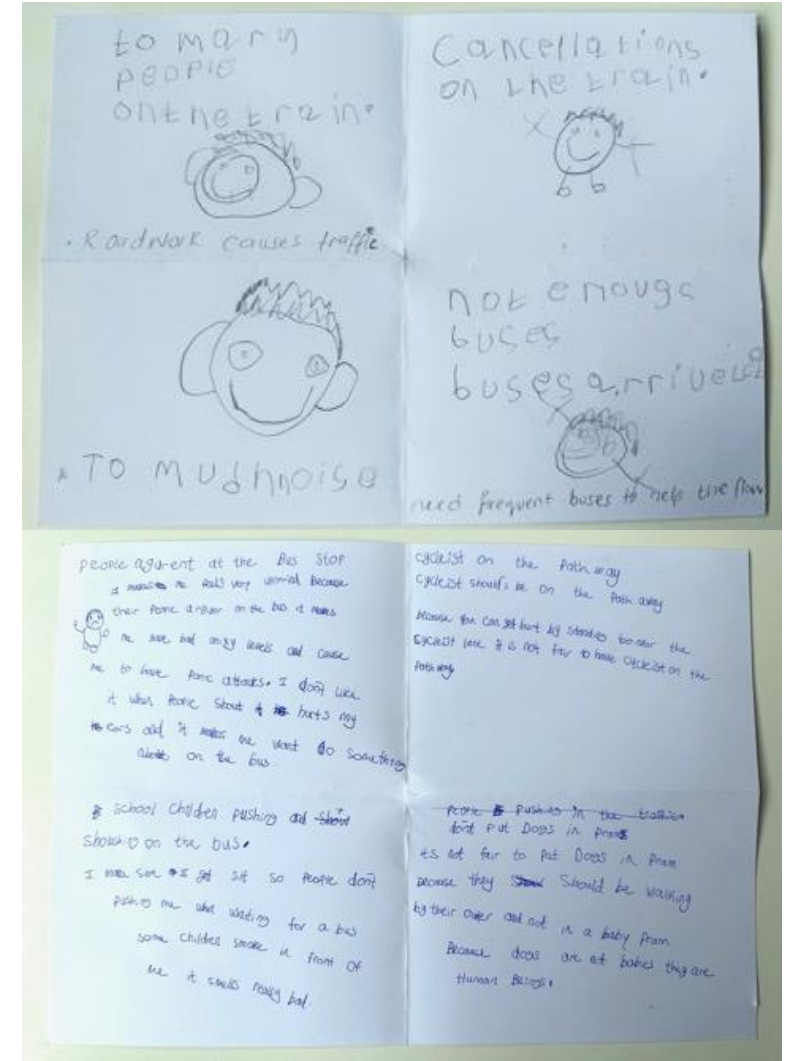




# Edmonton Green Quieter Neighbourhood: Engagement Report

December 2023

Prepared for London Borough of Enfield by ECF



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# INTRODUCTION

# 1. Introduction

ECF was commissioned by the Journeys and Places team at London Borough of Enfield to support the engagement programme that investigated the potential introduction of a Quieter Neighbourhoods in Edmonton Green.

Quieter Neighbourhoods form part of a comprehensive approach the council is taking to reduce the speeds and volume of motor vehicles in the area and create attractive and safe environments. The long-term benefits we hope to see include improvements in people's health, less congestion and safer roads, and improved air quality.

This report focuses on the engagement activities that were targeted towards people that live in the Edmonton Green project area.

The Council wanted to collect evidence on the issues that people would like to be addressed to make the area quieter and safer, and what local people felt could be done to improve the area to make it a Quieter Neighbourhood.

The purpose of this report is to explain the different methods of community engagement that were undertaken, and to summarise the key findings of the feedback that was provided on how to make Edmonton Green a quieter and safer neighbourhood.



Photograph of the exhibition boards from the drop-in session in Westbourne Hall community centre.

# **EXECUTIVE SUMMARY**

## 2. Executive Summary

This report presents the findings from an engagement programme undertaken by Enfield Council with support from ECF from 11 September to the 8 October 2023.

Enfield Council is delivering Quieter Neighbourhoods (QN) as part of a broader strategy to reduce traffic and create an attractive and safe environment for pedestrians, cyclists, and other active transport uses. Edmonton Green has been identified as an area for a future QN.

The aim of this engagement period was to hear **ideas** to improve the Edmonton Green area, and about the **issues** in the area that the community currently experience and could be addressed through a Quieter Neighbourhoods initiative.

Throughout the engagement period, there were a wide range of opportunities for people to have their say, including through workshops, pop-up events, door knocking, drop-in sessions, an online webinar and an interactive map on the project website. The programme was designed to encourage input from residents, businesses, young people, and people with diverse cultural backgrounds. Materials were available in Turkish, Greek, Gujarati, Polish, Bulgarian, Romanian, Albanian, Somali and Bengali/Bangla.

### Top issues included:

- Rubbish and fly tipping
- Anti-social behaviour
- Noise pollution from roads
- Pedestrian safety
- Parking

### Top ideas included:

- Improve active and public transport connections
- Increase surveillance enforcement to improve public safety and deter anti-social behaviour.
- Introduce modal filters, one-way streets, and resident parking to reduce traffic and parking issues, and improve road safety.
- Invest in public amenity and maintenance, including repaving footpaths, trimming vegetation, and providing bins and public seating.

33,300 residents contacted

2100 website views

240 business addresses visited

581 active participants

Detailed findings, categorised by activity, are presented in [Section 5](#) of this report.

# **ENGAGEMENT APPROACH**

## 3. Engagement Approach

In this section of the report, the engagement approach will be explained and each of the methods of engagement will be elaborated on.

### We communicated the opportunity to engage through:

- A Resident letter in English and 9 other languages
- An online webinar on Monday 25 September 2023
- Social media (Journeys and Places and Enfield Council channels)
- Council newsletters
- Postcards handed out at two school gates:
  - Fleecefield Primary School on Tuesday 26 September 2023
  - Brettenham Primary School on Wednesday 27 September 2023

### Community feedback was gathered through the following methods.:

- An online interactive map on Let's Talk Enfield to collect ideas and issues
- Business surveying within the Edmonton Green area on Tuesday 26 September 2023 and Wednesday 27 September 2023
- Two drop-in public exhibition events on:
  - Tuesday 19 September 2023 at Westbourne Hall Community Centre, Edmonton Green
  - Saturday 30 October 2023 at Edmonton Green Library, Edmonton Green
- A paper copy of the questions asked through the online interactive map was available online and at events if people wished to share their ideas and issues in that format. Residents were also able to email the project team at [Journeysandplaces@enfield.gov.uk](mailto:Journeysandplaces@enfield.gov.uk) or post a letter to the Council with their comments.
- A school workshop at Horizon Campus, West Lea School (school for students with special educational needs) on Tuesday 3 October 2023.
- A pop-up event at Edmonton Green Shopping Centre on Thursday 5 October 2023 to hand out postcards and speak with passers-by

Disability groups were invited to attend a workshop, however due to limited responses this workshop did not go ahead. Groups were emailed information on the project and invited to participate in the ways mentioned above.



## 3. Engagement Approach

### 3.1 Project website and promotion

A letter outlining the project and engagement opportunities was distributed to 33,300 residences. The distribution area is shown in Figure 1.

A project page was launched on the Let's Talk Enfield website (<https://letstalk.enfield.gov.uk/edmontongreenqn>) to communicate information on the project and engagement opportunity. An interactive map on this page was also used to capture ideas and issues (Figure 2). Seventy-three people engaged in the project website either by signing up for project updates or by sharing a pin on the project map.

An online webinar was delivered on Monday 25 September 2023 where the project team presented the project aims and shared how to get involved, and attendees were able to ask questions. The recording is available on the project page above.

The opportunity to engage was advertised in the Journeys and Places newsletter, the Enfield Council Have Your Say newsletter, and promoted on social media through the Journeys and Places and Enfield Council Facebook and X (formerly Twitter) pages (Figure 3).

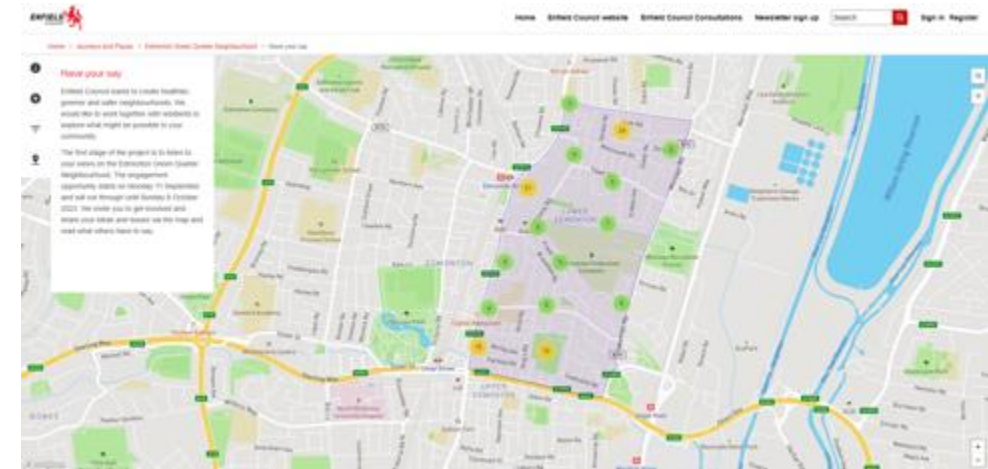


Figure 2. Screenshot of the project website map



Figure 1. Area map of resident letter drop



Figure 3. Social media promotion for a drop-in event

## 3. Engagement Approach

### 3.2 Door-knocking/ business surveying / Postcards at school gates

ECF conducted door-to-door surveying with businesses in the Edmonton Green area. Members of the project team visited 240 businesses within the study area, with the aim of encouraging local businesses to engage with the project. Staff and business owners were encouraged to complete a survey with members of the project team, which was recorded through MS Forms on tablets.

The survey asked one closed ended question and two open ended questions:

- How are you connected to the proposed Edmonton Green area?
- Please tell us about the main issues you'd like us to address in the area so that it could be quieter and safer.
- Please tell us about ideas you have that you feel could improve your area to make it a Quieter Neighbourhood.

Respondents were encouraged to specify road names for both open-ended questions.

Postcards containing information about the project and a QR code directing the project website were provided to those who were unavailable or did not have time to complete the survey.

ECF also distributed information postcards at the school gates of Fleecefield Primary School and Brettenham Primary School. 234 postcards were distributed in total.



*Photograph from business surveying in Edmonton Green*

## 3. Engagement Approach

### 3.3 Drop-in events

The project team hosted two community drop-in events at Westbourne Hall Community Centre, Edmonton Green on Tuesday 19 September 2023 from 4:30 – 6:30pm, and Edmonton Green Library, Edmonton Green on Saturday 30 October 2023 from 2:30 – 4:30pm.

Sixty-eight residents attended across the two drop-in events. Attendees were able to view information boards and speak with the project team to learn more about the project. We invited attendees to share their ideas and issues through completing a paper survey or adding comments to post-it notes and attaching to the relevant information board

The project team recorded notes from conversations with attendees which have been included in the analysis detailed later on in this report.

### 3.4 Pop-up events

The project team held one pop-up event at Edmonton Green Shopping Centre on Thursday 5 October 2023. The intention of this event was to capture views from members of the public who might not typically attend an engagement event. We spoke to shoppers and visitors to the area about the project, hearing their ideas and issues and handing out postcards that directed them to the project page to find out more.



## 3. Engagement Approach

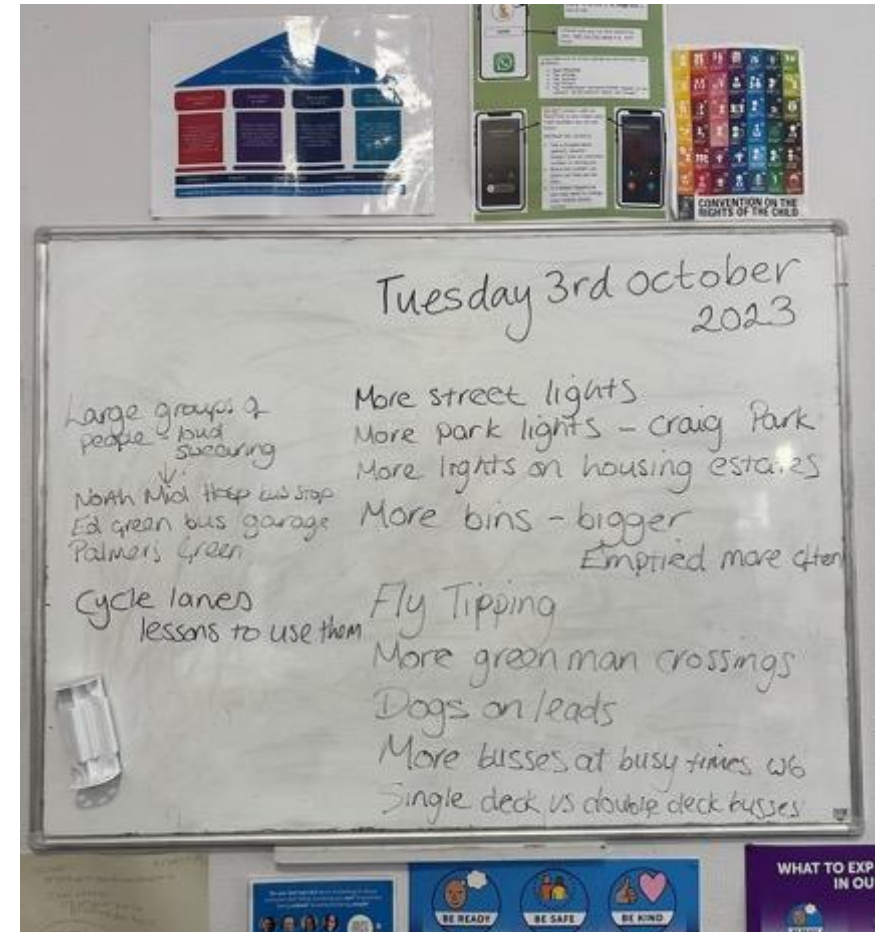
### 3.5 School workshop – West Lea School

ECF held a workshop with 20 students (10 students in 2 classes) aged 17-25 years old with special educational needs from the Horizon Campus, West Lea school, a local school in the Edmonton Green project area.

This stakeholder group was engaged with to ensure inclusive engagement and to gather feedback from all age groups and learning spectrums.

During the session, the ECF team introduced the topic to the students which was followed by an activity that was centred around the idea of a quiet neighbourhood. This session was divided into two classes, Braun Class and Piper Class.

The students were given A4 sheets and were asked to draw and write 4/6 issues they observed in their neighbourhood and area surrounding the school, as well as ideas about how these can be improved.



# **PARTICIPANTS**

## 4. Participants

This section of the report covers participation rates in the engagement process.

### *Overall participation*

**50** contributors added to the interactive map featured on the project page at <https://letstalk.enfield.gov.uk/edmontongreenqn>.

**234** postcards with project information were distributed to parents at Fleecefield Primary School and Brettenham Primary School.

**212** businesses were engaged as part of the process

**68** residents attended a drop-in session.

**11** residents attended the online webinar.

**20** high school pupils attended dedicated workshops.

### *Overall engagement*

The project page, hosted on the Let's Talk Enfield website, was visited by 2,100 individuals. Of this total, **779** interacted with the project website (either by downloading a document, visiting the FAQ, visiting the key dates page visiting multiple project pages or contributing to the interactive map).

Of the 779, 68 participants engaged with the project website either by asking questions or contributing to the interactive map. 127 pins were placed on the interactive map.

Project materials were available in Turkish, Greek, Gujarati, Polish, Bulgarian, Romanian, Albanian, Somali and Bengali/Bangla on the Engagement HQ site, as well as available at the drop-in events. Any additional material translation could be requested by contacting Enfield Council.

Nearly **581** individuals and businesses were engaged as part of the engagement process through the public exhibition, pop-up events, business surveying and online webinar.

In total, approximately **1400** people engaged in the project across the Let's Talk Enfield website and other engagement activities.

## 4. Participants

This section breaks down the participant demographic data for those that engaged online through the project page on the Let's Talk Enfield website. This is the only activity where demographic data was collected. However, the project team undertook dedicated activities with younger people to ensure their voice was captured within the engagement process.

Participants were asked to provide their connection to the area, year of birth, age, postcode, whether they identified as having a long-term physical or mental health condition or illness, gender, marital status, religion, sexual orientation, whether they are pregnant or on maternity leave and if they hold a blue badges. Participants had the option to choose which demographic questions they completed. A copy of the survey questions is provided in **Appendix I**.

This information was collected to understand who engaged with us on this project and to identify characteristics that may be underrepresented to inform future processes.

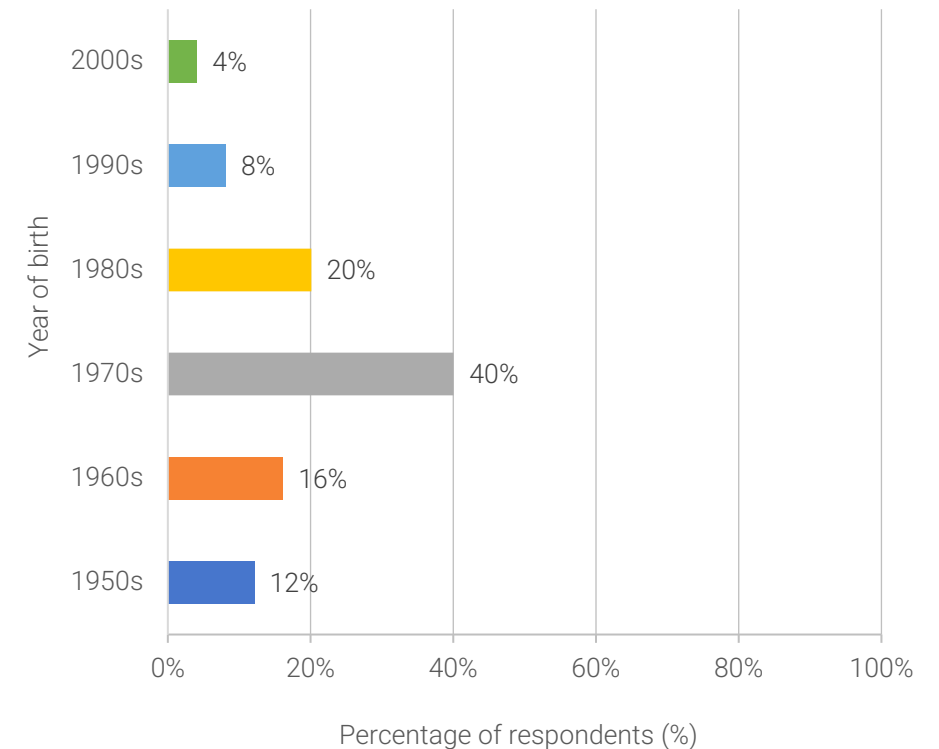
The majority of participants did not share their demographic data and therefore this information should not be considered representative of all participants in the engagement process.

### *Participant demographics - Age*

The Edmonton Green ward has relatively higher numbers of young adults and proportionately few older adults<sup>1</sup>. The majority of respondents in this sample were born between 1950s - 1970s (Figure 1).

<sup>1</sup> *Enfield Council, Ward Profile: Edmonton Green 2023, page. 3 [Accessed 28 November 2023]*

Figure 1: What is your year of birth? (n=25)



# 4. Participants

## Participant demographics – connection to Enfield

- The majority of participants live in Enfield (Figure 2), specifically postcode N9 (Figure 3).

Figure 2: What is your connection to the London Borough of Enfield? (n=59)

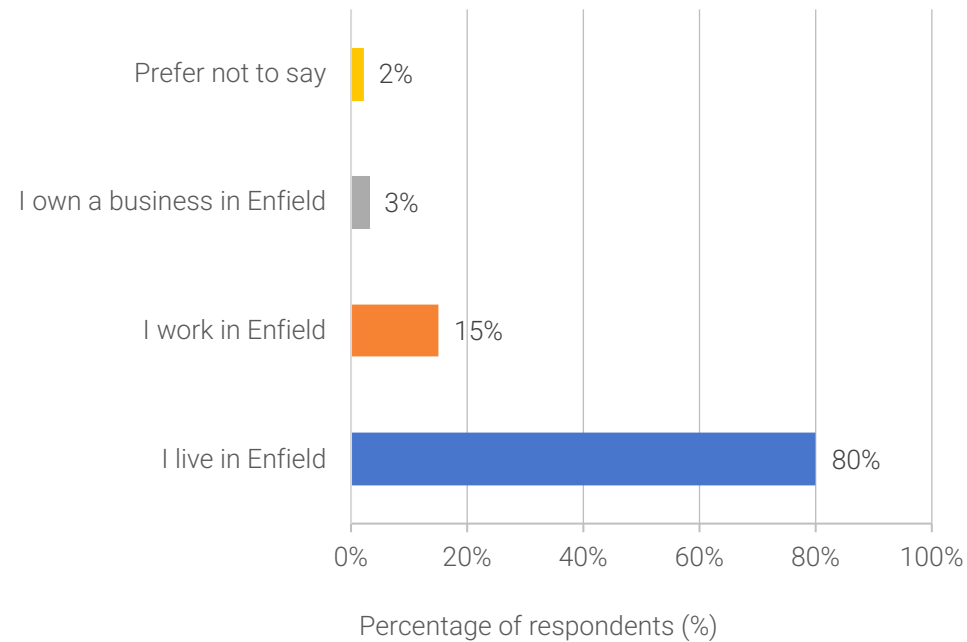
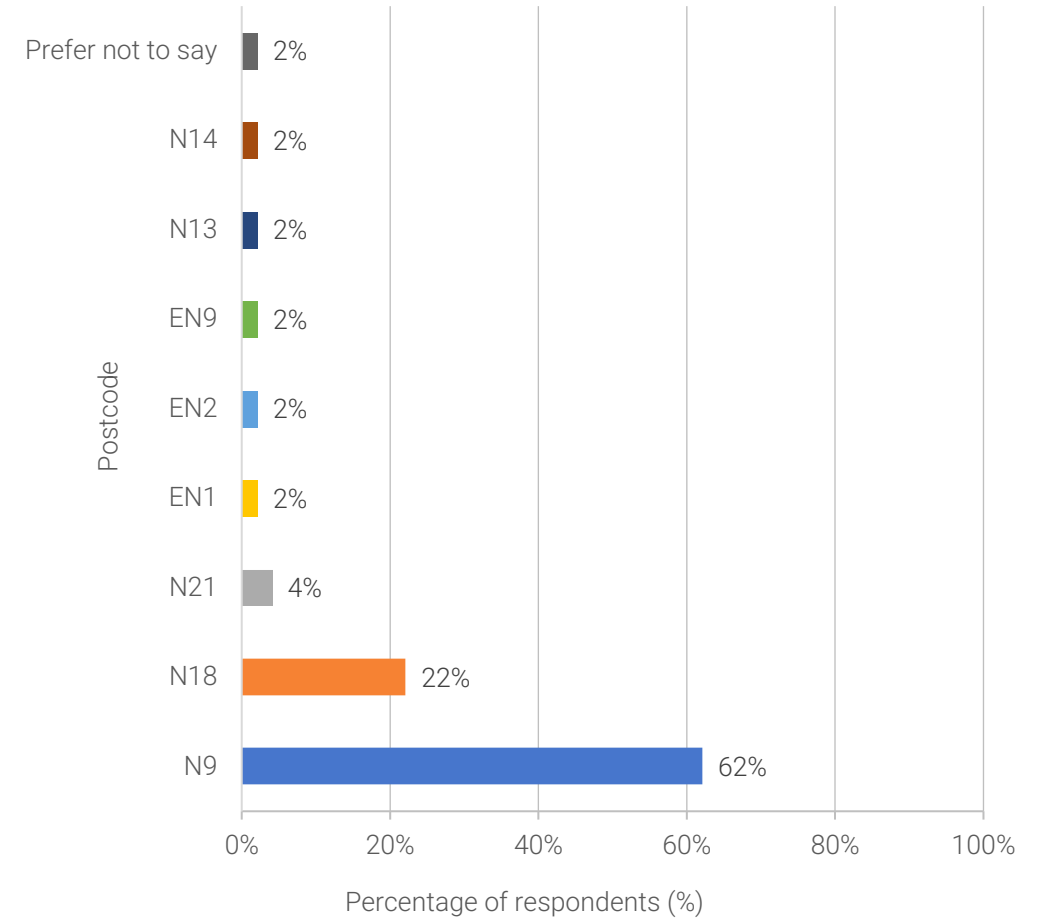


Figure 3: What postcode do you live in? (n=50)





## 4. Participants

### *Participant demographics – Religion and ethnicity*

- 17 people provided information on their religion. Of these, 47% of people identified as being non-religious, 23% identified as Christian, 12% preferred not to say, 6% identified as Hindu, 6% identified as Muslim and 6% identified as Sikh.
- From the 2021 Census data, 41.7% of residents in the Edmonton Green area identify as Christian. Whereas in this sample, just under a quarter of respondents identified as Christian<sup>2</sup>.
- 24 people provided information on their ethnicity. Of these, 44% identified as 'White - English/Welsh/Scottish/Northern Irish and British' ethnicity. A smaller proportion of participants identified as 'White-Irish' (8%), 'Asian or Asian British – Indian' (8%), 'Any other White background' (8%), 'Mixed/Multiple ethnic groups – Mixed European' (4%), 'Any other Mixed/Multiple ethnic background' (4%), 'Asian or Asian British – Sri Lankan' (4%), 'Any other Asian background' (4%), 'Black/African/Caribbean/Black British – Caribbean' (4%), 'Black/African/Caribbean/Black British – African' (4%) and 'Any other Black, Black British, African or Caribbean background' (4%) and 4% preferred not to state their ethnic group.
- This differs from data from the 2021 Census data for the Edmonton Green Area which has 'Other Black African' as the second largest ethnic group, after 'White-English/Welsh/Scottish/Northern Irish and British' <sup>2</sup>.
- The demographic questions and full list of options are provided in Appendix I.

<sup>2</sup> *Enfield Council, Ward Profile: Edmonton Green 2023, page. 4-5 [Accessed 28 November 2023]*

## 4. Participants

### *Participant demographics – Health and accessibility needs*

- 29 people provided information on disability status. Of these, 79% of respondents identified as not having a physical or mental health condition or illness lasting or expected to be longer than 12 months or more.
- 17 people provided information on their Blue Badge status. Of these, 94% didn't have a Blue Badge.
- 17 people provided information on pregnancy or maternity leave status. Of these, 94% of respondents were not pregnant or on maternity leave.

### *Participant demographics – Gender, sexuality and marital status*

- 29 people provided information on their gender. Of these, 56% identified as female, 41% identified as male and 3% preferred to no say.
- 17 people provided information on their marital status. Of these, 47% identified as being single, 24% married and 12% preferred not to say.
- 16 people provided information on their sexual orientation. Of these, 75% identified as heterosexual/straight and 13% preferred not to say.

# ENGAGEMENT FINDINGS

# 5. ENGAGEMENT FEEDBACK

## 5.1 Interactive map

The following feedback was collated from the interactive map

Current Issues:

- 14 people mentioned that Edmonton Green has rubbish and litter on the streets
- 13 people mentioned that anti-social behaviour is an issue in the Edmonton Green area
- 13 people said that noise pollution affects the Edmonton Green area
- 12 people said that fly tipping is an issue in the area
- 7 people said that air pollution is already an issue in the area

Future Issues:

- 11 people mentioned that Quieter Neighbourhoods will lead to an increase in congestion
- 8 people mentioned that traffic will be displaced to non-QN areas
- 7 people raised concerns that a QN will have an economic impact on local residents
- 4 people were concerned that a QN would lead to increased journey times
- 3 people mentioned that a QN would limit the ability of local residents and their guests to navigate their area
- 3 people raised concerns that a QN would lead to worsening air pollution

Ideas:

- 8 people mentioned that CCTV cameras should be installed in residential areas
- 8 people mentioned that that more one-way streets should be implemented
- 8 people suggested that residential permit parking should be implemented to stop non-locals from parking in the area
- 7 people said that the area should be enhanced with more greenery
- 5 people mentioned secure bike hangers should be installed in the area

Rubbish, anti-social behaviour, noise pollution and fly tipping were identified as the top *issues* for the Edmonton Green area.

Residents were concerned that a Quieter Neighbourhood would lead to increased congestion and traffic in non-Quieter Neighbourhood areas.

CCTV cameras in residential areas, one-way streets and residential permit parking were suggested as ideas for the area.

## 5. ENGAGEMENT FEEDBACK

### 5.2 Business surveying

Two-hundred and forty (240) businesses were visited in the Edmonton Green area.

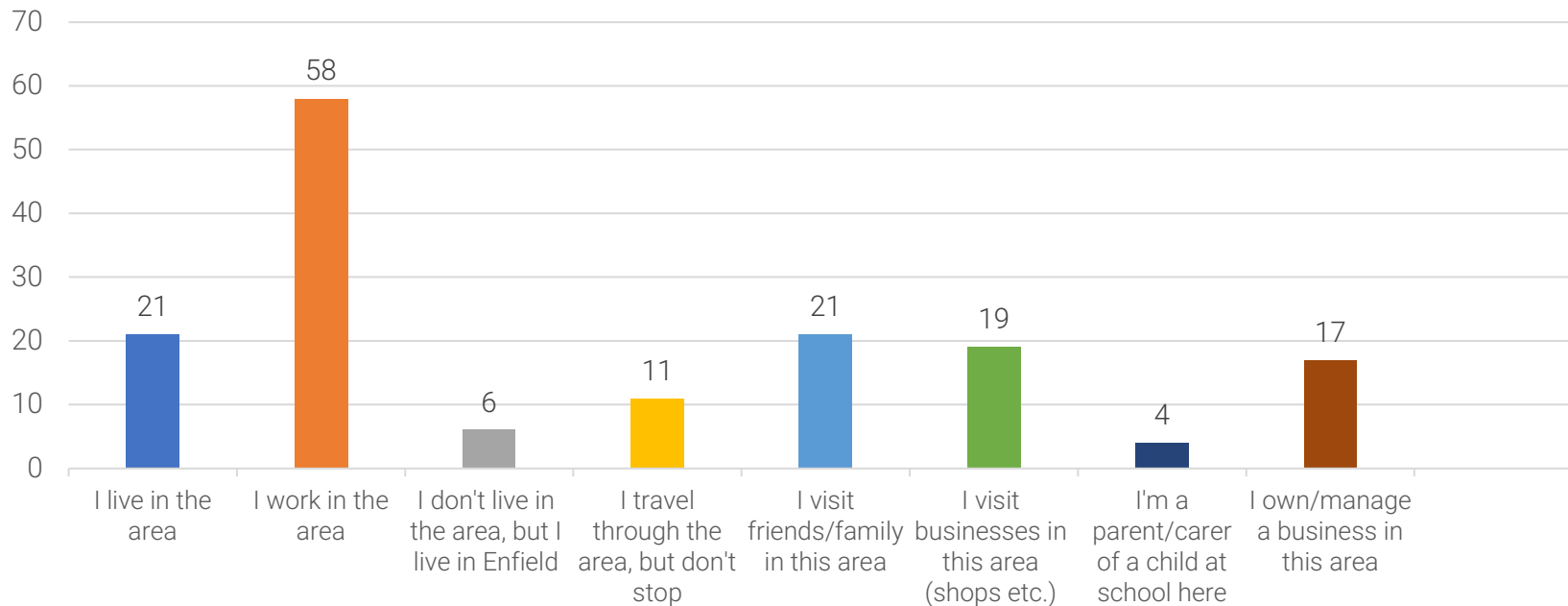
The table below sets out the statistics from the tracker of door-to-door activity. From the 240 businesses visited, 212 either completed surveys or accepted postcards.

Actions			
Site Area	Survey completed	Accepted project materials	Total businesses engaged
Edmonton Green	51	161	212

## 5.2 Business surveying continued

Slides 22-24 provides the results collected from the business surveying.

Q1) How are you connected to the Edmonton Green area? (Respondents could select one or more options)



The findings show most respondents who completed the door-knocking and business surveying worked in the Edmonton Green area.

A smaller proportion lived in the area, owned a business or visited friends, family and businesses.

## 5.2 Business surveying continued

Q3) Please tell us about the main *issues* you'd like us to address in the area, stating any specific road names, so that it could be quieter and safer (n=47)

Comment	Number of time mentioned
Traffic congestion and rush-hour congestion, particularly on the following roads: <ul style="list-style-type: none"> <li>• Montagu Road (4 mentions)</li> <li>• Fore Street (3 mentions)</li> <li>• St Martin's Road (2 mentions)</li> </ul>	27 mentions
Roadworks are disruptive and take too long in the area. <ul style="list-style-type: none"> <li>• The exit of the A406 (2 mentions)</li> <li>• St Martin's Road (2 mentions)</li> <li>• Plevna Road (2 mentions)</li> </ul>	9 mentions
High crime rate, anti-social behaviour, and the fear of crime. <ul style="list-style-type: none"> <li>• Edmonton Green Shopping Centre (4 mentions)</li> <li>• Fore Street (3 mentions)</li> <li>• St Martin's Road (2 mentions)</li> </ul>	8 mentions
Lack of available car parking. <ul style="list-style-type: none"> <li>• Town Road (2 mentions)</li> <li>• Montagu Road (1 mention)</li> <li>• Fore Street (1 mention)</li> </ul>	4 mentions

Montagu Road, Fore Street and St Martin's Road were identified as roads that experience traffic congestion.

Edmonton Green Shopping Centre, Fore Street and St Martin's Road were identified as key areas that experience crime and anti-social behaviour.

## 5.2 Business surveying continued

Q4) Please tell us about *ideas* you have, stating any specific road names, that you feel could improve your area to make it a Quieter Neighbourhood. n=42

Comment	Number of time mentioned
Better transport infrastructure and services needed.	5 mentions
More incentives to use public transport needed.	4 mentions
More traffic and parking enforcement with fines.	3 mentions
Cycling proficiency needs to be monitored and enforced.	2 mentions
Provide more opportunities to young people.	2 mentions
Encourage more people to start cycling.	2 mentions

Improved transport infrastructure and services, incentives to use public transport and increased traffic and parking enforcement were key *ideas* captured through the business surveying.



# 5. ENGAGEMENT FEEDBACK

## 5.3 Drop-in sessions

The following feedback was recorded from **staff notes and post-it notes** from the drop-in sessions.

### Current issues

- Fly tipping, litter and lack of cleanliness
  - Rubbish/trash/dog foul litter impedes ability for people to walk on pavement
- Parking
  - Inconsiderate and illegal parking
  - Parked cars block emergency vehicle access
  - Too many parked cars
  - Parking is issue on Eastbournia Ave and surrounding roads ie. St Marlo Ave
- Crime and anti-social behaviour
  - Edmonton Green shopping centre and station does not always feel safe
  - Public fouling/urination
  - Concern over pedestrian and cyclist safety
  - Not many people currently use existing cycle lanes
  - Need a zebra crossing at Monmouth Road and Plevna Road
  - Bikes and e-scooters on footpaths and at Edmonton Green
  - Existing pavement is uneven and limits accessibility
  - No space for a cycle lane along Town Road
  - Poor street lighting
- Public transport
  - Unreliable public transport
  - Transport for London have not added any national rail trains
- Road safety
  - Bounces Road and Brettenham Road were both identified as dangerous streets
  - Rat running on residential roads
  - Traffic congestion
  - Large lorries going down residential roads
  - Noise pollution from roads and parks, in particular Montagu Road and Brettenham Road
  - Road construction leads to increased traffic
  - Speeding cars, current road humps aren't effective at stopping speeding cars and one way roads lead to increased speeds
  - Vans parked on Cornwallis Grove present a risk of blocking emergency vehicles accessing the area
- Environment
  - Tree roots make pavement uneven and pose risk for elderly people, overgrown hedges and bushes
  - High pollution levels outside the hospital on Church Street, bad air quality worsening asthma

# 5. ENGAGEMENT FEEDBACK

## 5.3 Drop-in sessions

The following feedback was recorded from **staff notes and post-it notes** from the drop-in sessions.

### Current Issues continued

- Other
  - Reservations about the effectiveness of the Council
  - Lack of adequate rental housing
  - Lack of diversity of shops in the area

### Future Issues

- Road closures may increase journey times
- Road closures may push congestion elsewhere in the area
- Meridian Water and Edmonton Green may experience an increase traffic in the area
- QN scheme may impact local garages
- The QN scheme may impact Edmonton Green redevelopment projects
- Concern about accessibility on closed roads, including for older people and for residents receiving deliveries

Fly tipping and litter were key issues identified by attendees.

Attendees also identified rat running, noise pollution and speeding cars as key issues in the area.

Attendees were concerned the introduction of a Quieter Neighbourhood would lead to congestion in other areas and increased journey times.

# 5. ENGAGEMENT FEEDBACK

## 5.3 Drop-in sessions

The following feedback was recorded from **staff notes and post-it notes** from the drop-in sessions:

### Suggestions

- Road layout and walking and cycling facilities
  - Implement more one-way roads, including Oxford Road
  - Enhance public walking routes
  - Repave footpaths, or re-pave existing footpaths
  - Implement modal filters and planters at schools to stop pavement parking
  - Add/extend cycle lanes on Montagu Road and Bounces Rd
  - Do not block roads to motor vehicles
  - Add controlled parking zones and reduce free parking
  - Allow cycling on pavements
  - Implement a School Street
  - Reduce traffic on Eastbournia Avenue
  - Introduce 20 mph speed zones
  - Replace speed humps which currently don't stop speeding vehicles
- Safety
  - Strengthen law enforcement, particularly at night
  - Implement CCTV and speed cameras, particularly on school roads
  - Improve safety at pedestrian crossings
  - Improve street lighting
- Public transport
  - Improve public transport services (bus routes and trains) and frequency
  - Encourage people to walk, cycle and commute with public transport
- Environment and public realm
  - Improve aesthetics of the area
  - Add more public seating
  - Trim and maintain vegetation
  - Add more bins to reduce litter, including dog litter bins
  - Add more public toilets in the area
  - Incorporate grow spaces for children (to grow food etc.)
  - Implement measures to prevent fly tipping
  - More parks and things to do for kids, e.g. community gardens
  - More benches in the area and seating around park on Montague Road
  - Limit petrol generators on the green (portable businesses)
- Community engagement
  - Engage more with students

Attendees suggested the introduction of one-way roads and speed cameras to the Edmonton Green area.

Additionally, attendees suggested more seating, public walking routes and bins in the area.

## 5. ENGAGEMENT FEEDBACK

### 5.3 Drop-in sessions

The following results are from the **paper survey** handed out at the drop-in sessions. Two (2) paper surveys were completed. Both participants said they lived in the Edmonton Green area.

#### Current Issues:

- One person said that anti-social behaviour is a current issue in the Edmonton Green area with many places for people to congregate in concealed pathways and low walls to sit on.

#### Ideas:

- One person said that they would like to see access controls in alleyways in Morley Avenue as well as an installation of pedestrian lights on the A406. The respondent also wants to better civil enforcement of anti-social behaviour.

# 5. ENGAGEMENT FEEDBACK

## 5.4 Pop-up event

The following feedback was collated from the pop-up event:

### Current Issues:

- Parking
  - Cars being parked on the corner of roads and reducing visibility on junctions
  - Cars being parked on the wrong side of the road
  - Cars being poorly parked have obstructed emergency services
  - Lack of enforcement of the Controlled Parking Zone
- Road layout and traffic
  - Poor signage with many signs being worn out and need replacing
  - Montagu Road has only one pedestrian crossing
  - Town Road suffers from high traffic congestion
  - Speed bumps fail to slow speeding drivers
  - Not many people use the cycle lanes
  - Speeding cars
  - Rat running
- Safety
  - Anti-social behaviour
  - Elderly people are afraid to walk on streets of the area
- Environment
  - Fly tipping
  - Rubbish and litter in the area
  - Vandalism is harming the aesthetics of the area
  - Noise pollution

- Other
  - Houses have issues with sound insulation
  - Lack of accommodation in the area

### Future Issues:

- Concerned over the impact QN will have on parents that live outside of the area and pick up and drop off their children to school

### Ideas:

- Safety and enforcement
  - Cameras should be implemented to deter fly tipping, antisocial behaviour, and property damage
  - Improve street lighting to enhance safety of pedestrians walking on the streets of Edmonton Green
- Environment
  - Enhance greenery in the area with more flowers
  - Remove the incinerator in the area to improve air quality
- Road layout and walking and cycling facilities
  - Implement a School Street
  - Install secure bike racks
  - Improve signage in the area

# 5. ENGAGEMENT FEEDBACK

## 5.5 School workshop

The following feedback was collated from the school workshop (students aged 17 – 25 years):

### Issues

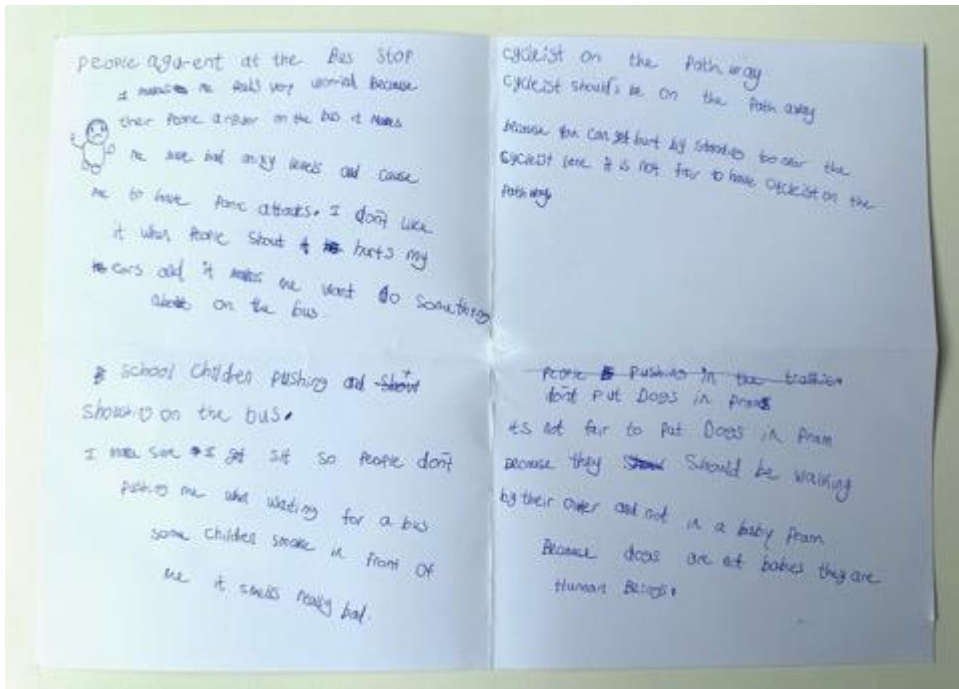
- Public transport
  - Too many people on the bus/train
  - Buses drive too fast and don't arrive on time
- Traffic, road safety and walking and cycling facilities
  - Roadworks and traffic impact on West Lea school
  - Cyclists and electric scooters on the pathway
  - Too much traffic on the road
  - Cars don't stop for pedestrians at pedestrian crossing.
  - Delays caused while travelling
  - Limited zebra crossings
  - Limited lollipop workers
  - Cycle lanes placed incorrectly are unnecessary and are an issue for us
  - Far too much signage
  - Cars go fast and cause traffic jam
- Noise pollution during night

### Ideas

- Road layout, transport options
  - Clear and more zebra crossings
  - More bus stops, trains and cycle lanes
  - More lights to feel safe while walking
  - Quieter streets, with less noise from cars and buses
  - Add more signs and speed signs
  - Introduce cycle lanes
  - More car parking spaces
  - More green man crossings
  - More buses at busy times and on frequent bus routes, importantly the W6 (bus that transports students to West Lea School)
  - More double deck buses to allow for more space for people on the bus
  - If cycle lanes are introduced, require lessons on how to use them
  - More bus lanes
- Environment and places
  - Plant more trees and maintain pavements
  - Places with less traffic such as shops
  - More streetlights and park lights especially in Craig Park.

# 5. ENGAGEMENT FEEDBACK

## 5.6 School workshop – West Lea School



## 5. ENGAGEMENT FEEDBACK

### 5.7 Email correspondences

The following comments were collated from email correspondence received:

Comment	Number of times mentioned
Issues with cleanliness, particularly infrequent waste collection.	10 mentions
The streets will be difficult to access once restrictions are introduced.	9 mentions
Traffic will be diverted to non-Quieter Neighbourhoods, which will cause pollution and congestion in these areas.	8 mentions
Current concerns with high levels of traffic congestion.	7 mentions
Current concerns with speeding cars and mopeds.	6 mentions
Cycle lanes are barely used so it doesn't make sense to add more.	6 mentions

Infrequent waste collection, traffic congestion, and speeding cars and mopeds were current *issues* raised through email correspondences.

Impacts on street access and increased congestion in surrounding streets were identified as key issues that may occur from the introduction of a quieter neighbourhood.



# CONCLUSIONS

## 6. CONCLUSIONS

The following outlines the key themes regarding issues and ideas that were identified from the engagement.

### Issues

- Cleanliness of local streets is a major issue in Enfield, particularly illegal dumping, fly tipping and vandalism.
- Safety is a key issue in Edmonton Green. Several participants noted that they felt unsafe in the area, particularly at night, due to crime and anti-social behaviour. Edmonton Green shopping centre was noted as a hotspot.
- There is currently a lack of adequate transport connectivity to motivate residents and visitors to use active and public transport. Some participants also noted that the footpaths were in poor condition in some areas, making it harder for older people to navigate. Community concerns regarding the implementation of a QN (outlined on page 39) largely relate to this lack of alternate transport connectivity.
- There are currently too many cars parked in the area, including illegal and inconsiderate parking, leading to accessibility and safety issues, and creating difficulty for residents trying to park near their homes. Several participants noted that parked cars have created challenges for emergency vehicles.

### Ideas

- Increase surveillance and enforcement, including CCTV and speed cameras, to improve public safety and deter anti-social behaviour.
- Improve transport connections, including providing more frequent bus and train services, maintaining pavements and expanding the cycling network.
- Introduce modal filters, including planters near schools, and one-way streets to reduce traffic and improve pedestrian safety.
- Address parking issues by introducing resident permits, removing free parking and increasing monitoring and enforcement.
- Invest in public amenity and maintenance, including providing public bins and seating, and maintaining public vegetation.

## 6. CONCLUSIONS

### Concerns about QN

Throughout the engagement some participants expressed concern about the Quieter Neighbourhood programme and its impact on local traffic and the economy. While some participants encouraged QN measures, others requested that streets not be closed to private vehicle use. Recurring issues included:

- Concern that QN would increase, rather than reduce congestion, by concentrating traffic on alternate streets outside the QN boundary.
- Some participants were concerned about the economic impact of reduced traffic on local businesses, particularly services like garages that rely on vehicle access
- Concern over the QN's potential to reduce accessibility within the local area and increase journey times

These concerns broadly suggest that participants are highly reliant on private car usage and anticipate continued reliance into the future. The issues identified in this engagement programme suggest that there are significant concerns regarding the safety of public streets and accessibility of alternate transport modes, both of which contribute to an ongoing reliance on private vehicle use.



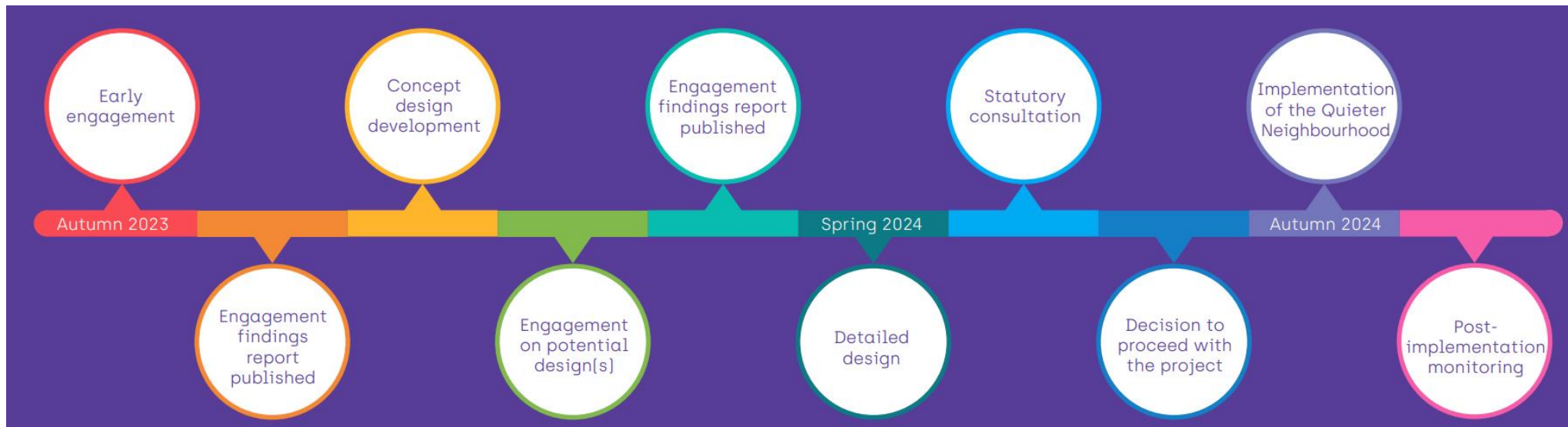
**NEXT STEPS**

## 7. NEXT STEPS

Enfield Council have collated the ideas and issues from this phase of engagement. The ideas and issues will be considered to inform a proposed concept design. The concept design(s) will be shared with the community in early 2024 and the community will be given an opportunity to provide feedback on the proposed design.

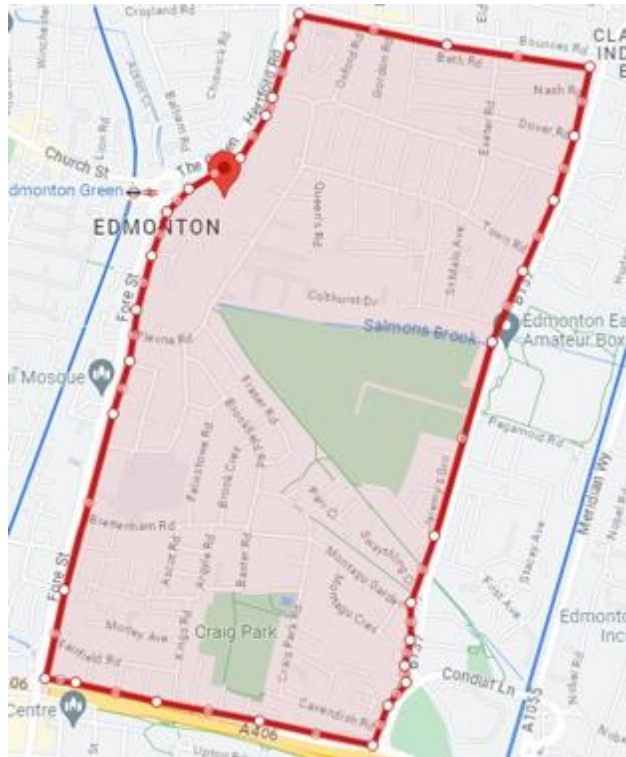
This feedback will be collated and used to refine the design, before issuing an updated design that may be subject to statutory consultation in Summer 2024.

Following the statutory consultation, there will be a decision as to whether the project will proceed to implementation. If the project progresses to implementation it is likely this will be in Autumn 2024.



# APPENDICES

## APPENDIX A. MAP OF STUDY AREA



Edmonton Green study area

## APPENDIX B. THE TRACKER OF BUSINESSES VISITED

Business Name	Number/Name	Street
Mega International Estates	2	Bounces Road
E & J Electrical	12	Bounces Road
Ogui Kitchen	38	Bounces Road
TAB Bikes	40	Bounces Road
Pinar Ucar Beauty Salon	52	Bounces Road
Unique Designs	56A	Bounces Road
Taste Di Spice Caribbean	58	Bounces Road
Oak Tree Care Services	62	Bounces Road
Mr A Patel	80	Bounces Road
Soft Cloth Car Wash	132	Bounces Lane
Alloy Wheel Welding Repair Refurbishment	3	Bounces Lane
Samadhi Meditation Centre	1	Oxford Road
Poundstretcher		Edmonton Green Shopping Centre
Boots		Edmonton Green Shopping Centre
Wilko		Edmonton Green Shopping Centre
21K Digital Media		Edmonton Green Shopping Centre
Edmonton Green Taxis & MiniCabs		Edmonton Green Shopping Centre
Iceland Supermarket		Edmonton Green Shopping Centre
Brews Coffee		Edmonton Green Shopping Centre
The Gym Group		Edmonton Green Shopping Centre
People's Café		Edmonton Green Shopping Centre
Scher & Marks		Edmonton Green Shopping Centre
Sara Kids		Edmonton Green Shopping Centre
Nue Millet Ltd		Edmonton Green Shopping Centre
Sense		Edmonton Green Shopping Centre
C&M Carpets		Edmonton Green Shopping Centre
Home Bargains		Edmonton Green Shopping Centre
Shoe Zone		Edmonton Green Shopping Centre
F&I Boutique		Edmonton Green Shopping Centre
Sports Direct		Edmonton Green Shopping Centre

Business Name	Number/Name	Street
Bubble T		Edmonton Green Shopping Centre
News Express		Edmonton Green Shopping Centre
Laserium beauty clinic		Edmonton Green Shopping Centre
Heena Beauty		Edmonton Green Shopping Centre
Illy Hair and Beauty		Edmonton Green Shopping Centre
Marine Kaneva		Edmonton Green Shopping Centre
Vape Shop		Edmonton Green Shopping Centre
Erbil Jewellery		Edmonton Green Shopping Centre
Western Union		Edmonton Green Shopping Centre
Sirena hair and beauty		Edmonton Green Shopping Centre
Nail world		Edmonton Green Shopping Centre
The West Lea in the Green		Edmonton Green Shopping Centre
Top Care Solutions		Edmonton Green Shopping Centre
Eva Tech		Edmonton Green Shopping Centre
Learning for Life Charity		Edmonton Green Shopping Centre
Explore Learning		Edmonton Green Shopping Centre
Akasya & Eylul Jewellers		Edmonton Green Shopping Centre
Stockroom		Edmonton Green Shopping Centre
Superdrug Pharmacy		Edmonton Green Shopping Centre
Fish Shop		Edmonton Green Shopping Centre
Shen Mauritian Fusion		Edmonton Green Shopping Centre
William Hill		Edmonton Green Shopping Centre
Rebecca's Kitchen		Edmonton Green Shopping Centre
Ameya World Fashions & Style		Edmonton Green Shopping Centre
15 Gusii World		Edmonton Green Shopping Centre
Kumasi Market Fruit and Vegetables		Edmonton Green Shopping Centre
Woict Technology		Edmonton Green Shopping Centre
34 Sel Shoes		Edmonton Green Shopping Centre
Koffee Box		Edmonton Green Shopping Centre
New Direction		Edmonton Green Shopping Centre



## APPENDIX B. THE TRACKER OF BUSINESSES VISITED

Business Name	Number/Name	Street
Mauritian Foods Online		Edmonton Green Shopping Centre
Crystal Meats		Edmonton Green Shopping Centre
Community Link Edmonton		Edmonton Green Shopping Centre
Store 21		Edmonton Green Shopping Centre
London Pet & Garden Centre		Edmonton Green Shopping Centre
The Zingoo		Edmonton Green Shopping Centre
Debbie's Hair Salon		Edmonton Green Shopping Centre
Currency Exchange Corporation Edmonton		Edmonton Green Shopping Centre
Splash Out		Edmonton Green Shopping Centre
Beauty by Gizem		Edmonton Green Shopping Centre
Tutto Print		Edmonton Green Shopping Centre
Just 2 Travel		Edmonton Green Shopping Centre
Edmonton Green Supermarket		Edmonton Green Shopping Centre
Fat Boys Café		Edmonton Green Shopping Centre
Munchiez		Edmonton Green Shopping Centre
Edmonton Green Pharmacy and Travel		Edmonton Green Shopping Centre
Sue Ryder		Edmonton Green Shopping Centre
Cakes & Bakes - Edmonton		Edmonton Green Shopping Centre
Betfred		Edmonton Green Shopping Centre
Lidl		Edmonton Green Shopping Centre
BIM's Edmonton		Edmonton Green Shopping Centre
Weltew Furniture		Edmonton Green Shopping Centre
Subway		Edmonton Green Shopping Centre
Subway		Edmonton Green Shopping Centre
Mazhil Restaurant		Edmonton Green Shopping Centre
Edmonton Convenience Store		Edmonton Green Shopping Centre
Taxi Edmonton		Edmonton Green Shopping Centre
LA Golden Nails		Edmonton Green Shopping Centre
South Mall		Edmonton Green Shopping Centre
NAZ hair and beauty		Edmonton Green Shopping Centre

Business Name	Number/Name	Street
BIZIM Butchers		Edmonton Green Shopping Centre
Onur Jewellers Edmonton		Edmonton Green Shopping Centre
EE		Edmonton Green Shopping Centre
Lo Lo Nails		Edmonton Green Shopping Centre
African Rights Action		Edmonton Green Shopping Centre
Shaba Hair & Cosmetics		Edmonton Green Shopping Centre
Erbiller Jewellery		Edmonton Green Shopping Centre
Paddy Power		Edmonton Green Shopping Centre
Deli Twist		Edmonton Green Shopping Centre
Holland & Barrett - Edmonton Green		Edmonton Green Shopping Centre
Barclays Bank		Edmonton Green Shopping Centre
Greenfields Solicitors		Edmonton Green Shopping Centre
Londis		Edmonton Green Shopping Centre
CeX		Edmonton Green Shopping Centre
BB's Cofee & Muffins		Edmonton Green Shopping Centre
Baba Kofte 1938 - Edmonton Green		Edmonton Green Shopping Centre
Golden Donuts UK 2		Edmonton Green Shopping Centre
Bulgarian Grill Edmonton		Edmonton Green Shopping Centre
Lower Edmonton Main Post Office		Edmonton Green Shopping Centre
Sam 99p		Edmonton Green Shopping Centre
Dreams Edmonton		Edmonton Green Shopping Centre
ASDA Superstore		Edmonton Green Shopping Centre
ASDA Pharmacy		Edmonton Green Shopping Centre
Max Spielmann		Edmonton Green Shopping Centre
Hunter Locksmiths		Edmonton Green Shopping Centre
Naked Chips		Edmonton Green Shopping Centre
Chichi		Monmouth Road
The Dancing Iguana	103	Exeter Road
Town Supermarket	83	Town Road
Miss Blossom	136	Town Road

## APPENDIX B. THE TRACKER OF BUSINESSES VISITED

Business Name	Number/Name	Street
Mr Gel's Barber Shop	138	Town Road
Big Panda	156	Town Road
Platinum Motors	160	Town Road
Town Food & Wine	162	Town Road
Curley Sue's	168	Town Road
Tasty Favourite	248	Town Road
Price Cutter		Town Road
Mayis	187	Town Road
Enfield Food Centre	187	Town Road
A1 The Food Legends & Kebab	349	Montagu Road
Casa Romaneasca		Sebastopol Road
Lobo Fisheries	262	Fore Street
Onur Kebab House	252	Fore Street
Shisha Town Market	248	Fore Street
Little Baba Boutique		Fore Street
Blueprints & Co Properties	246	Fore Street
Fenix Funeral	244	Fore Street
Planet Car Hire	242	Fore Street
Sarges Off Licence	240	Fore Street
The Crown & Anchor Edmonton	222	Fairfield Road
Nokta	210	Cuthbert Road
Amaar Coffee	125	Cuthbert Road
Bairstow Eves Estate Agent Edmonton		Cuthbert Road
Tawakal Mini Market		Cuthbert Road
Kilim Furniture		Cuthbert Road
Uyku		Cuthbert Road
Ladan		Cuthbert Road
Furqan Travel London		Cuthbert Road
Kalkaal		Cuthbert Road
Rebecca Cupcakes		Craig Park Road

Business Name	Number/Name	Street
Oz Tonbul Supermarket	51	Montagu Road
Mums Café	53	Montagu Road
Behar Check & Slovak Polish	6	Brettenham Road
JMC Performance	18	Felixstowe Road
Flip Dud	43	Brook Crescent
Bluez Convenience Store	82	Felixstowe Road
Acqua Heating Services	80	Jeremy's Green
Montague Supermarket	171	Montagu Road
Elena's Kebabs	175	Montagu Road
Lidl	23-25	Plevna Road
Travelodge London Edmonton		3 Smythe Close

# APPENDIX C. EXHIBITION BOARDS

## Edmonton Green Quieter Neighbourhood

As part of the Enfield Council Journeys and Places programme, our vision is to make the borough safer, healthier and more vibrant, and enable more people to walk, wheel, cycle and access public transport.

Over the last few years, we have taken bold action across the borough to do just this. We have:



Re-designed many of our streets to be safe and welcoming



Improved public spaces for communities



Created new and upgraded pedestrian crossings



Introduced new segregated cycle lanes



Introduced School Streets to make it safer for children to get to school



Added more cycle parking

Quieter Neighbourhoods form a key part of our approach. Through this initiative, the Council aims to reduce the speeds and volume of motor vehicles in the area and create an attractive and safe environment for people to travel by active and sustainable modes, such as walking and cycling, or using buses and trains. The long-term benefits we hope to see include improvements in people's health, less congestion and safer roads, and improved air quality.



Visit the project page




As part of the Journeys and Places programme, the Council is in the early stages of looking to deliver a Quieter Neighbourhood in the Edmonton Green area within the streets bounded by Bounces Road, the A1010, the A406 and Montagu Road.

### Why is a Quieter Neighbourhood being proposed in Edmonton Green?

Edmonton Green has been chosen as one of the next QN areas because the area has poor air quality compared with other areas in Enfield, poor health and deprivation indicators that could be improved with active travel, two schools within the area, amenities in the area that could be accessed using active travel, high numbers of collisions for vehicles, pedestrians and people on bikes, and a high population density which would benefit from the improvements.

### What is a Quieter Neighbourhood?

Quieter Neighbourhoods form part of Enfield Council's comprehensive approach to re-design our streets to increase walking and cycling as part of our response to the climate emergency.

The Quieter Neighbourhood initiative considers the introduction of features such as modal filters, one-way streets, School Streets and cycle parking.




Modal filters allow people walking and cycling through, as well as emergency services. All streets are accessible by car but some routes may be subject to change.





St Peter's Church, Bounces Road



Edmonton Green roundabout



Visit the project page




## APPENDIX C. EXHIBITION BOARDS

**We want to hear from residents about their ideas and current issues they face in the area to inform a design for the proposed Edmonton Green Quieter Neighbourhood.**

We want to hear from residents about their ideas and current issues they face in the area to inform a design for the proposed Edmonton Green Quieter Neighbourhood.

We want to understand what you'd like to see incorporated in the Quieter Neighbourhood project.

We invite you to get involved in the Edmonton Green Quieter Neighbourhood project and share your views and experiences.

We will be hosting drop-in events in the area, a webinar on the project, as well as collecting your ideas and issues through an online interactive map.

More information on how to get involved can be found on the following boards and on the project page at [letstalk.enfield.gov.uk/EdmontonGreenQN](http://letstalk.enfield.gov.uk/EdmontonGreenQN)

Your ideas and issues will help us to shape the designs for the proposed Edmonton Green Quieter Neighbourhood.

Download the map of the Edmonton Green area on the project page



**journeys & places** Visit the project page 



**What ideas do you have that could be incorporated into the Edmonton Green Quieter Neighbourhood? Write your idea on a sticky note and place it on the map.**



**journeys & places** Visit the project page to share your ideas with us 



## APPENDIX C. EXHIBITION BOARDS

Are there any current issues in the area you think we should be considering as part of the Edmonton Green Quieter Neighbourhood? Write the issue on a sticky note and place it on the map.

Unsafe to cross the road?

Congestion?

Narrow footpaths?

Vehicle speeding?

**journeys & places**

Visit the project page to share the current issues in the area with us

We invite you to share your ideas and issues with us to help inform the future stages of the Edmonton Green Quieter Neighbourhood.

# Get Involved

This phase of community engagements ends on Sunday 8 October 2023

Speak with us at one of the following community drop-in sessions:

- 4.30pm-6.30pm  
Tues 19 Sept 2023  
at Westbourne Hall Community Centre N9 0RU
- 2.30pm-4.30pm  
Sat 30 Sept 2023  
at Edmonton Green Library N9 0TN

Add your feedback to the Ideas and Current Issues boards using the pins, post-its and pens provided.

Share your ideas and issues via the map and read what others have to say using the QR code below.

Join us at the webinar on Monday 25 September 2023 at 6pm to hear from the project team about the objectives of the project and have the opportunity to ask questions. The webinar will be held on Microsoft Teams.

You can also email or write to us: [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk) - ATTN Journeys and Places, Enfield Council, Civic Centre, Silver St, Enfield EN1 3XA.

**journeys & places**

Visit the project page

# APPENDIX C. EXHIBITION BOARDS

## Next Steps

Your ideas and issues will inform the design for the Edmonton Green Quieter Neighbourhood.

At the conclusion of this period of community engagement, Enfield Council will consider all ideas and issues raised through the activities detailed on the previous board.

We hope to see and hear from you at the activities being held over the coming weeks about your ideas and issues for the Edmonton Green Quieter Neighbourhood.

**journeys & places** Visit the project page 

**ENFIELD Council** 

Enfield Council's Journeys and Places programme enables and encourages people in Enfield to make sustainable daily journeys for themselves and for our planet.

We are connecting local people to local places for a greener, healthier future.

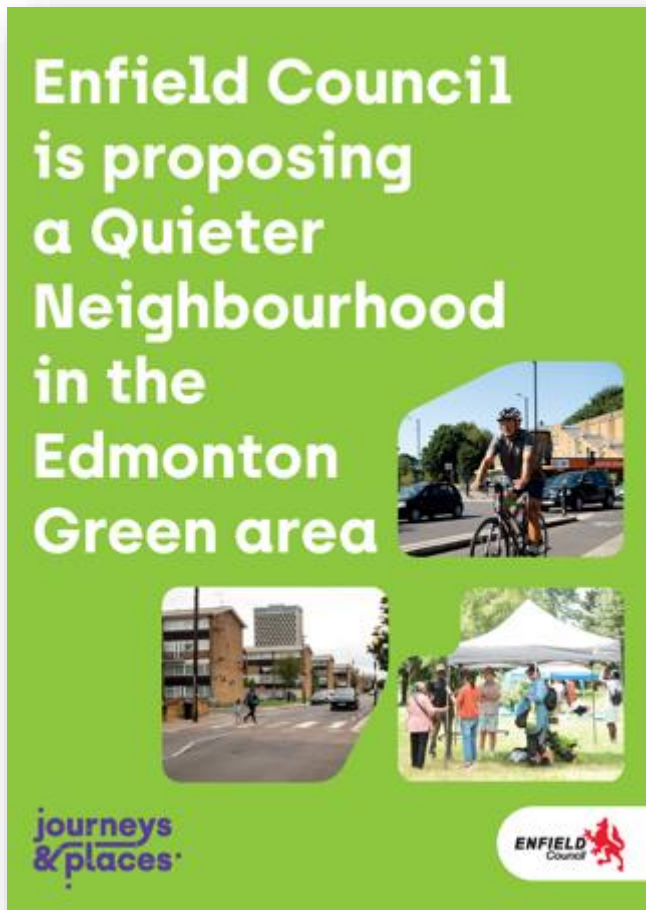
Journeys and Places delivers a range of projects across Enfield. Our work includes:

- Delivering a walking and cycling network including cycleways, improved footways, pedestrian crossings, cycle parking and trees and greenery along these routes
- Working with residents and businesses to enhance places including town centres and high streets to support commercial viability and vitality, strengthen local communities, and enhance the environment with greenery and art
- Making neighbourhoods safer for all road users to walk, wheel and cycle to and around including at our local schools, with lower levels of motor traffic, lower speeds of motor traffic, and cycle parking for residents
- Informing and inspiring about active travel through community events; opportunities to wheel and cycle for disabled people, young people and older people including cycle training; and promoting the benefits of active travel.

**journeys & places** Visit the project page 

**ENFIELD Council** 

# APPENDIX D. POSTCARD

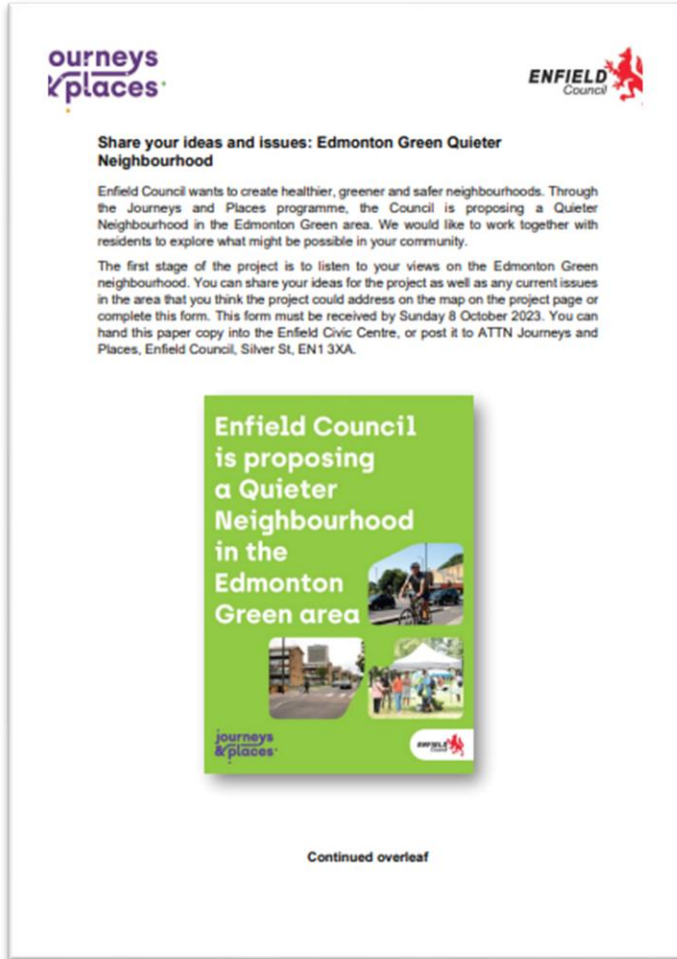


## APPENDIX E. CERTIFICATE FOR SCHOOL WORKSHOP





# APPENDIX F. PHYSICAL SURVEY FORM




**ourneys & places**

**ENFIELD Council**

**Share your ideas and issues: Edmonton Green Quieter Neighbourhood**

Enfield Council wants to create healthier, greener and safer neighbourhoods. Through the Journeys and Places programme, the Council is proposing a Quieter Neighbourhood in the Edmonton Green area. We would like to work together with residents to explore what might be possible in your community.

The first stage of the project is to listen to your views on the Edmonton Green neighbourhood. You can share your ideas for the project as well as any current issues in the area that you think the project could address on the map on the project page or complete this form. This form must be received by Sunday 8 October 2023. You can hand this paper copy into the Enfield Civic Centre, or post it to ATTN Journeys and Places, Enfield Council, Silver St, EN1 3XA.



**Enfield Council is proposing a Quieter Neighbourhood in the Edmonton Green area**


**ourneys & places**

**ENFIELD Council**

Continued overleaf

**Alternative formats and languages**

If you need this letter in an alternative format (including audio) and/or language, please email [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk), call 020 8132 1789, or write to us at ATTN Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA. The project page can be translated into your preferred language: <https://enfield.gov.uk/quieter-neighbourhood>. Visit <https://enfield.gov.uk/accessibility> (also available via the QR code on this page) for more information on obtaining information in other formats.



Εάν χρειάζεστε αυτό το γράμμα σε εναλλακτική μορφή (συμπεριλαμβανομένου ηχητικό) ή/και γλώσσα, στείλετε μήνυμα ηλεκτρονικού ταχυδρομείου (email) στο [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk), καλέστε στο 020 8132 1789, ή στείλετε γράμμα ταχυδρομικής στη διεύθυνση ATTN Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA. Η ιστοσελίδα του έργου μπορεί επίσης να μεταφραστεί στην προτιμώμενη γλώσσα σας: <https://enfield.gov.uk/quieter-neighbourhood>. Επισκεφθείτε <https://enfield.gov.uk/accessibility> (θεωρείται επίσης μέσω του κωδικού QR σε αυτήν τη σελίδα) για περισσότερες πληροφορίες σχετικά με τη λήψη πληροφοριών σε άλλες μορφές.

Bu mektuba alternatif bir formatta (ses dahil) ve/veya dilde ihtiyacınız varsa, lütfen [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk) adresine e-posta gönderin, ya da 020 8132 1789 numaralı telefonu arayın veya ATTN Healthy Streets, Enfield Council, Silver St, Enfield EN1 3XA adresine yazın. Proje sayfası tercih ettiğiniz dile çevirebilir: <https://enfield.gov.uk/quieter-neighbourhood>. Diğer formatlarda bilgi edinme hakkında daha fazla bilgi için <https://enfield.gov.uk/accessibility> (bu sayfada QR kodu aracılığıyla da mevcuttur) adresini ziyaret edin.

Jestli chciabys otrzymac ten list w innym jezyku, bądź tez w innym formacie (także w formacie audio), napisz do nas na adres mailowy: [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk), zadzwoń pod numer 020 8132 1789, lub napisz na adres: ATTN Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA. Strona internetowa projektu również może być przetłumaczona na język który preferujesz: <https://enfield.gov.uk/quieter-neighbourhood>. Więcej informacji na temat uzyskania informacji w innym formacie, dostępna jest na stronie <https://enfield.gov.uk/accessibility> która dostępna jest także poprzez kod QR widoczny powyżej.

જો તમારે આ પત્ર વીજળ સ્વરૂપે અથવા અન્ય ભાષામાં જોઈતી હોય (શ્રાવ્ય સહિત), તો કૃપા કરીને [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk) ને ઇમેઇલ કરો, 020 8132 1789 નું કોલ કરો અથવા વડા Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA ના પત્ર લખો. પસંદગતી ભાષામાં અથવા અન્ય ભાષામાં આ માહિતી મેળવવા માટે <https://enfield.gov.uk/quieter-neighbourhood> ના વેબસાઇટ પર અથવા <https://enfield.gov.uk/accessibility> (જ્યાં આ વેબસાઇટ પર QR કોડ દર્શાવેલ છે) ના વેબસાઇટ પર અથવા QR કોડ દર્શાવેલ છે.

**ourneys & places**

**ENFIELD Council**

## APPENDIX G. RESIDENT EARLY ENGAGEMENT LETTER

**journeys & places**

**ENFIELD Council**

**Have your say: Edmonton Green Quieter Neighbourhood**

Reply to: Journeys and Places  
Email: [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk)  
Date: 11 September 2023

Dear resident / business owner,

Enfield Council wants to create healthier, greener and safer neighbourhoods. We would like to work together with residents to explore what might be possible in your community. Attached is a map which shows one of the areas that we would like to consider.

This work will be guided by our Journeys and Places programme and forms part of our Quieter Neighbourhoods project. There is a dedicated project page for the Edmonton Green Quieter Neighbourhood project where we have added more information which explains what Quieter Neighbourhoods are, and provides details on how we wish to work with the community to help improve your neighbourhood.

You can visit the project page here: <https://letstalk.enfield.gov.uk/EdmontonGreenQN>

The first stage of the project is to listen to your views on the Edmonton Green neighbourhood. The engagement opportunity starts on Monday 11 September and will run through until Sunday 8 October 2023. We invite you to get involved in one or more of the following:

<b>Online interactive map:</b> Share your ideas and issues via the map and read what others have to say on the project page at <a href="https://letstalk.enfield.gov.uk/EdmontonGreenQN">https://letstalk.enfield.gov.uk/EdmontonGreenQN</a>	Open now until Sunday 8 October 2023
<b>Drop-in session</b> at Westbourne Hall Community Centre, N9 URU: Speak with the team about the project, share your experiences and ideas for the local area	4.30pm – 6.30pm Tuesday 19 September 2023
<b>Webinar</b> held on Microsoft Teams at <a href="http://tinyurl.com/EGQNwebinar">http://tinyurl.com/EGQNwebinar</a> : Hear from the project team about the objectives of the project and have the opportunity to ask questions	6pm Monday 25 September 2023
<b>Drop-in session</b> at Edmonton Green Library N9 DTN: Speak with the team about the project, share your experiences and ideas for the local area	2.30pm – 4.30pm Saturday 30 September 2023

You can also email your ideas and issues to us at [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk) or write to us at:  
ATTN Journeys and Places, Enfield Council, Civic Centre, Silver St, London EN1 3XA.

TN Journeys and Places  
Enfield Council  
Civic Centre  
Silver Street  
Enfield  
EN1 3XA  
[journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk)

Letter in English

**journeys & places**

**ENFIELD Council**

**Söz sizde Edmonton Green Quieter Neighbourhood**

Yanıt adresi: Journeys and Places  
E-posta: [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk)  
Tarih: 11 Eylül 2023

Sayın sakin / işletme sahibi,

Enfield Belediyesi daha sağlıklı, daha yeşil ve daha güvenli mahalleler yaratmak istiyor. Toplumumuzda neyin mümkün olabileceğini keşfetmek için bölge sakinleriyle birlikte çalışmak istiyoruz. Değerlendirmek istediğimiz alanlardan birini gösteren bir harita ekledik.

Bu çalışma Journeys and Places programımız tarafından yönlendirilecek ve Quieter Neighbourhoods (Daha Sesiz Mahalleler) programının bir parçası olacaktır. Edmonton Green Quieter Neighbourhood projesi için, Quieter Neighbourhood'un ne olduğunu açıkladığımız ve mahalleleri iyileştirmeye yardımcı olmak için toplumla birlikte nasıl çalışmak istediğimize dair ayrıntıları yer aldığı daha fazla bilgi eklediğimiz özel bir proje sayfası bulunmaktadır.

Proje sayfasına buradan ulaşabilirsiniz: <https://letstalk.enfield.gov.uk/EdmontonGreenQN>

Projenin ilk aşaması Edmonton Green mahallesi hakkındaki görüşlerinizi almaktır. Katılımınız 11 Eylül Pazartesi günü başlayacak ve 8 Ekim 2023 Pazar gününe kadar devam edecektir. Siz aşağıdakilerden birine veya daha fazlasına katılmaya davet ediyoruz:

<b>Çevrimiçi interaktif harita:</b> Fikirlerinizi ve yaşadığınız sorunları harita üzerinden paylaşın ve <a href="https://letstalk.enfield.gov.uk/EdmontonGreenQN">https://letstalk.enfield.gov.uk/EdmontonGreenQN</a> adresindeki proje sayfasında başkalarının neyi söylediklerini okuyun.	8 Ekim 2023 Pazar gününe kadar açık
<b>Westbourne Hall Community Centre, N9 URU'da düzenlenen oturum:</b> Proje hakkında ekiple konuşun, deneyimlerinizi ve yerel bölge için fikirlerinizi paylaşın	4.30pm - 6.30pm 19 Eylül 2023 Salı
<b>Microsoft Teams'de <a href="http://tinyurl.com/EGQNwebinar">http://tinyurl.com/EGQNwebinar</a> adresinde düzenlenen web semineri:</b> Proje ekibinden projenin hedeflerini dinleyin ve merak ettiklerinizi sorun	25 Eylül 2023 Pazartesi günü 6pm'de
<b>Edmonton Green Library N9 DTN'de düzenlenen oturum:</b> Proje hakkında ekiple konuşun, deneyimlerinizi ve yerel bölge için fikirlerinizi paylaşın	2.30pm - 4.30pm 30 Eylül 2023 Cumartesi

Ayrıca fikirlerinizi ve sorunlarınızı [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk) adresine e-posta ile gönderebilir veya bize yazabilirsiniz.  
ATTN Journeys and Places, Enfield Council, Civic Centre, Silver St, London EN1 3XA.

ATTN Journeys and Places Enfield Council  
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Letter in other languages

## APPENDIX H. DROP-IN EVALUATION RESULTS

8.1 The following results are from the **drop-in evaluation survey** handed out at the drop-in sessions

8.2 Sixteen (16) drop-in evaluation surveys were completed. 75% (12 people) said they lived in the Edmonton Green area.

8.3 Five people identified as White, three as Greek-Cypriot, two as British Asian, two as British, and one as Asian.

**Q5a: How effective do you think the event was in informing community members about this project?**

- 9 people said that the drop-in event was very effective.
- 5 people said that the drop-in event was somewhat effective.
- 2 people responded that they were unsure.

**Q5b: How effective do you think the event was in hearing the ideas and issues from community members?**

- 7 people said the event was very useful in hearing the ideas of community members
- 5 people said they were unsure
- 2 people said the event was somewhat useful
- 1 person said the event was somewhat not useful.

**Q6: How clear were the materials presented at this drop-in session in explaining the proposed Edmonton Green Quieter Neighbourhood?**

- 15 people said they received a letter from the council
- 4 people also said they shared an idea or issue on the online map on the project page.
- 3 people said that they also attended a webinar
- 1 person said the project team visited their business

**Q8: How else would you like to engage with us on this project or similar projects?  
Please write.**

- Four people said that they would like to engage with the project going forward.
- Four people said they would like to be updated with any updates regarding the project or other projects in the area.
- One person said more information needs to be released on the potential impacts on residents

## APPENDIX I. LET'S TALK ENFIELD SIGN UP FORM QUESTIONS

### 1. What is your connection to the London Borough of Enfield?

- I live in Enfield
- I work in Enfield
- I study in Enfield
- I am a visitor to Enfield
- I own a business in Enfield
- I own a house in Enfield that I do not live in
- Prefer not to say

### 2. What postcode do you live in?

- EN1
- EN2
- EN3
- EN4
- EN8
- EN9
- N9
- N11
- N13
- N14
- N18
- N21
- N22
- Prefer not to say
- Other (please specify)

### 3. What is your ethnicity?

- White - English/Welsh/Scottish/Northern Irish/British
- White – Irish
- White - Gypsy/Irish Traveller
- White – Roma
- White - Greek
- White - Greek Cypriot
- White - Turkish
- White - Turkish Cypriot
- White - Kurdish
- White - Albanian
- White - Polish
- Any other White background
- Mixed/Multiple Ethnic Groups - White and Black Caribbean
- Mixed/Multiple Ethnic Groups - White and Black African
- Mixed/Multiple Ethnic Groups - White and Asian
- Any other Mixed/Multiple ethnic background
- Asian or Asian British - Indian
- Asian or Asian British - Pakistani
- Asian or Asian British - Bangladeshi
- Asian or Asian British - Sri Lankan
- Asian or Asian British – Chinese
- Any other Asian background
- Black/African/Caribbean/Black British – Caribbean
- Black/African/Caribbean/Black British – African
- Any other Black, Black British, African or Caribbean background
- Arab
- Any other Ethnic Group
- I do not wish to state my Ethnic Group

### 4. What is your year of birth? (write date in box)

### 5. Do you have a physical or mental health condition or illness lasting or expected to last for 12 months or more?

- Yes
- No
- Prefer not to say

### 6. What describes your gender?

- Female
- Male
- Transgender
- Non-binary
- Other
- Prefer not to say
- Prefer to self-describe (see below)

### 7. How would you describe your marital status?

- Single
- Married
- Civil Partnership
- Separated, but legally married
- Separated, but still legally in a same-sex partnership
- Formerly in a same-sex civil partnership which is now legally dissolved
- Surviving partner from a same-sex civil partnership
- Divorced
- Widowed
- Prefer not to say
- Prefer to self- described (see below)

## APPENDIX I. LET'S TALK ENFIELD SIGN UP FORM QUESTIONS

### 8. What is your religion?

- Non-religious (Atheist, Humanist etc)
- Christian
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Alevi
- Prefer not to say
- Prefer to use own definition

### 9. What is your Sexual Orientation?


- Heterosexual/Straight
- Gay or Lesbian
- Bisexual
- Prefer not to say
- Prefer to self-describe

### 10. Are you currently pregnant or on maternity leave?

- Yes
- No
- Prefer not to say

### 11. Do you hold a Blue Badge?

- Yes
- No
- Prefer not to say



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