

MUNICIPAL YEAR 2013/2014 REPORT NO. 204

MEETING TITLE AND DATE:

Cabinet: 12th March 2014

REPORT OF:

Chief Executive

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Agenda – Part: 1

Item: 7

Subject: Quarterly Corporate Performance Report

Wards: All

Key Decision No: 3864

Cabinet Member consulted:

Cllr A. Georgiou

1. EXECUTIVE SUMMARY

Prior to the 2010 General Election and the subsequent abolition of the National Indicator Set and Local Area Agreements, Cabinet received regular monitoring reports on key performance measures relating to nationally set targets and local priorities. In 2011/12 updates on performance were included as part of the monthly Cabinet Revenue Monitoring Reports.

In the current difficult financial circumstances, there is value in demonstrating to Members and residents that, in many areas, Council performance is being maintained and/or improved.

This is the latest quarterly report on the Corporate Performance Scorecard that reflects Council priorities and local resources, demand etc. The report attached at Appendix 1 shows the latest available performance data at the end of the third quarter of 2013/14.

2. RECOMMENDATIONS

That Cabinet notes progress made towards delivering the identified key priority indicators for Enfield.

3. BACKGROUND

- 3.1 Prior to the 2010 General Election and the subsequent abolition of the National Indicator Set and Local Area Agreements, Cabinet received regular monitoring reports on key performance measures relating to nationally set targets and local priorities. In 2011/12 updates on performance were included as part of the monthly Cabinet Revenue Monitoring Reports.
- 3.2 In the current difficult financial circumstances, there is value in demonstrating to Members and residents that, in many areas, Council performance is being maintained and/or improved. It is also important to understand why performance is deteriorating and whether there are further interventions that the Council can make to ameliorate the situation, or, if it is out of the Council's control, how the Council can make a case to central Government and other public bodies.
- 3.3 Therefore the Corporate Performance Scorecard has been updated and targets set that reflect Council priorities and local resources, demand etc. The indicators are grouped under the Council's three strategic aims, Freedom for All, Growth and Sustainability and Strong Communities. The scorecard also includes a number of financial health measures.
- 3.4 The report attached at Appendix 1 shows the latest available performance data at the end of the third quarter of 2013/14.

4. ALTERNATIVE OPTIONS CONSIDERED

Not to report regularly on the Council's performance. This would make it difficult to assess progress made on achieving the Council's main priorities and to demonstrate the value for money being provided by Council services

5. REASONS FOR RECOMMENDATIONS

To update Cabinet on the progress made against all key priority performance indicators for the Council

6. COMMENTS OF THE DIRECTOR OF FINANCE, RESOURCES AND CUSTOMER SERVICES AND OTHER DEPARTMENTS

6.1 Financial Implications

The cost of producing the quarterly reports, will be met from existing resources.

6.2 Legal Implications

There is no statutory duty to report regularly to Cabinet on the Council's performance, however under the Local Government Act 1999 a best value authority has a statutory duty to secure continuous improvement in the way in which its functions are exercised having

regard to a combination of economy, efficiency and effectiveness. Regular reports on the Council's performance assist in demonstrating best value.

6.3 Property Implications

None

7. KEY RISKS

Robust performance management helps identify areas of risk in service delivery and ensure that Council resources are used effectively and that the Council's good reputation is maintained.

8. IMPACT ON COUNCIL PRIORITIES

8.1 Fairness for All

The scorecard includes indicators that measure the Council's progress in reducing inequalities across the Borough

8.2 Growth and Sustainability

The scorecard includes indicators that aim to support business growth, increase numbers of people in employment, protect and sustain Enfield environment and support Enfield voluntary and community sector.

8.3 Strong Communities

The scorecard includes indicators that assess how the Council's actions are contributing to strengthening communities, improving communications, reducing crime and improving health

9. EQUALITIES IMPACT IMPLICATIONS

Corporate advice has been sought in regard to equalities and an agreement has been reached that an equalities impact assessment/analysis is not relevant or proportionate for the corporate performance report

10. PERFORMANCE MANAGEMENT IMPLICATIONS

Robust performance management ensures that the Council has accurate data and can ensure that service delivery is meeting local needs and priorities

11. PUBLIC HEALTH IMPLICATIONS

The scorecard includes a number of health and wellbeing indicators that aim to address the key health inequalities in Enfield. From 2013/14, when the health reforms come into effect, further public health indicators will be added to the scorecard.