

## ANNEX D

### LICENSING CONSULTATION 2014 – LIST OF COMMENTS

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| <b>Q2. Do you think we should retain the Edmonton Cumulative Impact Policy Area?</b> |
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Metropolitan Police Service – Police Licensing Officer (26):

I am the police licensing officer for the borough of Enfield and from my experience working on this borough for over 20 years, believe that this policy has been successful in reducing crime and disorder in this particular area. I have analysis available to assist this consultation that Edmonton CIP area is still of concern regarding these issues and believe that if the CIP was to be terminated, it would have a detrimental effect in this area to local residents and businesses alike.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

I am the Police Sergeant whose team look after Enfield Town. I know that this policy has had an obvious impact in drink related crime both violent crime and crime related to the damage to property. This I can evidence directly as when we patrol the area it is noticeable that the closing hours of such license premises is maintaining a level of behaviour that is not anti-social and does not lead to the offences as stated.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

However, the hours to be altered as follows: Alcohol (on supplies) until midnight; Alcohol (off supplies) – remain at 11pm; LNR (take away only) – nil; LNR (sit down table meal) – midnight; Entertainment – midnight.

Fox Lane & District Residents ' Association (9):

I represent the Fox lane & District Residents ' Association. Our feeling is that the Core Hours Policy should extend to the whole of the Borough. There should be no need then for CIP Areas. At the very least, Palmers Green should also be a CIP Area as it has as many premises selling alcohol, with attendant results, as the other areas.

(10): The current financial climate is already affecting the businesses in the area and further restrictions will cause a lot of businesses to close down. This will have a direct impact on employment of people.

(16): Keeps crime and disorder down.

(17): In 2009 the Council rejected the adoption of a Cumulative Impact Policy. Only three years later, in 2012, the Council felt that the cumulative impact licensed premises in four areas of Enfield was undermining the promotion of the licensing objectives in those areas and duly adopted a Cumulative Impact Policy. Almost a third of residents feel that people being drunk or rowdy in a public place is a problem. Public nuisance caused by noise is a cause of great concern to residents who may be trying to sleep themselves or who have young children who are woken at night by intoxicated revellers. The need to ensure a thriving and safe evening and night time economy has to be balanced against the requirement to promote the licensing objectives. The current policy achieves that balance. Only two years have passed since the policy's adoption - it is too soon to abandon it now.

(24): To avoid drunkenness and unruly behaviour on the streets.

(25): However i believe the terminal hours for all activities should be midnight, except for takeaways food premises. I do not believe any more licences should be granted for takeaways in this area.

(27): This has been an important and effective tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

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| <b>Q3. Do you think we should retain the Enfield Highway Cumulative Impact Policy Area?</b> |
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Metropolitan Police Service – Police Licensing Officer (26):

I am the police licensing officer for the borough of Enfield and from my experience working on this borough for over 20 years, believe that this policy has been successful in reducing crime and disorder in this particular area. I have analysis available to assist this consultation that Enfield highway CIP area is still of concern regarding these issues and believe that if the CIP was to be terminated, it would have a detrimental effect in this area to local residents and businesses alike.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

I am the Police Sergeant whose team look after Enfield Town. I know that this policy has had an obvious impact in drink related crime both violent crime and crime related to the damage to property. This i can evidence directly as when we patrol the area it is noticeable that the closing hours of such license premises is maintaining a level of behaviour that is not anti-social and does not lead to the offences as stated.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

However, the hours to be altered as follows: Alcohol (on supplies) until midnight; Alcohol (off supplies) – remain at 11pm; LNR (take away only) – nil; LNR (sit down table meal) – midnight; Entertainment – midnight.

(17): In 2009 the Council rejected the adoption of a Cumulative Impact Policy. Only three years later, in 2012, the Council felt that the cumulative impact licensed premises in four areas of Enfield was undermining the promotion of the licensing objectives in those areas and duly adopted a Cumulative Impact Policy. Almost a third of residents feel that people being drunk or rowdy in a public place is a problem. Public nuisance caused by noise is a cause of great concern to residents who may be trying to sleep themselves or who have young children who are woken at night by intoxicated revellers. The need to ensure a thriving and safe evening and night time economy has to be balanced against the requirement to promote the licensing objectives. The current policy achieves that balance. Only two years have passed since the policy's adoption - it is too soon to abandon it now.

(24): To avoid drunkenness and unruly behaviour on the streets.

(25): However i believe the terminal hours for all activities should be midnight, except for takeaways food premises. I do not believe any more licences should be granted for takeaways in this area.

(27): This has been an important and effective tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

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| <b>Q4. Do you think we should retain the Enfield Town Cumulative Impact Policy Area?</b> |
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Metropolitan Police Service – Police Licensing Officer (26):

I am the police licensing officer for the borough of Enfield and from my experience working on this borough for over 20 years, believe that this policy has been successful in reducing crime and disorder in this particular area. I have analysis available to assist this consultation that Enfield Town CIP area is still of concern regarding these issues and believe that if the CIP was to be terminated, it would have a detrimental effect in this area to local residents and businesses alike.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

I am the Police Sergeant whose team look after Enfield Town. I know that this policy has had an obvious impact in drink related crime both violent crime and crime related to the damage to property. This i can evidence directly as when we patrol the area it is noticeable that the closing hours of such license premises is maintaining a level of behaviour that is not anti-social and does not lead to the offences as stated.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

However, the hours to be altered as follows: Alcohol (on supplies) until midnight; Alcohol (off supplies) – remain at 11pm; LNR (take away only) – nil; LNR (sit down table meal) – midnight; Entertainment – midnight.

(10): The current financial climate is already affecting the businesses in the area and further restrictions will cause a lot of businesses to close down. This will have a direct impact on employment of people.

(17): In 2009 the Council rejected the adoption of a Cumulative Impact Policy. Only three years later, in 2012, the Council felt that the cumulative impact licensed premises in four areas of Enfield was undermining the promotion of the licensing objectives in those areas and duly adopted a Cumulative Impact Policy. Almost a third of residents feel that people being drunk or rowdy in a public place is a problem. Public nuisance caused by noise is a cause of great concern to residents who may be trying to sleep themselves or who have young children who are woken at night by intoxicated revellers. The need to ensure a thriving and safe evening and night time economy has to be balanced against the requirement to promote the licensing objectives. The current policy achieves that balance. Only two years have passed since the policy's adoption - it is too soon to abandon it now.

(24): To avoid drunkenness and unruly behaviour on the streets.

(25): However i believe the terminal hours for all activities should be 01:00, except for takeaways food premises. I do not believe any more licences should be granted for takeaways in this area.

(27): This has been an important and effective tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

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| <b>Q5. Do you think we should retain the Southgate Cumulative Impact Policy Area?</b> |
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Metropolitan Police Service – Police Licensing Officer (26):

I am the police licensing officer for the borough of Enfield and from my experience working on this borough for over 20 years, believe that this policy has been successful in reducing crime and disorder in this particular area. I have analysis available to assist this consultation that Southgate CIP area is still of concern regarding these issues and believe that if the CIP was to be terminated, it would have a detrimental effect in this area to local residents and businesses alike.

Metropolitan Police Service, Police Sergeant, Southgate (13):

I am the LPM Sergeant for Southgate ward. I have found this policy invaluable. Since its implementation there has been very little ASB issues relating to alcohol. I feel that if these were relaxed or removed then this leave police with less powers to deal with any issues that may arise.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

I am the Police Sergeant whose team look after Enfield Town. I know that this policy has had an obvious impact in drink related crime both violent crime and crime related to the damage to property. This i can evidence directly as when we patrol the area it is noticeable that the closing hours of such license premises is

maintaining a level of behaviour that is not anti-social and does not lead to the offences as stated.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

However, the hours to be altered as follows: Alcohol (on supplies) until midnight; Alcohol (off supplies) – remain at 11pm; LNR (take away only) – nil; LNR (sit down table meal) – midnight; Entertainment – midnight.

(1): We have recently applied for, and been refused, an extension of our core licensable activities. These minor extensions would have added 1 hour per day to our trading day, which we would only use, as and when required, and not every day.

(14): To help keep the amount of drink related ASB to a minimal level.

(17): In 2009 the Council rejected the adoption of a Cumulative Impact Policy. Only three years later, in 2012, the Council felt that the cumulative impact licensed premises in four areas of Enfield was undermining the promotion of the licensing objectives in those areas and duly adopted a Cumulative Impact Policy. Almost a third of residents feel that people being drunk or rowdy in a public place is a problem. Public nuisance caused by noise is a cause of great concern to residents who may be trying to sleep themselves or who have young children who are woken at night by intoxicated revellers. The need to ensure a thriving and safe evening and night time economy has to be balanced against the requirement to promote the licensing objectives. The current policy achieves that balance. Only two years have passed since the policy's adoption - it is too soon to abandon it now.

(24): To avoid drunkenness and unruly behaviour on our streets. I would also like to see the Cumulative Impact Policy extended to the whole borough, and particularly Palmers Green where I live.

(25): However i believe the terminal hours for all activities should be midnight, except for takeaways food premises. I do not believe any more licences should be granted for takeaways in this area.

(27): This has been an important and effective tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

**Q6. In a Cumulative Impact Policy Area, do you think that we should retain a terminal hour of 11pm for the sale of alcohol in Pubs/Bars and Off Licences?**

Metropolitan Police Service – Police Licensing Officer (26):

I believe that midnight would be a more suitable terminal hour for the sale/supply of alcohol to give new businesses and those wishing to vary existing hours the chance to compete with other business with later terminal hours but not impact on the policy itself.

Metropolitan Police Service, Police Sergeant, Southgate (13):

I can only speak for Southgate ward but this is a mainly residential area and the residents are happy with the current level of noise/ASB relating to licenced premises.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

I am the Police Sergeant whose team look after Enfield Town. I know that this policy has had an obvious impact in drink related crime both violent crime and crime related to the damage to property. This I can evidence directly as when we patrol the area it is noticeable that the closing hours of such license premises is maintaining a level of behaviour that is not anti-social and does not lead to the offences as stated.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

Sale of alcohol in pubs/bars could be extended to midnight, as it is easier to prevent underage sales and proxy sales at such premises. Off licences should remain at 23:00 to avoid pre-loading: drinking at home is more damaging, and more underage drinkers try to buy from off licenses. Lots of pubs/bars already have longer hours and we can use the review process if necessary.

(1): If the extension is not for major hours, but for just 1 or 2 hours, it means more outlets are playing on a level field.

(10): the restaurants in the area will be affected and many may have to close down. It is a volatile financial time and many are already struggling to keep in business. If these are closing then there will be a rise in the number of people unemployed.

(12): We are a well regulated club and 12 midnight would be more appropriate on some occasions without the need for applying for a TEN.

(14): To help keep the amount of drink related ASB to a minimal level.

(16): Crime will rise if a later time is given.

(19): In areas near residential dwellings any later than 11pm is intrusive and often causes noisy groups especially in summer.

(21): I believe it is better if the closing times of licensed premises in close proximity to each other are staggered to avoid the situation that all of the customers are exiting onto the street at the same time.

(24): To prevent people drinking beyond their limit which causes additional work for the police. Encountering drunks on the street is very intimidating and potentially dangerous.

(25): I believe the terminal hour should be 00:00 for Edmonton, Highway and Southgate and 01:00 for Enfield Town.

(27): This has been an important part of and backs up the effectiveness of the tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

**Q7. In a Cumulative Impact Policy Area, do you think that we should retain a terminal hour of midnight for the sale of alcohol in Restaurants?**

Metropolitan Police Service – Police Licensing Officer (26):

I am happy that the current hours for the sale of alcohol in restaurants is more than adequate.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

Yes, midnight is an acceptable hour for these types of businesses.

(10): many restaurants are organising weddings or other celebrations and the main income comes from these events. The businesses will suffer and may have to cut down staff or close altogether.

(21) The nature of drinking in a restaurant is quite different from drinking in a pub or bar, and the management of the former should be entrusted to serve their customers responsibly without such a time limit.

(24): Generally yes unless a special extension has been agreed for occasions e.g. a wedding reception or anniversary.

(25): Yes, but 01:00 in Enfield Town.

(27): This has also been an important part of and backs up the effectiveness of the tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

**Q8. In a Cumulative Impact Policy Area, do you think that we should retain a terminal hour of midnight for the sale of hot food in Take Aways?**

Metropolitan Police Service – Police Licensing Officer (26):

I believe that the current hours for the sale of hot food in take-aways should be retained. Take aways are a gathering point for large groups of people who have left pubs and bars and are often flash points for violence and disorder, particularly in CIP areas. These take away restaurants will often want to trade after the closing times of nearby licensed premises in order to attract their customers causing the issues as outlined above.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

The selling of hot food in take-aways within the Borough should be limited to midnight as any extension will only result in the standard of living for those residents that adjoin any such premises being drastically reduced. Again we see from a Policing perspective that extended hours of take aways can be connected to anti-social behaviour and this should go hand in hand with the licensing hours policy.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

LNR encourages litter, ASB, noise from those hanging around outside in the street, and often only offers unhealthy food. This should therefore be restricted further so that new applications for LNR in takeaways are not permitted at all.

(18): Take aways should have a lower opening time to reduce loitering and litter.

(21): Take-Aways provide a focus for people to hang around, and the emphasis should be on encouraging the post-pub crowds to disperse and go home (quietly).

(22): To reduce noise for neighbours who may live over or beside hot food outlets.

(25): I do not believe any more licences should be granted for takeaways. The availability of takeaway late at night encourages people to hang around in the street, creating noise and ASB rather than going straight home, the food it unhealthy and leads to an increase of litter in the borough.

(27) This has also been an important part of and backs up the effectiveness of the tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

**Q9. In a Cumulative Impact Policy Area, do you think that we should retain a terminal hour of 11pm for music and/or dancing?**

Metropolitan Police Service – Police Licensing Officer (26):

I believe that midnight would be a more suitable terminal hour for music and/or dancing to give new businesses and those wishing to vary existing hours the chance to compete with other business with later terminal hours but not impact on the policy itself.

Metropolitan Police Service – Police Sergeant, Enfield Town (15):

Please see my last comments. This should only be retained should there be such disruption to local residents which have an effect on their wellbeing.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):



Extending the terminal hour for music and/or dancing could be extended to midnight, which may attract new businesses offering different /more entertainment, and subsequently be more appealing for people to come to/stay in the borough of Enfield for socialising. Each licence application will still be considered on its individual merits and can be refused should it be seen to undermine the licensing objectives. Businesses will still need the necessary planning permission.

(1): If the extension is not for major hours, but for just 1 or 2 hours, it means more outlets are playing on a level field.

(10): Especially the restaurants will be affected. These are organising weddings and other celebrations which require live music and dancing. The Enfield borough is a multicultural and many ethnic minorities have the benefit of having traditional restaurants. If the music and dancing will be limited to 11pm many restaurants will lose business and may closed down. This in turn will have an impact on the number of unemployed.

(12): Midnight is more appropriate on some occasions. Music and dancing is generally limited to weekends.

(14): To keep the noise levels of the venue's and from people using the venue's to a reasonable level.

(21): A later finish should be considered on Fridays & Saturdays, subject to stricter noise controls. If an operator invests in adequate sound proofing he should not be subject to the same time restrictions as someone who allows sound pollution.

(24): Yes generally but to have flexibility to extend for special occasions.

(25): Facilities for dancing is not licensable so irrelevant and live music is already permitted until 23:00 by way of the live music act. I recommend it be increased to 00:00 in Edmonton, Highway and Southgate and 01:00 in Enfield Town.

(27): This has also been a very important part of and backs up the effectiveness of the tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough

**Q10. In a Cumulative Impact Policy Area, do you think that we should retain a terminal hour of midnight for plays, films and/or indoor sports?**

Metropolitan Police Service – Police Licensing Officer (26):

The current hours within the policy are more than adequate for businesses and customers alike.

(14): Why change something that is not broken.

(21): As before, subject to adequate sound proofing.

(24): Yes to limit large numbers of people creating unacceptable noise levels in the early hours of the morning.

(25): But 01:00 for Enfield Town.

(27): This has also been an important part of and backs up the effectiveness of the tool in reducing the alcohol related crimes and disorder in all the areas of Enfield Borough.

**Q12. The Council would like to attract more people into our town centres each day for social, leisure and entertainment purposes; and we would like to keep those people in our town centres for a longer period of time. If you have any ideas in respect of how we could achieve this, please let us know.**

Metropolitan Police Service – Police Licensing Officer (26):

Make the town centres more user-friendly and accessible for parking and a safer place in which to socialise. There are already a plethora of restaurants, bars and night clubs in the borough of Enfield, catering for the needs of both the younger and older generations. Lowering business rates would attract other businesses which I believe would encourage other business brands to set up and operate within the borough.

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

Increase width of footpaths to allow more street trading, and relax street trading licences to allow more tables and chairs outside premises where appropriate. More cycle paths in line with "mini Holland" bid, more cycling facilities, be more pro-active in attracting more entertainment led businesses. Provide more and cheaper parking. Offer more competitive rates to attract business, including independent businesses, for example offer reduced rates for the first year of trading, or empty property rates. Ascertain residential feedback as to what they'd like to see in the towns. Conduct surveys at train and tube stations on Friday and Saturday nights asking those leaving why they are not socialising in Enfield and what would make them do so. Gateways to the borough should have advertising showing what Enfield has to offer. Approach well-known companies to get them to set up in Enfield e.g. Jamie's Italian, Debenhams, as it needs more core businesses and shops that open later so shoppers stay in the town and then go to the restaurants / bars etc. Also encourage independent businesses and pop up events, and advertise them effectively so that people start to look out for the next event, for example, mini golf, ping pong, darts. Develop a night time economy working group who walk around Enfield one weekend then benchmark against other boroughs with a more vibrant night time economy and see what works well and what we are missing. Develop links and themes of our twin towns, e.g. themed markets.

(1): Give people a chance to eat and drink at times to suit them, and not kick them out of venues at 11pm.

(9): you attract more people by good shops and Community events. This needs to be looked at as a whole in view of the proposed Cycle Enfield issue and issues that will arise from the ,hopefully, full and proper consultation on that.

(12): Extend the licensing hours to midnight at weekend for social clubs.

(16): I believe that we should introduce more arts to the borough. Recently in Barking Pavilion an area was allocated that would allow local artists to use the space. Something similar would be good and would also attract better people into the area allowing more businesses to thrive and gives youths more to do.

(17): The Portas Review recommendations include: 1. Put in place a “Town Team”: a visionary, strategic and strong operational management team for high streets. 2. Local authorities should use their new discretionary powers to give business rate concessions to new local businesses. 3. Local areas should implement free controlled parking schemes that work for their town centres and we should have a new parking league table. 4. Town Teams should focus on making high streets accessible, attractive and safe. 5. Address the restrictive aspects of the ‘Use Class’ system to make it easier to change the uses of key properties on the high street. 6. Put betting shops into a separate ‘Use Class’ of their own. 7. Large retailers should support and mentor local businesses and independent retailers 8. Encourage a contract of care between landlords and their commercial tenants by promoting the leasing code and supporting the use of lease structures other than upward only rent reviews, especially for small businesses. 9. Explore further disincentives to prevent landlords from leaving units vacant. 10. Banks who own empty property on the high street should either administer these assets well or be required to sell them. 11. Local authorities should make more proactive use of Compulsory Purchase Order powers to encourage the redevelopment of key high street retail space. 12. Empower local authorities to step in when landlords are negligent with new “Empty Shop Management Orders”. 13. Introduce a public register of high street landlords. 14. Run a high profile campaign to get people involved in Neighbourhood Plans. 15. Promote the inclusion of the High Street in Neighbourhood Plans. 16. Support imaginative community use of empty properties through Community Right to Buy, Meanwhile Use and a new “Community Right to Try”.

(18): Improve the quality of social, leisure and entertainment. Provide incentives but don't give everything free.

(19): Lower rates to encourage better variety of shops. Fewer betting shops. Cheaper parking and more car parks. More outside space for eating in Enfield Town.

(20): Stop putting in Estate Agents and Book Makers.

(24): By exercising control of the venues offering food, alcohol and entertainment so that the town is a safe environment for people of all ages. Short term free parking will help and attract more people for shopping. Ensuring that there are adequate car parks with acceptable charges especially for those who wish to stay for long periods.

(25): Give new businesses reduced business rates for the first year of trading to help them get established and to attract them to the borough. Approach companies who provide activities as a main part of their business rather than food and alcohol. Different types of live music - jazz etc., different styles of dancing, more pool, darts, bowling, ping pong, indoor golf, outdoor music events, outdoor cinema events, more events - cookery, art, craft, beer festivals, make better use of sports centres for events / concerts etc. More secure bike storage, cheaper parking later in the day.

**Q13. If you would like to make any additional comments in respect of our licensing policy, please let us know.**

Metropolitan Police Service – Police Licensing Officer (26):

I have Police analysis data relating to crime and disorder issues in the current CIP areas to produce to the committee for their consideration to assist in their decision making process. This analysis is available and can be produced whenever the committee require it

Licensing Authority – Principal Trading Standards Officer (Licensing Enforcement) (23):

To review the CIP and consider adding Palmers Green to Bowes Green Lanes corridor.

(9): Make it simple and make sure that the views of the public, particularly locally affected residents are taken into account when there are proposals for extensions of licensing hours and/or new applications for sale of liquor etc. Often people are not aware until too late.

(24): I would like to see this policy extended to the whole borough and particularly in Palmers Green where I live. There is a lot of unruly behaviour on the street here late at night. I don't feel safe walking out on my own late in the evening. It would greatly help local businesses in the Palmers Green high street if there was free short stay parking and adequate parking facilities for longer stays.

(25): No under 14's after 21:00 in off licence is hard for those located in residential streets. This prevents a 13 year old popping into the shop next door to buy a pint of milk and is not practical.