

**Enfield Town Centres Management
Framework**

Consultation Report

August 2014

Contents

	Page No
1. Introduction	3
2. Consultation Audience and Method	4
3. Key Issues	7
4. Consultation Responses	10
5. Consultation Respondents	12

Appendices

A – Notes from business community and council meetings	18
B – Letters and consultation material	19
C – Youth Responses	25
D – General Responses Matrix with officer comments	27

Contact Details

Neighbourhood Regeneration, Enfield Civic Centre, Silver Street, Enfield EN1 3XA

Telephone: 020 8379 3885

Email: neighbourhoodregeneration@enfield.gov.uk

Website: www.enfield.gov.uk/TCMF



www.facebook.com/RegeneratingEnfield

1. Introduction

A Town Centres Management Framework document (TCMF) is a resource that provides guidance for anyone involved in producing their local Town Centre Management Action Plan. The aim is to promote Enfield's town centres as the main focus for retail, community, leisure and civic activity through good town centre management built on strong, resilient and sustainable partnerships.

This Consultation report sets out the details on the consultation undertaken during the preparation of the TCMF. The draft TCMF was published for consultation from 10 March until the 11 April 2014. All the consultation responses received on the draft TCMF have been considered as part of the preparation of the final version of the document. A total of 82 respondents commented on the draft TCMF. 23 of those respondents were young people and a specific consultation was set up to capture their thoughts.

This consultation report has been split into five separate chapters. Chapter 2 outlines who and how we consulted.

Chapter 3 is a summary of the key issues raised during the consultation. The chapter also details a summary of the responses to the Youth Consultation, as young people were asked different questions.

Chapter 4 provides a summary of the responses received. This chapter also shows some statistical information received on each question. The full comments and responses received and the Council's response to the comments can be viewed in Appendix D.

In chapter 5, demographic information of the respondents is presented including, where in the borough they live, their age, ethnic origin, disability and gender. A separate youth consultation was carried out, therefore demographic information is shown separately.

2. Consultation Audience and Method

2.1 Audience

The following organisations and associations agreed to share the details of the consultation with their members.

List of Community Groups and Local Businesses that we contacted

Enfield Business Retailers Association
North London Chamber of Commerce
Love Your Doorstep – 7500 local people and 450 businesses
The Enfield Society – 2000 members
Enfield Conservation Advisory Group- 14 groups who have membership borough wide
London Fire Brigade
Enfield Police
St Modwens – Shopping Centre Edmonton Green
Palace Exchange Shopping Centre Enfield
Palace Gardens Shopping Centre Enfield
The Old Enfield Charitable Trust
Groundwork London
Sustrans
Lea Valley Regional Park
Enfield Homes
Enfield Racial Equalities Council
Enfield Faith Forum – 260 members
Enfield Children and Young People Service
Enfield Parents
Enfield and Haringey Health Authority
Enfield Volunteers Centre – 450 volunteers
Bountagu
Voluntary Sector - 400 Community Groups and voluntary organisations

Statutory Consultees

English Heritage
Natural England
Network Rail
Hertfordshire Police
Essex Police
Environment Agency
Greater London Authority
Highways Agency

2.2 Method

Leaflets and Posters

6,000 leaflets were delivered to high street and town centre businesses promoting the consultation.

The town centre managers visited local businesses to promote the consultation and deliver copies of the draft framework document to encourage businesses to complete the questionnaire.

Leaflets and copies of the draft framework document were placed in all the libraries in the London Borough of Enfield, to enable residents and local businesses to be able to access the document.

At the Area Forums held during March 2014, organised by Democratic Services, the leaflets were made available at every meeting to enable local people to find out more about the consultation and access it at a later date.

Web and Social Media

The consultation was published on Enfield Council's website at www.enfield.gov.uk/tcmf and over the period of the consultation the site attracted 235 views with 183 unique page views. Taking into account the number of unique page views and the number of responses received (59) this amounts to a conversion rate of one in three with 32% of people that viewed the page at least once going on to complete the questionnaire.

The details were also sent to local organisations such as North London Chamber of Commerce who published details of the consultation on their website



Social Media was used to promote the consultation. It was published on www.facebook.co/regeneratengenfield three times a week for the duration of the consultation.

Love your Doorstep, published the consultation on their website and Facebook page, which has a local membership of over 7500 local residents and 450 local businesses.

Face to Face

Enfield Council offered to meet with any local businesses or groups to discuss the consultation further.

The Council was contacted by The Enfield Society and attended their meeting on the 28th March 2014 to brief them on the consultation and answer any questions they had about the TCMF. The organisation then sent in a formal response to the consultation and many of its members sent in individual responses.

On Monday 7th April 2014, an exhibition was held in the Enfield Civic Centre restaurant, to promote the consultation and to enable local residents and staff to find out more about the document. We had approximately 100 people visit the stand.

On Tuesday 8th April 2014, consultation took place at the Edmonton Jobs Fair which was organised by Job Centre Plus and Enfield Business and Retailers Association (EBRA). The fair was aimed at local businesses and job seekers from the Turkish Community. Over 120 people attended the event. The event was held at The College of Haringey, Enfield and North East London in Enfield.

The EBRA town centre managers engaged with approximately 500 businesses across the Borough on a face to face basis throughout the consultation period.

On Friday 20th June 2014, Council officers met with a group of 23 Explorer Scouts from Enfield District Scouts. This enabled a targeted consultation involving a group of 14-18 year olds.

3. Key Issues

The key issues identified through the TCMF consultation are as follows:

Town Centre Management

The most favoured governance model was that of Town Teams. There was broad support for the Council's objective of *"harnessing and empowering the local community and private sector expertise to develop Enfield's town centres"* several responses reiterating the need to include local businesses in the decision making process.

Of the other comments several respondents mentioned the importance of ensuring that any new governance structure was representative of not just the business community but also residents and the heritage interests of the area.

Parking

Parking was the most mentioned topic . There was an acceptance that town centres are in direct competition with out of town shopping areas that offer free parking and a number of respondents made suggestions to the current parking arrangements to help mitigate this. The suggestions ranged from the provision of free parking in all town centres to there being an initial period of free parking available for small town centres and local parades only.

Types of Shops

The majority of comments that focussed on the type of shops in town centres focussed on a dislike of betting shops, takeaways and discount shops which it is felt cheapens an area and makes it appear downmarket.

Heritage/Green Space

The majority of responses on this subject stated that more needed to be made of the green spaces and heritage assets in Enfield's town centres-.

Public Realm

A broad range of issues that can be considered as relating to the public realm came up during the consultation including street cleaning, shop fronts and streets 'cluttered' by lampposts, bike racks, utility companies infrastructure, etc. Generally there seemed to be a desire to make the town centres look as aesthetically pleasing as possible.

Anti-social behaviour

On the subject of anti-social behaviour there were a number of concerns regarding young people congregating in some of the centres.

There was also a call for more of a police presence in certain areas of the Borough.

Mini-Holland (Cycle Enfield)

As Enfield Council's successful bid for funding, through the Mayor of London, to invest up to £30 million in cycle route improvements was announced, just before this consultation went live, there were a number of comments relating to it. These comments focussed on what the scheme will mean for Enfield's town centres with several people raising concerns over any potential reductions in parking. There were also a number of comments praising the Council on securing the funding and requests for further consultation on the implementation of the scheme.

Business Rates

There were a relatively small number of comments on business rates with all of them commenting that they were too high. One respondent also made reference to the Government's 50% business rate reduction scheme.

Technology

Issues around technology that were mentioned by respondents focussed on the growth of internet usage and the impact this could have on town centres. There was also scepticism from one respondent as to whether Wi-Fi hotspots would work in the eastern area of the Borough if there was a cost associated with it. There was however, support for Wi-Fi hotspots in Enfield Town.

Evening Economy

There was a general concern across the three comments concerning the evening economy that it was not being developed adequately and that the expansion of an evening culture across all of the town centres would be welcomed. There was also a comment specifically relating to the proliferation of businesses that do not open during the day – such as takeaways or night clubs – and the negative impact that too many of these premises has on high streets in the daytime due to inactive shop frontages.

Leisure

The comments relating to leisure were made alongside those on the evening economy and focussed on the provision of activities for children and families in town centres during the day time. Some of the suggestions included more family orientated restaurants, a leisure centre and other 'complementary' uses that are not retail or the library.

Young People Key Issues

Young people were asked a set of separate questions to the main public consultation exercise to ensure issues over their experience of town centres remained relevant to them.

Apart from the equalities information and where their local centre was, they were asked the following questions:

1. Name something that is good and bad about your local centre?

For most young people, they liked the wide variety of shops, ease of getting to their local centre and places to socialise and meet friends in.

Things they did not like about local centres were related to crime, theft and community safety issues. Detailed answers are in Appendix C

2. What do town centres offer Young People? If they don't offer anything what is missing?

A wide variety of answers were given to this question and they are listed in Appendix C

3. Which governance model?

Model	Number of Responses
Option T- Town Centres Management Board	1
Option C – Town Teams	20
Option M – Business Improvement District	2

The majority of young people felt that Town teams should be the preferred governance model as they felt this was the most inclusive model, with a partnership approach. They also felt it was important with 20 out of the 23 young people saying that young people should be involved in the decision making. As 2 young people stated *“everyone uses it so everyone should have a say kids, adults and oaps”* and *“yes children are important as we are the next set of people to use the town so we should help”*.

4. Consultation Responses

Detailed responses provided in Appendix C and D lists all of the qualitative responses given to the consultation. The most mentioned subject areas were as follows:

Topic	Number of mentions
Town Centre Management	27
Parking	21
Type of Shops	16
Heritage and green space	11
Public realm	11
Crime and anti-social behaviour	9
Mini-Holland	6
Business rates	4
Technology	3
Evening economy	3
Leisure	3

The responses below give the quantitative breakdown of the answers to the questions posed to the public through the consultation. This excludes question 10 which was a purely qualitative question.

4.1 Question Responses

Question 1: Can you tell us where your local centre is?

Of the 8 people that did not respond to this question, 5 were responding on behalf of an organisation and therefore could not answer on their group members behalf.

Question 2: Do you agree with the Councils objective of “harnessing and empowering the local community and private sector expertise to develop Enfield’s town centres”?

44 of the 59 respondents agreed with this objective (approximately 75%) with the remaining 15 failing to provide any response.

Question 3: Do you agree with the challenges in this Town Centres Management Framework?

3 out of the 59 respondents disagreed with the challenges identified, and a further 16 did not enter a response leaving 68% of respondents in support of the challenges identified.

Question 4: Are there other issues specific to your nearest town centre that you would like to be included in this framework?

10 people did not add any further issues to those identified. The 49 additional comments are recorded in the Responses Matrix in Appendix D.

Question 5: What role have you played, if any, in the management of your Town Centre to date?

20 respondents or 34% stated that they had not played any role in the management of their town centres to date and 12 did not enter a response. The remaining 27 (46%) stated that they had some involvement in the management of their town centre although this varied widely between individuals attending meetings and being employed as town centre managers by EBRA.

Question 6: Looking at the principles in Annex A, do you think these will be helpful as a guide of things to think about when producing a Town Centre Management Action Plan?

41 respondents (69%) stated that the principles identified would prove useful as a guide for producing a Town Centre Management Action Plan and 6 felt that they were not useful. The main comments as to why they may not be useful focussed on the list being too long. 12 respondents did not give an answer for or against the principles.

Question 7: In principle, what is your preferred method of governance?

T – Town Centres Management Board

C – Town Teams

M - Business Improvement Districts

The majority of respondents (61%) stated that option 'C' – Town Teams was their preferred method of governance. This was followed by 4 respondents (7% each) voting for options 'T' and 'M' and 6 (10%) opting to select 'other'. Of the 6 respondents that selected 'other' only 1 offered an alternative model stating that:

"We have no particular preference: however we think it is important that the model of governance [should] involve all parties concerned with the well-being of the centre and not just businesses."

9 respondents did not provide an answer for this question.

Question 8: Would you like to be kept informed of what is happening in your centre and the finalised version of the Town Centre Management Framework (TCMF)?

This question produced a largely positive outcome with 38 (65%) respondents stating that they would like to be kept informed on what is happening in their centre and also receive a copy of the finalised TCMF. These people's details have been recorded and they will be sent the link to this report as well as the TCMF when it is published.

Question 9: Would you like to be involved in developing a Town Centre Management Action Plan?

A similarly positive response was received to the question of whether the respondents would be interested in developing a Town Centre Management Action Plan with over half of the respondents (32 or 54%) stating that they would be interested. 19 said they did not wish to be a part of developing such a plan and eight did not respond to this question.

5. Consultation Respondents

Enfield Council is committed to providing services to those who need them and consulting as widely as possible regardless of age, disability, ethnicity, gender, religion/belief or sexual orientation etc.

As part of this consultation and to ensure that all communities had the opportunity to comment, respondents were asked to complete an equalities monitoring form. Individual responses remain confidential.

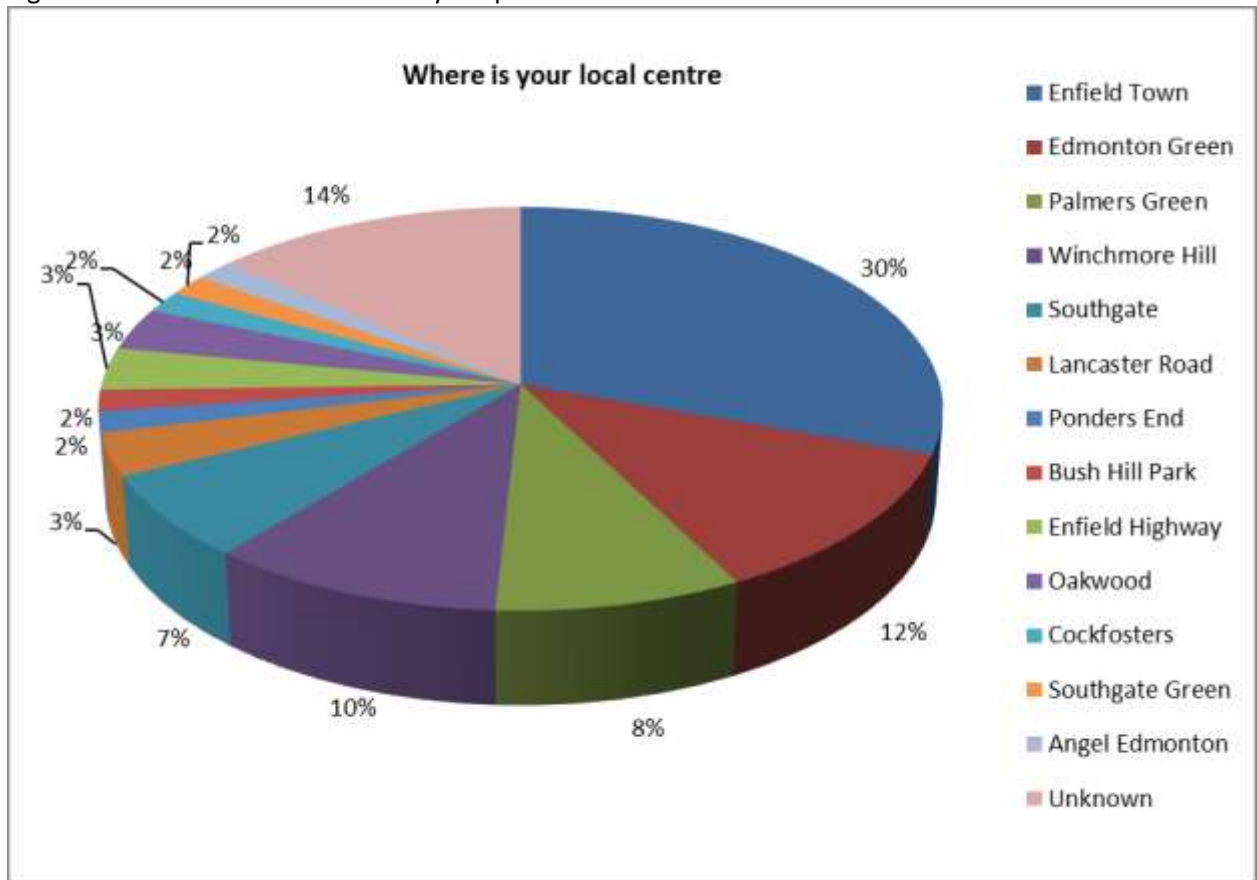
The participants were also asked whether they were a resident, shopkeeper, shopper, business owner, community group or land owner as this is likely to influence their responses.

A total of 59 responses were received and the demographic breakdown is shown in the sections that follow.

3.1 Location of respondents

Local Centre	Number of Respondents
Enfield Town	18
Edmonton Green	7
Winchmore Hill	6
Palmers Green	5
Southgate	4
Lancaster Road	2
Oakwood	2
Enfield Highway	2
Bush Hill Park	1
Ponders End	1
Cockfosters	1
Southgate Green	1
Angel Edmonton	1
Unknown	8
Total	59

Figure 1: Location of Town Centre by Respondent

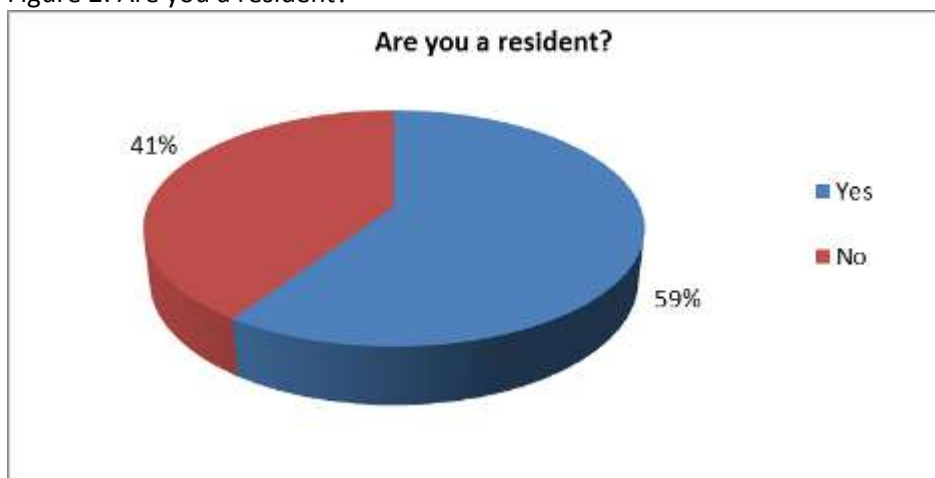


Source: LBE, 2014

3.2 Resident of the Borough

59% of those that responded to the questionnaire stated that they are a resident of the London Borough of Enfield.

Figure 2: Are you a resident?

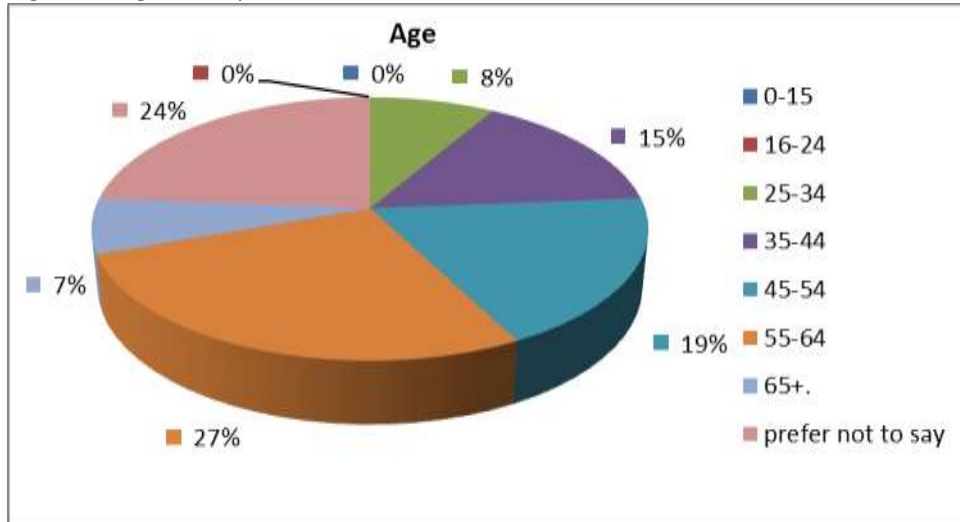


Source: LBE, 2014

3.3 Age of respondents

The age group most represented was aged 55 – 65 (27% of respondents) followed by the 45 – 54 category (19%). 24% of respondents preferred not to state their age. A separate youth consultation was carried out and the results of this can be found in section 3.7.

Figure 3: Age of respondents

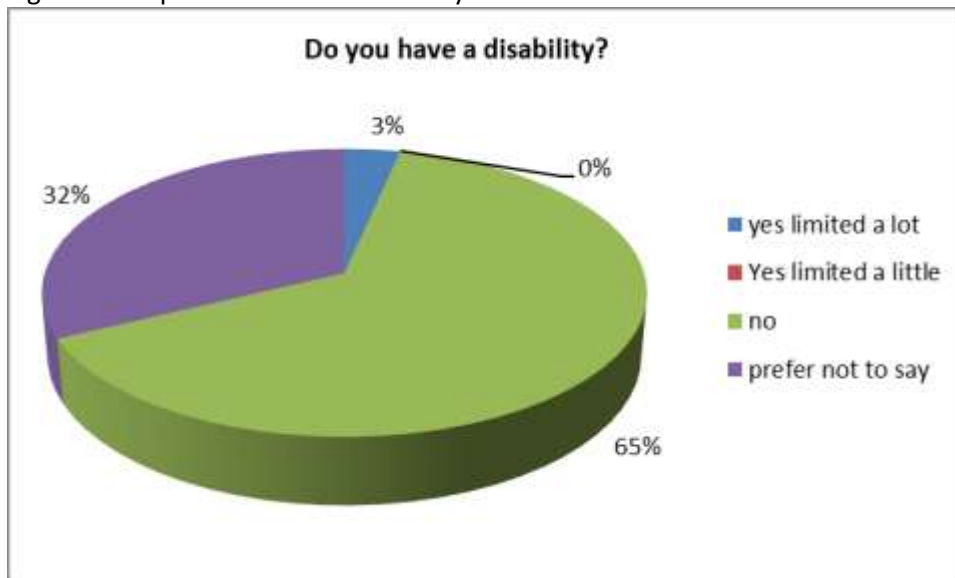


Source: LBE, 2014

3.4 People with a disability

The majority of respondents stated that they did not have a disability with only 3% considering that their disability limited them a lot.

Figure 4: Respondents with a disability

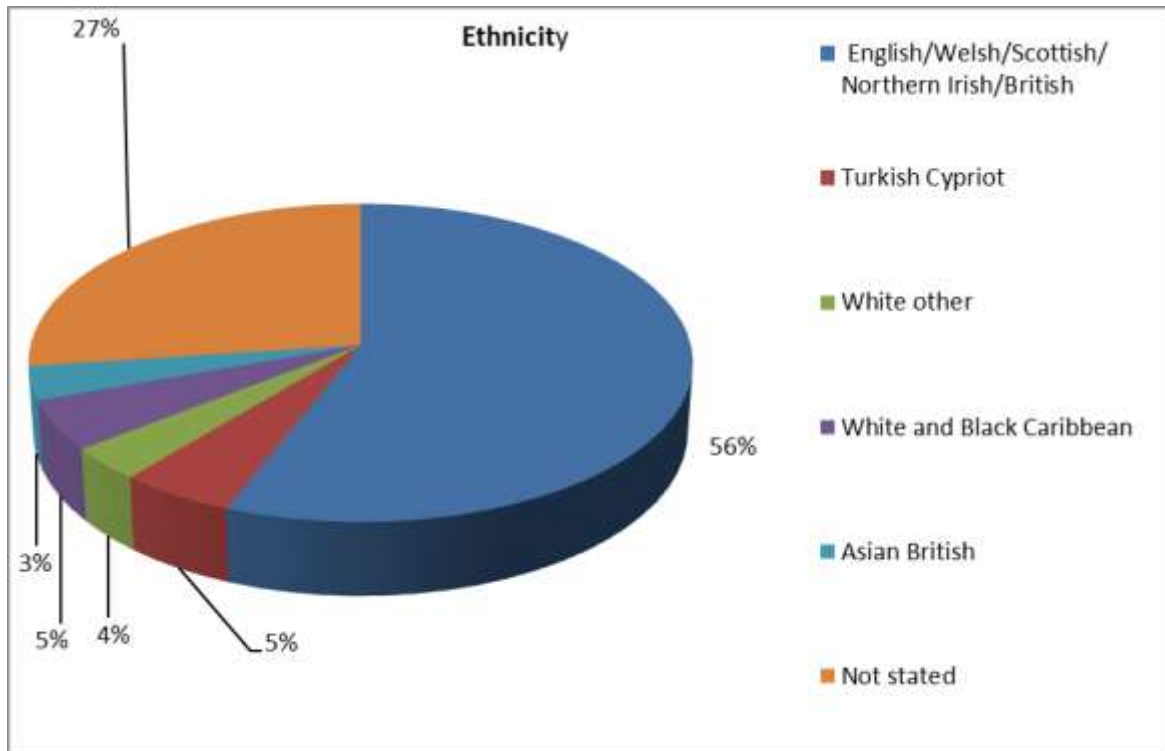


Source: LBE, 2014

3.5 Ethnicity

The majority of respondents (56%) categorised themselves as 'English, Welsh, Scottish, Northern Irish or British' and 27% of respondents answered that they preferred not to state their ethnicity. The next most represented ethnic group is 'white/black Caribbean' and 'Turk Cypriot' which accounted for 5% of the responses each.

Figure 5: Ethnicity of respondents

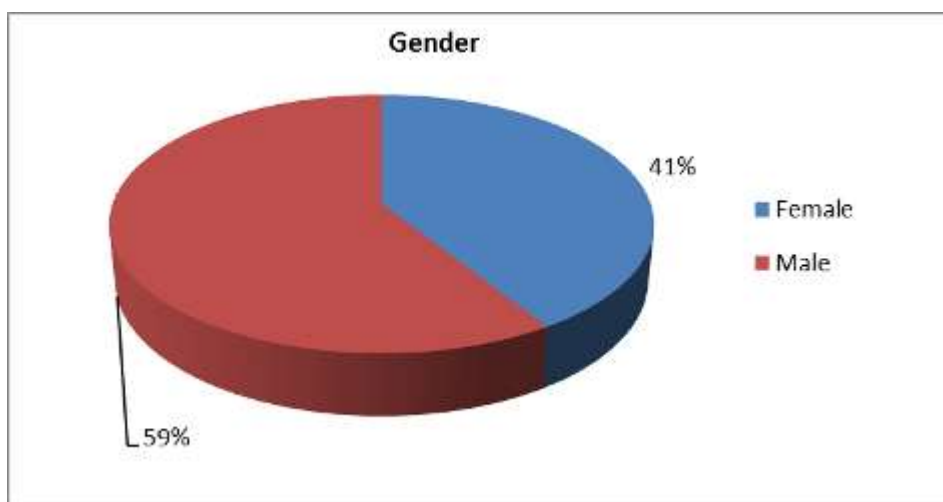


Source: LBE, 2014

3.6 Gender

Over half of the respondents (59%) were male.

Figure 6: Gender



Source: LBE, 2014

3.7 Youth Consultation

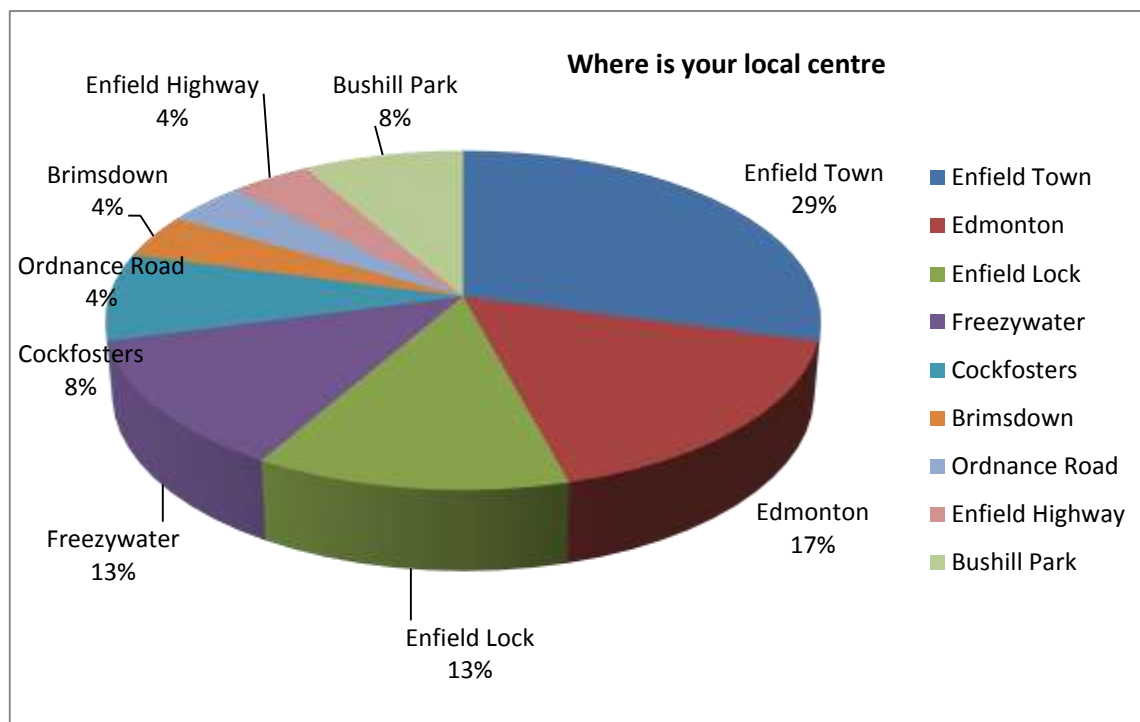
A targeted consultation took place on Friday 20th June with a group of 14-18 year old Explorer Scouts. We asked them about their nearest local centre, age and gender as detailed below.

Location of respondents

We have listed their location within the borough, based upon the initial question in the consultation- Where is your nearest centre?

Local Centre	Number of Respondents
Enfield Town	7
Edmonton	4
Enfield Lock	3
Freezywater	3
Cockfosters	2
Ordnance Road	1
Brimsdown	1
Bush Hill Park	1
Enfield Highway	1
Total	23

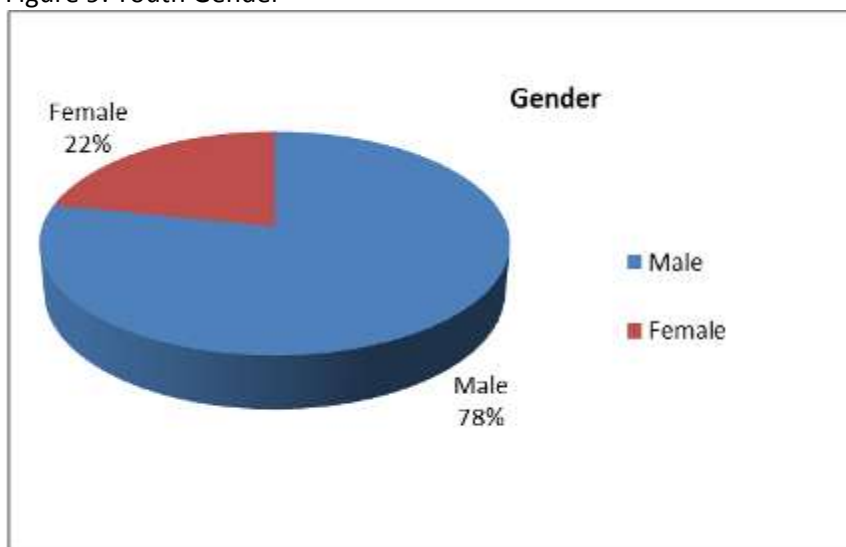
Figure 8: Young people’s local centre



Source: LBE, 2014

Gender

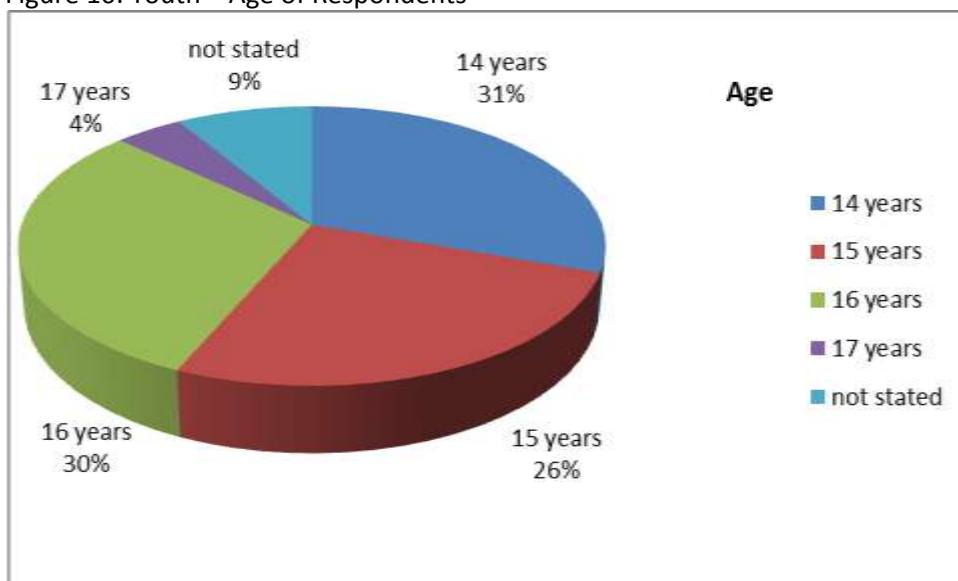
Figure 9: Youth Gender



Source: LBE, 2014

Age of respondents

Figure 10: Youth – Age of Respondents



Source: LBE, 2014

3.8 Summary

59 responses were received to the consultation. Responses were received from all over the borough, with the main respondents coming from the Enfield Town, Edmonton Green, Winchmore Hill and the Palmers Green area.

The extensive consultation as described above, the relatively low response rate to the public consultation could suggest that current town centre management arrangements are currently working well and that the overall management arrangements being provided are satisfactory for local residents and the business community. It should be noted that although the response rate has been low, the quality of the response has allowed the Council to consider changes to the document to ensure it remains a relevant document for use on the ground.

Appendix A: Community and Council Meetings

Enfield Society

Officers met with the Enfield Society on 28th March 2014, to answer questions on the consultation. The group and individuals then submitted formal responses

Neighbourhood Panels

Promotion of the consultation at panel meetings

Area Forums

Leaflets and information letter about the consultation made available at the following area forums

18th March - Edmonton Green, Haselbury and Upper Edmonton

20th March – Bowes, Palmers Green and Southgate Green

26th March - Enfield Highway, Enfield Lock and Turkey Street

27th March – Bush Hill Park, Grange and Winchmore Hill

1st April - Jubilee, Lower Edmonton and Ponders End

3rd April – Cockfosters, Southgate and Highlands

Edmonton Partnership

Information and leaflets on the consultation given out to attendees on

20th March 2014

ELP

Information and leaflets on the consultation given out to attendees on

18th March 2014

Youth Consultation

Face to face consultation with 23 young people from the Enfield District Explorer Scouts on

20th June 2014

Housing, Growth and Regeneration Scrutiny Panel

Presentation on the draft framework and consultation process on

19th November 2013

1st April 2014

Appendix B: Letters and consultation material

This appendix sets out all of the different materials we used to inform people about the consultation. It includes copies of the letters sent to statutory consultees, businesses and community groups.

Copy of letter emailed to organisations and groups



Please reply to : Karen Hale
Community Engagement Officer
Neighbourhood Regeneration
E-mail : neighbourhoodregeneration@enfield.gov.uk
Phone : 020 8379 1217
Date : 10th March 2014

Dear Sir/Madam

Draft Management Framework for Public Consultation

We are pleased to present this draft Town Centres Management Framework for consultation and comment and hope that it provides a useful reference point for all those interested or involved in the management of Enfield's Town Centres.

The aim of this document is to provide guidance on the management of our town centres going forward. Your input into this process is important to us and we hope that you will find the time to complete the consultation that follows.

We want your views on:

- how town centres and shopping areas in the Borough should be managed in the future,
- how we can work with partners to improve town centres and shopping areas, and
- how we can make Enfield a better place to do business.

We are particularly keen to get views from those currently involved in town centres and shopping areas in Enfield, those who run non-retail organisations in the Borough, and those who use town centres in the Borough.

The draft town centres management framework is available for download from www.enfield.gov.uk/TCMF and you can complete the consultation questionnaire online from this webpage as well

The consultation runs for a period of five weeks starting from 10th March 2014 - 11th April 2014.

You may also send us your comments in writing, for the attention of:

Town Centres Management Framework Consultation
FREEPOST NW 5036
Neighbourhood Regeneration Team
PO BOX 61
Silver Street
Enfield, EN1 3BR

Neil Rouseell
Director of Regeneration, Leisure and Culture
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

Phone: 020 8379 1000
Website: www.enfield.gov.uk

If you need this document in another language or format call Customer Services on 020 8379 1000, or email enfield.council@enfield.gov.uk.

No stamp is required with this address.

If you would like this report in another format please contact us via the address above or via the telephone or email addresses below.

Tel: 020 8379 3885

Email: neighbourhoodregeneration@enfield.gov.uk

Please note that representations cannot be treated as confidential and all comments received will be made available for public inspection and published on the Councils website.

The closing date for comments is 5pm on Friday 11th April 2014

If you would like us to attend your group or event during the consultation period, please do contact us on the above details

Yours faithfully,



Karen Hale
Community Engagement Officer

Making Enfield's town centres even better

[Listen](#)

Published Monday, 17 March 2014

Businesses in Enfield are being consulted on how town centres and shopping areas in the borough can be improved, better managed and made even more attractive places for shoppers to visit.

The consultation, on Enfield Council's Town Centre Management Framework forms part of the Council's Improving Enfield campaign which aims to provide better schools, transport, housing, open spaces and heritage attractions, while supporting local businesses to make Enfield a better place for everyone.

Enfield Council's Cabinet Member for Business and Regeneration, Cllr Del Goddard, said: "We want to make our town centres even more vibrant, successful and attractive than they are now and equip them to thrive amidst the significant changes we are seeing in the way people are shopping, both on the internet and on smart enabled devices.

"Enfield Council is absolutely committed to creating a thriving and successful retail sector and promoting town centres and shopping areas is a key part of our strategy, these areas create, jobs, wealth and opportunity for residents, businesses and the council and we're doing everything we can to support our retailers and other companies so they can be as profitable and successful as possible."

The consultation is specifically seeking views on:

- 1) How town centres and shopping areas in the borough should be managed in the future
- 2) How Enfield Council can work with its partners to improve town centres and shopping areas
- 3) How we can make Enfield a better place to do business

Residents and businesses can get involved by visiting the council [website](#) or [emailing](#).

shaping new southgate... shaping new southgate...

Why not join our New Southgate Neighbourhood Panel?

Why not join our New Southgate Neighbourhood Panel?



Its not too late to join our Neighbourhood Panel in New Southgate. The panel is made up of a group of interested people, who live, work, play and study in the area. The panel takes an active role in reviewing, commenting and helping to shape regeneration plans and project proposals for their area. If you are interested in the changes happening to your area:

please contact Ellie Robles on 020 8379 3885
neighbourhoodregeneration@enfield.gov.uk

North Circular Area Action Plan – Examination Update

On Tuesday the 10th December 2013 the Council successfully hosted the hearing session into the North Circular Area Action Plan (NCAAP) held by Inspector Patrick Whitehead. Inspector Whitehead, appointed on behalf of the Secretary of State conducted the hearing as part of his independent examination into the soundness of the Area Action Plan and invited those with outstanding objections to attend a round-table discussion with officers representing the Council.

Supporting the Inspector throughout the examination has been Ken Bean, (NCAAP Programme Officer). The Inspector aims to report on his findings into the soundness of the NCAAP towards the end of March 2014.

You can find out more about the process by contacting the Programme Officer,
Ken Bean by email
northcircularexamination@enfield.gov.uk or
phone 020 8379 3094.

Enfield's Town Centres: Places for Everyone

Enfield Council is pleased to present its draft Town Centres Management Framework for consultation and comment. The aim of this document is to provide guidance on the management of Enfield's town centres going forward. Your input into this process is important to us and we hope that you will find the time to complete the consultation which runs for a period of five weeks from 10th March 2014 - 11th April 2014.

We would like your views on:

- how town centres and shopping areas in the Borough should be managed in the future,
- how we can work with partners to improve town centres and shopping areas; and,
- how we can make Enfield a better place to do business.

The framework is available for download from www.enfield.gov.uk/TCMF and you can complete the consultation questionnaire online from this webpage as well.

If you would like the document in another format or would like us to attend your community group or event during the consultation **please contact Kate-Zillah Sharpe (Regeneration Officer) on 020 8379 4641.**

Millennium Green

The New Southgate Millennium Green volunteer team have created a new fence entirely out of waste shrub trimmings from their own Green in the traditional way. The new 100 feet fence will protect walkers from overhanging stinging nettles, allowing the team to preserve the nettles, which are a great habitat for caterpillars, and allow visitors to use the pathway all year round. The team have worked in the cold, wet winter to finish the fence before the busy spring season begins.



If you are interested in joining this experienced team call Andrew: 020 8368 2356

Enfield's Town Centres: Places for Everyone



We want your views on:

- how town centres and shopping areas in the Borough should be managed in the future,
- how we can work with partners to improve town centres and shopping areas,
- how we can make Enfield a better place to do business.



For more information please visit www.enfield.gov.uk/TCMF
email neighbourhoodregeneration@enfield.gov.uk or call 020 8379 3885

www.enfield.gov.uk/TCMF

Leaflet

This was emailed out to community groups, statutory consultees and stakeholders. Leaflets were also placed in Libraries and delivered to all Town centre businesses.



Enfield's Town Centres: Places for Everyone



We want your views on:

- how town centres and shopping areas in the Borough should be managed in the future,
- how we can work with partners to improve town centres and shopping areas,
- how we can make Enfield a better place to do business.



For more information please visit www.enfield.gov.uk/TCMF
email neighbourhoodregeneration@enfield.gov.uk or call 020 8379 3885

www.enfield.gov.uk/TCMF



We are particularly keen to get views from those currently involved in town centres and shopping areas in Enfield, people who use town centres in the Borough, traders and other organisations in the Borough, and those who use town centres in the Borough.

Copies of the consultation document can be downloaded from the website below and also available from all Enfield libraries, Civic Centre and Enfield Business Centre.

For more information on the consultation please visit www.enfield.gov.uk/TCMF

The consultation runs until until 5pm on Friday 11th April 2014.

If you need a paper version of the main document and questions please call 020 8379 3885. Or email us at neighbourhoodregeneration@enfield.gov.uk

www.enfield.gov.uk/TCMF



Appendix C – Youth Consultation Responses

Question 1

Town Centres- Name what is good or bad about them?	
Good	Bad
Leisure Centre	Not enough quality of shops
Range of varied shops for the different ages and people of different incomes	Areas of loitering that strike up gangs/public dispersal
Public transport	Public transport - always late
wide range of shops	Opening hours
Thriving community	Some rough areas
Lots of available things to do	Some shops are too small
Good accessibility	Anti-social behaviour -drug deals/intimidation/muggings
Train Station	Not enough range of shops
Close to my friends	Very busy on the roads, buses take long to get through the traffic
Different sorts of jobs	Shops in Enfield Town shut too early on Weekdays
Large variety of shops	Too many shops of the same type

Question 2

What do Town Centre's offer Young People?	
Offer	Don't (currently or wanted)
Sportswear retailers	Clean parks - no broken glass
takeaway food places	Roller skating
a place to meet and make friends	More Saturday jobs- ways to make money
offer us more socialising space	more cleaner parks
goods and services, new jobs	cinema in Edmonton
Games shops/ Fast food/park/book shops	more puzzle clubs
coffee shop in the library	comic book shop
lots of variety of shops e.g. Nando's, Nike, although not aimed at YP	too crowded
	comic book shop
	need apple store to save travelling to Brent cross
	bring back HMV
	better play area
	better market
	more independent stores , too many chain stores
	not a lot of multi ethnic shops
	cake shops
	wheelchair shops