

# **Appendices B**

# Enfield Adult Social Care Transport Draft Policy

## Consultation Questionnaire

The closing date for responses is Friday 30 October 2015 (5pm)



Transport services in Enfield for people who have an assessed eligible need for adult social care are changing. The way these services are accessed and arranged, the providers of these services and the way these services are paid for are all proposed to change in April 2016. To find out about these proposed changes please read the Draft Transport Policy - Adult Social Care.

Before finalising this policy Enfield Council would like to hear your views on how you feel it would be best to access and arrange your transport services in the future.

Once you have read the Draft Transport Policy - Adult Social Care please complete this questionnaire. Once you have done this, please return the questionnaire in an envelope to the freepost address below. You do not need a stamp.

Transport Consultation  
Adult Social Care  
Enfield Council  
FREEPOST NW5036

Civic Centre  
Enfield EN1 3BR

You can also complete the questionnaire online at this address:  
[www.enfield.gov.uk/consultation](http://www.enfield.gov.uk/consultation)

## Section 1 - Questions on the draft policy

Section 4 of the draft policy explains that people with assets above the upper capital limit (this is £23,250 in 2015-16) will have to pay for all their own transport. The upper capital limit is reviewed by Central Government each year. Your own home, if you continue to live there, will not be regarded as capital so will not count towards the upper capital limit. If you live in a residential care setting, the value of any property you own will be included (unless someone who is eligible continues to live there) so your assets will be above the upper capital limit

**Q1 To what extent do you agree or disagree that people with savings above the upper capital limit should pay the full cost of their transport?**

Strongly agree    Tend to agree    Neither agree nor disagree    Tend to disagree    Strongly disagree    Don't know

                  

If you have any comments about this proposal please let us know (please use the space below)

Under Section 2 iv of the draft policy it explains that people who receive the mobility component of Disability Living Allowance (DLA) or Personal Independence Payment (PIP), or War Pensioner's Mobility Supplement, will be expected to use this money to fund or pay towards the costs of their transport.

**Q2 To what extent do you agree or disagree that people receiving mobility benefit should use this to fund the cost of transport to meet their social care needs?**

Strostrongly agree

Tend to

Neither agree  
nor disagree

Tend to  
disagree

Strongly  
disagree

Don't know

If you have any comments about this proposal  
please let us know  
(please use the space below)

Under Section 6 of the draft policy it explains that if a persons needs and financial assessments identify that the Council will contribute to their transport costs, then this money can be given as Direct payment.

**Q3** If the Council contributes towards your transport costs, would you prefer to receive our contribution through a Direct Payment?

Yes	No	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have any other comments please let us know (please use the space below)

**Q4** To what extent do you feel the current transport service is tailored to meet your needs?

Meets my needs very well	Meets some of my needs well	Some of my needs are not met	Does not meet my needs at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have any comments about the current Transport service please let us know (please use the space below)

**Q5** To what extent do you agree or disagree that the Council should work with people who have care and support needs to enable them to travel more independently, where it is appropriate to do so?

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have any comments about how the Council works with people who have care and support needs to enable them to travel more independently please let us know (please use the space below)

**Q6** Please use the space below If you have any other comments you would like to make about the Draft Adult Social Care Transport Policy

## Section 2 - About you

All questions are voluntary and will be treated in the strictest confidence.

**Q7** Please tell us your post code

Prefer  
not to  
say

EN1 EN2 EN3 EN4 EN8 N9 N11 N13 N14 N18 N21 N22 Other

If you selected other please tell us your post code here:

**Q8** On what basis are you responding to this consultation?

- A person who currently receives adult social care transport services from the council .....
- A friend or relative who provides care for someone who receives adult social care transport services from the council .....
- A representative of an organisation who provides care for someone who receives adult social care transport services from the council .....
- A Enfield resident who does not currently receive a service from the adult social care transport service .....
- Another interested party (please say in the space below) .....

**Q9** If you currently receive adult social care transport services and any of the services or benefits below, please tell us. (Please cross all that apply)

- A bus pass .....
- A Taxicard .....
- A discounted railcard .....
- Disability Living Allowance/Personal Independence Payment.....
- A Motability vehicle.....
- A Blue Badge.....
- The Councils minibuses (transport from door-to-door) .....
- Community transport e.g. Dial-a-ride .....
- Cars driven by volunteer drivers .....
- Taxis arranged by the Council.....
- Transport provided by friends or family.....
- A direct payment from the Council for door-to-door transport.....
- Other (please specify in the space below) .....

**Q10** **Are you**

- Male.....
- Female.....





- Greek.....
- Greek Cypriot .....
- Turkish.....
- Turkish Cypriot .....
- Kurdish .....
- Italian .....
- Polish.....
- Russian .....
- Traveller.....
- Gypsy / Romany.....
- White and Black African .....
- White and Black Caribbean.....
- White and Asian .....
- Indian.....
- Pakistani.....
- Bangladeshi.....
- Sri Lankan .....
- Caribbean.....
- African .....
- Ghanaian.....
- Nigerian .....
- Somali.....
- Chinese .....
- Other.....
- Do not wish to state.....

If you selected 'Other' please tell us your ethnicity in the space below:

Thank you for taking the time to give us your views



**Q10 Are you**

- Male.....
- Female.....

**Q11 Please tell us which age group you belong to?**

- 16-24 .....
- 25-34 .....
- 35-44 .....
- 45-54 .....
- 55-64 .....
- 65-74 .....
- 75-84 .....
- 85+ .....

**Q12 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? This includes health issues related to old age. (Please cross one box only)**

- Yes, limited a lot .....
- Yes, limited a little.....
- No.....

**Q13 If you answered 'yes' to question 11, please indicate which of the following applies to you? (Please cross all that apply)**

- Physical impairment that causes mobility issues (e.g. wheelchair use) .....
- Mental health issue .....
- Visual impairment.....
- Hearing impairment.....
- Learning disability or difficulty .....
- Long standing illness or health condition .....
- N/A.....
- Other (please specify in the space below) .....

Q14

Please tick the box that best describes your ethnicity (Please select one answer only)

- British.....
- Irish.....
- Greek.....
- Greek Cypriot .....
- Turkish.....
- Turkish Cypriot .....
- Kurdish .....
- Italian .....
- Polish.....
- Russian .....
- Traveller.....
- Gypsy / Romany.....
- White and Black African .....
- White and Black Caribbean.....
- White and Asian .....
- Indian.....
- Pakistani.....
- Bangladeshi.....
- Sri Lankan .....
- Caribbean.....
- African .....
- Ghanaian.....
- Nigerian .....
- Somali.....
- Chinese .....
- Other.....
- Do not wish to state.....

If you selected 'Other' please tell us your ethnicity in the space below:

Thank you for taking the time to give us your views

