





STRATEGIC RISK REGISTER (Sept. '16)

Key Source: Departmental Risk Registers



Appendix 2

Objective	Risk Code & Title	Description	Current Assessment & Direction of Travel (July / Aug 2016)	Mitigating Actions	Responsible Officer & Review Date
Corporate Risk	CRR1 Business Continuity - Telephony, Main Customer Serv. Centre, Community Alarm & Out of Hrs service	If there is a major failure of the telephony infrastructure for the Council and its Out of Hours telephony provider then there is a risk that calls (emergency, telecare alarm monitoring, repairs etc.) will not be answered, the exchange that 02083791000 or Community Alarm or Out of Hours Service are on could go down, the number could be unavailable and poor advice could be given in emergency situations		Testing of the BC and disaster recovery plans continues. Contract signed for replacement telephony – due to be implemented by September 2016. Enfield 2017 now shifting focus from telephone system to online.	Chief Executive's DMT; FRCS DMT; HHASC DMT; Regen & Environment DMT; Andrea Clemons; CS DMT; Review: Jan 2017
Corporate risk	CRR3 Inadequate Contract Management	If there is a lack of appropriate contract management of third party suppliers then there is a risk of supplier failure, poor performance, inaccurate billing and service disruption		Regular contract reviews by appropriately skilled staff; financial due diligence carried out annually on suppliers by contract managers/finance; business continuity plans to reflect reliance on 3rd parties and ensure contracts take this into account	Chief Executive's DMT; FRCS DMT; HHASC DMT; Regen & Environment DMT; CS DMT Review: Jan 2017
Ensuring we have an effective, suitably qualified and well managed children's services workforce	CRR4 CS 009' Violence and abuse against staff in the course of their duties (From SD register)	If there's a failure to put in place adequate workforce policies including lone and mobile working then groups of staff especially social workers, teachers and lone workers are at risk of experiencing violence and abuse in the course of their duties. There is also the risk of stress sickness, reduced staff motivation, high staff turnover and serious personal injury		Established procedures are in place and staff receive training. However, the volatility of many service users presents a residual risk to the safety to staff.	CS DMT Review: Jan 2017
Delivery Of Services	CRR7 SCS 003' Increased Service demand	If welfare reforms, child population and mobility in the Borough increase then there will be more vulnerable people and children living in the Borough		The department is developing a strategic plan in July to help manage demand. Central government has been lobbied and	CS DMT Review: Jan 2017

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	(From SD register)	requiring services to support their needs		we have negotiated regional arrangements for unaccompanied asylum seekers with children. We have submitted bids for DfE funding to help manage growing demand.	
NEW RISKS ESCALATED TO THE STRATEGIC RISK REGISTER					
Providing residential and nursing home capacity	HHASC1617-6 Nursing care home capacity (From SD register)	If pressures result in increased admissions to nursing care beds and providers notifying of closures then there will be an increase in price of beds, availability decreases and people block hospital beds		Reprovision 1 and 2 programmes in place but critical dependencies existing regarding timelines. Continued engagement with sector to look at all options	Lynn Fergusson; Doug Wilson January 2017
Our Resources – maximising value for money across the whole community	RE1617-10 Effects of the Government's Housing & Planning Bill (From SD register)	If the 2 policies proposed in the Bill which have a huge financial impact on the HRA 30 Year Business Plan - "Sale of High Value Assets" and "Pay to Stay" are implemented, then the Business Plan will become unviable if the Council does not respond with mitigating action		Respond to any Government consultation. Check that data submitted by Enfield is correct. Assess the impact of any legislation coming forward. Report to Cabinet setting out possible mitigating actions as soon as the Government's deadlines and timescales are known <i>A working group is now in place to respond to the new Government requirements. A Cabinet report will be submitted in the autumn. The Government has released more detail on the "Pay to Stay" scheme</i>	Regen & Environment DMT January 2017