

MUNICIPAL YEAR 2016/17 REPORT NO.

PORTFOLIO DECISION OF:

Cabinet Member for Health and Adult Social Care

Cabinet Member for Education, Children's Services and Protection

Director of Health, Housing and Adult Social Care

Director of Schools and Children's Services

Subject: Section 75 Agreement: Approval of Revisions for 16/17

Wards: All

Key Decision No: KD 4332

Cabinet Member consulted: Cllr Cazimoglu and Cllr Orhan

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1. EXECUTIVE SUMMARY

- 1.1 Enfield Council and NHS Enfield Clinical Commissioning Group have had a Section 75 Agreement for commissioned services for adults since 2011. The current agreement has continued to work well during 2015-16.
- 1.2 Both parties are seeking to refresh the Section 75 Agreement and amend the schedules in order to facilitate further effective collaborative working across health, social care and children's services.
- 1.3 The revised agreement will comprise of nine schedules, six relating to adults; Better Care Fund, Mental Capacity Act and Deprivation of Liberty Safeguards, Joint Commissioning Team (adults), Integrated Community Equipment Service, Integrated Learning Disability Service and CHC beds. The 3 schedules relating to Children's services are voluntary and community sector contracts, youth offending service and Enfield youth support service.
- 1.4 This report outlines the proposed changes to the contributions and schedules and seeks approval of these to allow the revised Section 75 Agreement to be finalised to ensure appropriate governance arrangements are in place.

2. RECOMMENDATIONS

- Approve, with the exception of the Better Care Fund schedule, the proposed changes to the Section 75 Agreement for 2016-17.
- Delegate, with the exception of the Better Care Fund schedule, to the Assistant Director of Adult Social Care and Assistant Director of Service Development and Youth Services responsibility for varying the schedules in line with joint working arrangements between the Council and NHS Enfield Clinical Commissioning Group (subject to the Council's Scheme of Delegation).
- Agree to formally sign the Section 75 Agreement following formal approval from NHS Enfield Clinical Commissioning Group for a period of one year with the option to extend the contract period for a further period of up to one year at a time.

1. BACKGROUND

- 1.1 Enfield Council and NHS Enfield Clinical Commissioning Group have had a Section 75 Agreement for commissioned services for adults since 2011. Both parties are seeking to refresh the Section 75 Agreement and amend the schedules in order to further support the transformation and integration of health, social care and children's services. The Health and Wellbeing Board will remain the accountable body for the BCF Plan and Programme and any decisions outside of an agreed delegation of authority will need to be referred to the Health and Wellbeing Board.
- 1.2 The inclusion of Children's commissioning in to the agreement is in line with national guidance which supports the further development of joint working and the integration of children's services. The Children's Act 2004 requires Local Authorities to take the lead in making arrangements to promote co-operation between agencies to improve the well-being of children in the authority's area, and establishes that relevant partners (including NHS Clinical Commissioning Groups) have a duty to co-operate with these arrangements. Going forward, the changing landscape of health care reinforces the importance of effective partnership arrangements and the integration of children's services.
- 1.3 A Section 75 Partnership Agreement for commissioned services offers the following opportunities:
- Improved commissioning that can consider the requirements of health, social care and children's services
 - Development of shared local priorities for service provision and the alignment of funding to deliver these
 - An evidence based approach to commissioning which incorporates joint assessment of needs
 - Development of a shared vision for services to deliver more cohesive and comprehensive outcomes
 - Development of joint performance indicators, monitoring processes and key strategic information such as baselines and tracking systems
 - Easier identification of gaps in provision

- Reduced bureaucracy
- Better use of resources to deliver improved value for money
- Production of joined up strategies, service specifications and care pathways for all service areas.

1.4 Appendix 1 sets out the schedules and the proposed changes to the Section 75 Agreement when compared with the existing 2015-16 Agreement. The revised contributions of each Party for 2016-17 are shown below.

Schedule	NHS Enfield Clinical Commissioning Group	Enfield Council	Total
Mental Capacity Act and Deprivation of Liberty Safeguards	£44,158	£235,217	£279,375
Joint Commissioning Posts	£53,960	£53,960	£107,920
Integrated Community Equipment Service	£673,300	£972,642	£1,645,942
Integrated Learning Disability Service	£1,822,485	£4,461,760	£6,284,245
CHC Beds	£187,704	£0	£187,704
Expected go live Q4	(£750,816 per annum)		
Voluntary and Community Sector Contracts (Children)	£19,923	£0	£19,923
Youth Offending Service	£38,932	£41,105	£80,037
Enfield Youth Support Service	£15,000	£0	£15,000
Sub Total	£2,855,462	£5,764,684	£8,620,146
Better Care Fund	£19,185,445	£2,540,000	£21,725,445
Total	£22,040,907	£8,304,684	£30,345,591

* The CCG will contribute to cost of beds when patients are moved to the new facility. This is currently anticipated to be circa January/February 2016. £750,816 reflects the cost of 12 beds for 12 months.

2. ALTERNATIVE OPTIONS CONSIDERED

- 2.1 A number of options were considered about the most appropriate partnership arrangements prior to the production of the Section 75 Agreement. The consensus was that a Section 75 Agreement was the most suitable arrangement.
- 2.2 NHS England guidance requires the pooling of the Better Care Fund to be via a Section 75 Agreement.

3. REASONS FOR RECOMMENDATIONS

- 3.1 The existing Section 75 Agreement requires amendment to reflect changes made within both organisations.
- 3.2 Both Enfield Council and Enfield Clinical Commissioning Group have endorsed the amendments to the Section 75 Agreement, and the recommendation to re-issue and re-sign the document.
- 3.3 The revised Section 75 Agreement will further consolidate and improve collaborative working between Enfield Council and Enfield Clinical Commissioning Group, providing stability to existing local services and supporting the transformation and integration of health, social care and children's services.

4. COMMENTS OF THE DIRECTOR OF FINANCE, RESOURCES AND CUSTOMER SERVICES AND OTHER DEPARTMENTS

4.1 Financial Implications

- 4.1.1 The revised contribution under the jointly approved Section 75 agreement for 2016/17 from NHS Enfield Clinical Commissioning Group will be £22.041m. The contribution by Enfield Council will be £8.305mm, totalling £30.346m
- 4.1.2 The Better Care Fund total has increased by £1.139m, which is made up of increase in revenue of £0.665m (Enfield CCG increase of £0.562m and NHS England social care of £0.103m) and capital of £0.474m (DCLG, Disabilities Facilities Grant).
- 4.1.3 NHS Enfield Clinical Commissioning Group contribution to the Integrated Learning Disability Service has increased by 1.1%.
- 4.1.4 Enfield council budgetary contribution has remained consistent with 15/16, with the exception of Mental Health Capacity and Deprivation of Liberty Safeguards, which has increased by £400k
- 4.1.5 The detailed schedules in the Section 75 Agreement with the NHS Enfield Clinical Commissioning Group for 2016/17 are currently specific areas of budget accountability within Health, Housing and Adult Social Care (HHASC) and Schools and Childrens Services for the Youth Services. They represent delegated budget holder and financial management responsibility and are included as part of the monthly budget monitoring and year end close down process.

- 4.1.6 Under the Section 75 Agreement, the Council and NHS Enfield CCG will invoice the other for their contribution quarterly in arrears.
- 4.1.7 The Section 75 Agreement also includes procedures for the treatment of under and over spends at financial year end. In essence the parties will jointly agree whether resources are to be rolled forward to benefit future years or divided between the parties in the proportions as contributed.

4.2 Legal Implications

- 4.2.1 Section 1 of the Localism Act 2011 permits the Council to do anything that individuals generally may do provided it is not prohibited by legislation and subject to Public Law principles. The Children's Act 2004 requires Local Authorities to take the lead in making arrangements to promote co-operation between agencies to improve the well-being of children in the authority's area, and establishes that relevant partners (including NHS Clinical Commissioning Groups) have a duty to co-operate with these arrangements.
- 4.2.2 Under section 223G of the NHS Act 2006, with regard to Better Care Fund ("BCF") payments by NHS England, NHS England has the power to set conditions around the payment of funds to CCGs. Section 223GA of the NHS Act 2006 further states that these conditions must include a condition that BCF funds, where further allocated, are paid into a Section 75 Agreement pooled fund.
- 4.2.3 The regulations governing Section 75 agreements require the agreement to set out (amongst other provisions):
- the arrangements for monitoring the delivery of the services that it covers;
 - who the "host" organisation is that will be responsible for accounting and audit; and
 - who the "pool manager" is that will be responsible for submitting to the partners quarterly reports, and an annual return, about income and expenditure from the pooled fund, and other information by which partners can monitor the effectiveness of the pooled fund arrangements.
- 4.2.3 On the basis that the existing Section 75 Agreement has been properly drawn, in order to deliver the elements outlined in 4.2.2 above, the extension of the agreement to include the Better Care Fund elements, will therefore continue the Council's obligations in accordance with the requirements of BCF funding and the Section 75 Agreement.

4.3 Property Implications

None.

5. KEY RISKS

- 5.1 **Additional statutory or legislative changes are made throughout the duration of the Agreement.**

This has been mitigated by seeking approval to delegate any variations during the term of the Agreement to the Assistant Director of Adult Social Care and the Assistant Director of Service Development and Youth Services.

5.2 The available resources at both authorities are reviewed and existing capacity levels cannot be maintained.

This has been mitigated by specifying the contributions to pooled funds as agreed as part of the budget setting processes at both organisations and including the agreed processes for managing an over-spend and under-spend.

6. IMPACT ON COUNCIL PRIORITIES

6.1 Fairness for All

The continuation of a Section 75 Partnership Agreement will contribute to delivering access to high quality health and social care services for local people through the facilitation of further integrated working, improving outcomes for health, social care and children's services.

6.2 Growth and Sustainability

Enfield Council and NHS Enfield Clinical Commissioning Group will be able to develop the market, to ensure sufficient, high quality services are available to meet local demand, in line with the Joint Strategies.

6.3 Strong Communities

The continuation of a Section 75 Agreement will further strengthen the partnership between Enfield Council and NHS Enfield Clinical Commissioning Group and support integration across health, social care and children's services and the co-ordination of resources to provide more efficient and effective services.

7. EQUALITIES IMPACT IMPLICATIONS

Equalities Impact Assessments will be carried out for each of the service areas within the Section 75 Agreement where necessary.

8. PERFORMANCE MANAGEMENT IMPLICATIONS

The performance reporting arrangements are specified within each Schedule and set out the frequency of monitoring and what information will be collected. The continuation of the Section 75 Agreement will build on work already undertaken to integrate health, social care and children's services and evidence the Council's ongoing commitment to a partnership with health services to improve outcomes for local residents. The Section 75 Agreement will provide the mechanism through which seamless health, social care and children's services provision can be delivered thus improving the outcomes for local people.

9. PUBLIC HEALTH IMPLICATIONS

The continuation of the Section 75 Agreement will facilitate better integration and joint working arrangements across health, social care, and children's services which will contribute to a more strategic approach to the delivery of services and therefore offer the opportunity to improve public health as a result.

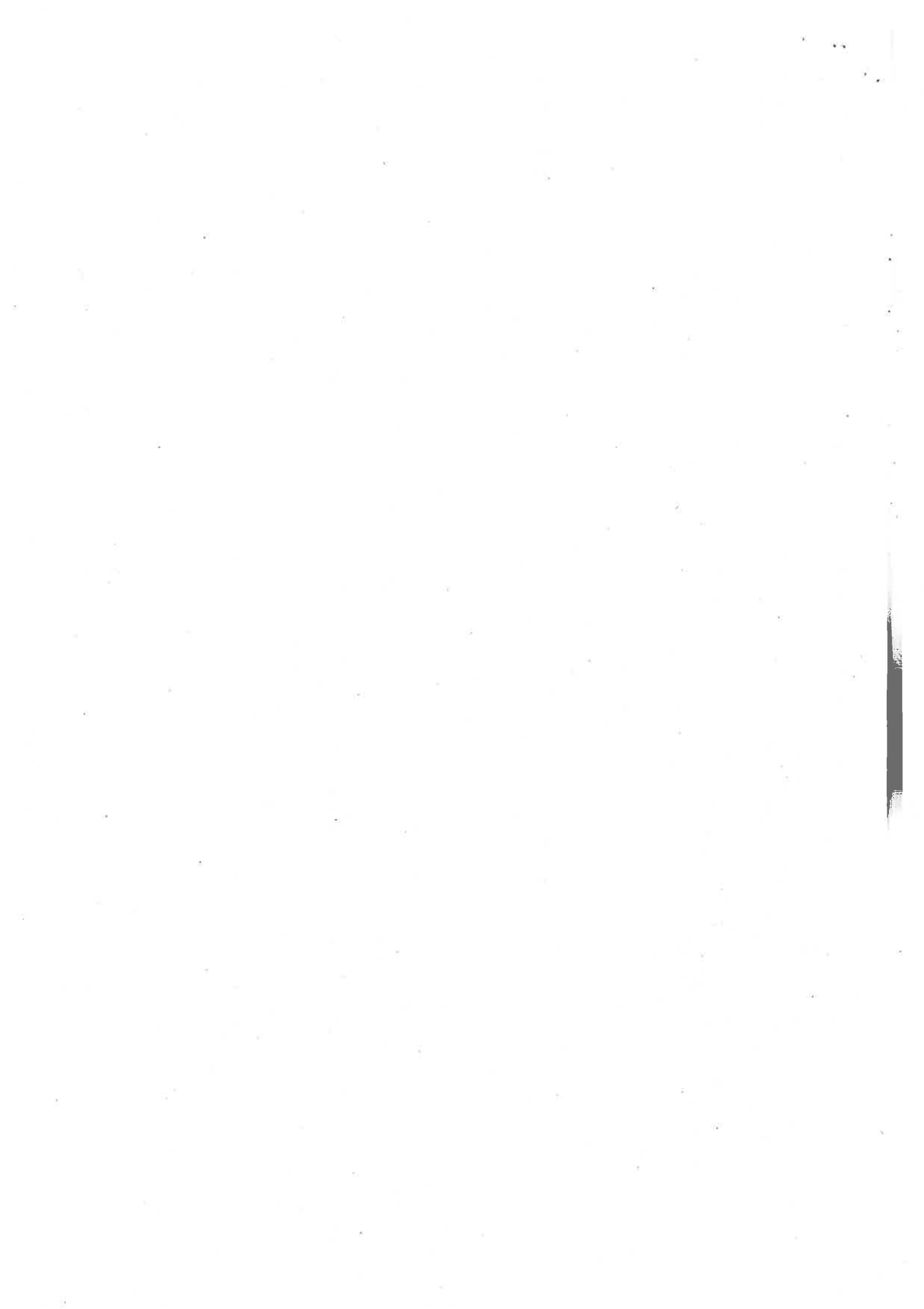
Background Papers

None

Appendix 1 – Proposed Amendments for 2016-17

Schedule	Pooled/ Integrated/ Lead	Existing 2015-2016 Contributions		Proposed 2016-17 Contributions		Notes on Proposals for 2016-17
		NHS Enfield CCG Contribution	Council Contribution	NHS Enfield CCG Contribution	Council Contribution	
Mental Capacity Act and Deprivation of Liberty Safeguards	Pooled	£44,158	£195,217	£44,158	£235,217	Enfield Council contribution increased by £400k
Joint Commissioning Team	Integrated	£53,960	£588,359	£53,960	£53,960	Council contribution reflects joint posts in the team.
Integrated Community Equipment Service	Pooled & Lead Commissioning	£673,300	£972,642	£673,300	£972,642	No change
Integrated Learning Disability Service	Pooled & Integrated	£1,802,656	£4,461,760	£1,822,485	£4,461,760	1.1% uplift CCG contribution
CHC Beds *Expected go live Q4	Lead Commissioning	N/A	N/A	£187,704	£0	New schedule. Full year effect £750,816
Voluntary and Community Sector Contracts (Children)	Lead Commissioning	N/A	N/A	£19,923	£0	No change in contribution
Youth Offending Service	Lead Commissioning	N/A	N/A	£38,932	£41,105	No change in contribution

Schedule	Pooled/ Integrated/ Lead	Existing 2015-2016 Contributions		Proposed 2016-17 Contributions		Notes on Proposals for 2016-17
		NHS Enfield CCG Contribution	Council Contribution	NHS Enfield CCG Contribution	Council Contribution	
Enfield Youth Support Service	Lead Commissioning	N/A	N/A	£15,000		New schedule
Better Care Fund	Pooled	£12,566,000	Social Care Grant (capital) £0.271m DCLG £1.345m Department of Health £0.452m NHS England £5.952m	£19,185,445	£2,540,000	Changes as agreed by Health & Wellbeing Board
Total		£15,140,074	£14,237,978	£22,040,907	£8,304,684	



MUNICIPAL YEAR 2015/2016 REPORT NO.

DAR DECISION

James Rolfe
Director of Finance,
Resources and Customer
Services

REPORT OF:

Director of Finance,
Resources and Customer
Services

Agenda – Part: 1	Item:
Subject: Phase 2a - Microsoft Power BI Implementation	
Key Decision Number: <u>No.175 - Additional Item (H)</u> KD 4391	

Cabinet Member consulted:
Cllr. Lemonides

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1. EXECUTIVE SUMMARY

- 1.1. Following a DAR signed on the 29 February 2016 by the Director – Finance, Resources & Customer Services the Council placed a direct award for a contract via the G-Cloud Framework 6 (the “Framework”) after a search of suppliers on the CCS Digital Market Place database (the “Database”).
- 1.2. In the above DAR it was recommended that the Council proceed with the direct award to Itelligent-i under the Framework, to deliver a Microsoft Power BI strategy, roadmap and first phase of implementation in HHASC (“Phase 1”).
- 1.3. Itelligent-i started on site on 09 March 2016 and have since delivered on the agreed outputs including: proof of concept reporting, the test data warehouse architecture, the review and roadmap.
- 1.4. At the Strategic Delivery Board (“SDB”) on 21 July 2016 it was recognised that the continued delivery of Microsoft Power BI across the Council is likely to take up to 3 years with an estimated additional cost of £1.4m and it was agreed that this will be achieved by discrete phases, probably three, during this period. The first of these phases was approved by SDB (21/08/16) for delivery by Itelligent-I (Phase 2a).
- 1.5. This DAR details the scope of the work, resource requirements and associated costs to provide the Council with the continued support for the Power BI programme and associated work streams for a period from September 2016 until the end of November 2016.
- 1.6. The Council wishes to directly award a contract via the G-Cloud Framework 6 (the “Framework”) following a search of suppliers on the CCS Digital Market Place database (the “Database”). Direct award is permissible under the Framework (RM RM1557vi, Lot 4 Specialist Cloud Service) where a search has been conducted on the Database, and a single supplier is returned on the search.
- 1.7. It is recommended that the Council proceed with the direct award to Itelligent-I under the Framework, to provide the continued support for the development of the data warehouse components of the Power BI project.

2. RECOMMENDATIONS

2.1 That the Director of Finance, Resources and Customer Services:

Approves the award of contract to Itelligent-i for the period of September – November 2016 for the implementation of Microsoft Power BI and further authorises release of funding as more particularly described in the Part 2 Reporting order to deliver Phase 2a of the project (as agreed at Strategic Delivery Board on 21 July 2016)

Authorises release of funding as more particularly described in the Part 2 Report for an LBE Project Manager, Technical Architecture and Technical Consultant resource for delivery of Phase 2a

3. BACKGROUND

3.1 Itelligent-i began working with the Council on 09 March 2016 to deliver the data warehouse infrastructure, strategy, roadmap and first phase of implementation of Adult Social Care performance reporting.

3.2 The delivered roadmap has provided the Council with an understanding of the requirements to embed Microsoft Power BI as the main intelligence and reporting tool in the Council. Central to this is the requirement to load and refresh data on an ongoing basis from all key business systems into a data warehouse from which automated analysis, management reporting, and performance reports will be delivered.

3.3 To achieve this ambition an extended programme of work is required and SDB has approved the next phase of this. Outlined below are the key areas of focus and delivery for this phase from September to the end of November.

3.3.1 **Infrastructure and Governance** – In Phase 1 the proof of concept reporting was delivered using a data warehouse developed in a test environment. In this proposed phase the data warehouse infrastructure will be developed in the live environment and will provide the infrastructure into which the Council will be able to deliver data and reporting from its key business systems. To further develop the infrastructure Itelligent-i will set up multiple environments requiring processes and security to ensure the integrity and protection of the data and the release of information only to agreed audiences. This will be achieved by Itelligent-i working closely with Enterprise Architect Rob Musekiwa and IT Security Manager Steve Durbin who will agree the design and sign off the Power BI infrastructure developed by Itelligent-i.

3.3.2 **People & Process** – To ensure the Data and Management Information Reporting hub will be able to resource and deliver the required

schedule of work that will result from the move to Microsoft Power BI, a change to the structure and working practices of the team will be required. Intelligent-i will support Head of Service, Sam Buckley, in this by providing advice and guidance to ensure that he will have a team with the right skills able to deliver effectively against the planned and agreed work schedule that Intelligent-i will identify with him.

3.3.3 BI Delivery –Once the infrastructure has been delivered there will need to be an ongoing development to bring data from key business systems into the live data warehouse and deliver reporting and dashboards from it. In phase 2a the deliverable will be the continued automation of the agreed Statutory returns and business critical activities. It will continue to build upon proof of concept project (which included part of the Adult Social Care, Care First system). The next data from key systems to be added to the Data Warehouse will be prioritised by Sam Buckley with the Data & MI team and agreed with the project board along with timelines and milestone deliverables.

3.3.4 CRM – An immediate requirement has been identified to have Dynamics CRM business intelligence. This will provide the Council with a better understanding of increasing customer demand and will support the targeting of service delivery. Developing Dynamics CRM business intelligence will be complex and the required expertise and skills to achieve this do not exist within the Data & MI Hub. Intelligent-i have proposed that the CRM development work stream will be conducted in 3 phases. This proposal covers the first phase that will result in automating a suite of Power BI reports and dashboards publishing aggregated information about Enfield Connect account holders , daily active usage of the platform and profiling access channel data to assess channel shift.

Note With the exception of the Infrastructure and Governance work stream which will deliver the entire data warehouse infrastructure, the rest of the activity continue in iterations over the lifetime of the project.

4. ENFIELD'S BUSINESS NEEDS

4.1 The Council requires a management reporting capability that will provide greater oversight and analysis of management information and support the automated delivery of KPI reporting allowing managers to quickly understand and interrogate data from a range of sources within and outside the Council. This will support service planning to be more joined up with other delivery agencies, more aligned to local need and less arduous to develop. The tool is integral in moving Enfield from reactive performance reporting to proactive performance improvement and redesign through a new level of insight.

4.2 Power BI is essential in stabilising the new 'centre of excellence' based operating model introduced in 2016/17 which released significant cashable savings across the council through centralisation of support

staff and managers working in data, intelligence and reporting functions.

4.3 Some of the key facts that illustrate why a new approach is required include:

- 4.3.1 Over 50% of resource involved in using data is spent manually cleansing and manipulating. Financially this equates to over £640k per annum for the Data and MI Team and Performance Management Team combined.
- 4.3.2 Statutory returns and FOIs equate to 60% of Data and MI resource. Financially this equates to approx. £530k per annum
- 4.3.3 35 statutory returns account for 50% of Data and MI resource. The returns are submitted and published 69 times a year.
- 4.3.4 163 Freedom of information requests have been received in the last 12 months by the Data and MI Hub.
- 4.3.5 Less than 1 in 5 BI requirements that were gathered from departments and hubs during the Business Intelligence review are currently being delivered by the Data and Information Management reporting hub.
- 4.3.6 Over 2,000 performance measures are reported to the organisation on a routine basis, accounting for 15% of Data and MI resource, before any performance analysis is possible.

5 ANALYSIS OF THE SOFTWARE OPTIONS AVAILABLE

- 5.1 Having made good progress in Phase 1 and delivered some proof of concept Performance Indicator dashboards it now makes business sense to continue to develop the data warehouse and Microsoft Power BI reporting.

6 ALTERNATIVE OPTIONS CONSIDERED

- 6.1 The following options were considered:
- 6.2 **Option 1- Do nothing** – this would mean that all the work to date would be wasted and that rather than providing management information from a single source it will continue, as now, to be a manual operation with information extracted from systems and fed into Covalent for reporting purposes with continued resourcing implications. Services and Departments do not currently have the oversight of management information that they need to make operational and strategic decisions.
- 6.3 **Option 2- Internal Data team to lead on the development of Power BI dashboards.** This would mean having to release already stretched resource from the Data team and train them before they would be able to take on this role. The implications of this are that the Council may not be able to fulfil its statutory reporting obligations and provide critical information to the business and would put at risk the current activity of this team in delivering KPI reporting.

- 6.4 **Option 3- Preferred option.** To agree to the funding from the Enfield 2017 transformation budget of the approved Phase 2 delivery of Microsoft Power BI by Itelligent-I who will also transfer skills into the Council Data team to support a sustainable approach for the future. By phasing the work the Council will retain greater control and transparency of investment decisions and the impact of work delivered

7. REASONS FOR RECOMMENDATIONS

- 7.1 The development of the data warehouse will enable the Council to move toward its ambitions for a single view of data and management information that will support managers to understand service demand, cost and to plan for the future.
- 7.2 This is a fresh procurement exercise and although it is estimated to be a 2 year project costing £1.4m overall it is proposed that there will be three phases, and at the end of each the business case will be revisited and the performance of the vendor reassessed.
- 7.3 It is anticipated that the 3 phases will be delivered by the incumbent supplier Itelligent-i, because although other vendors implement Microsoft Power BI their methods of delivery vary significantly and there is a risk that changing delivery partner will result in significant delays, a duplication of work and additional cost. We have already had this experience following the exit of the previous supplier and the appointment of Itelligent-i when a period of due diligence was required.
- 7.4 Since they arrived on site on 9 March 2016 Itelligent-i has developed good working relationships in the Council and has met their agreed deliverables. They have a significant understanding of Microsoft Power BI for which they are able to provide expert advice and guidance and also bring their experience of working with and also directly in local authorities. They are therefore well placed to implement the data warehouse and support the Data team and Corporate IT to ensure that there is sustainability for the delivery of business intelligence on a scaleable cost effective technology platform, as well as supporting the cultural shift that will be required at the Council to optimise this major investment.

8. COMMENTS OF THE DIRECTOR OF FINANCE, RESOURCES AND CUSTOMER SERVICES

8.1 Financial Implications

The deliverables for Phase 2a are as follows:

Workstream	Deliverable	Date
Infrastructure & governance	Data warehouse infrastructure in the live Enfield environment	November 2016
People and process	Work schedule for	November 2016

	Data team. Restructure plan	
BI delivery	Ongoing delivery of statutory & business critical reporting from the live data warehouse. Delivery & resource plan for longer term project	November 2016
CRM	Automated BI reporting to replace current reporting suite. Linked directly to CRM (to be transferred to data warehouse in subsequent phase)	November 2016

The Resource requirement from LBE to support Intelligent-i in their delivery is as follows

	Days per mth	Days for phase 2a
LBE Project manager	4	12
LBE technical Architect	4	12
LBE Technical Consultant	4	12
Total LBE days Phase 2a		36

The costs detailed in this DAR will be met from the ICT Implementation Capital budget.
See Part 2 Report.

8.2 Legal Implications

8.2.1 Section 111 of the Local Government Act 1972 ("LGA") gives a local authority power to do anything which is calculated to facilitate, or is conducive or incidental to the discharge of any of its functions and the Localism Act 2011 provides the Council power to do anything that individuals generally may do provided it is not prohibited by legislation and subject to Public Law principles. The proposals set out in this report are consistent with this power.

8.2.2 The Council's Constitution, in particular the Contract Procedure Rules ("CPR's") permit the Council to call-off from an existing framework as long as the framework terms permit such. The Council's Corporate Procurement Team is satisfied that the Council may procure the services, in accordance with the Framework. The Council previously procured the services for Phase 1 of the project, through a direct award

process in accordance with the Framework rules and is simply repeating the process for Phase 2a. The Framework requires the resulting call-off contract to be based on the Framework terms and the Council must ensure that it follows the rules of the Framework paying particular attention to any "direct award" rules and requirement

8.2.3 The Council must ensure that the proposal from Itelligent-i for Phase 2a of the project continues to provide best value to the Council in accordance with its best value obligations under the Local Government Act 1999 and must keep a clear audit trail of its decision to award.

8.2.4 The proposed procurement approach and proposed award has been considered and approved by the Council's Corporate Procurement Team and the resulting call-off contract shall be drafted in accordance with the Framework and shall be in a form approved by the Assistant Director of Legal & Governance Services.

8.3 Property Implications

N/A

8.3.1 Procurement Implications

The costs detailed in paragraph 8.1 will be met from the ICT Implementation Capital budget and will require a new G Cloud call-off contract with Itelligent-i.

Procurement must be carried out in line with the CPRs. When using a framework; the framework rules must be adhered to, to be compliant. If a direct award is to be carried out then the framework must allow for this.

9 KEY RISKS

Microsoft Power BI is part of a substantial Council investment in the Microsoft Enterprise Agreement and additional productivity tools. It is being Implemented in the Council by Itelligent-i who have been recommended by Microsoft.

The risks identified to date that are being managed. They include:

- Allowing Council data to reside outside of the organisation. The mitigation for this risk is that Microsoft Power BI has been accredited to the Official classification level. The Council will implement the appropriate security controls to ensure that the access to the data is secure and controlled.
- That once itelligent-I are no longer working with Enfield Council the data warehouse and reporting from it will not be sustainable. The mitigation for this risk will be for the Data team to work with itelligent-I to ensure that they develop the skills to ensure a successful transition and that long term arrangements are considered and put in place for future data warehouse development

- That as a small company Intelligent-I may have conflicting resource issues while working with a number of other local authorities at the same time. This will be mitigated by an agreed plan of work and associated resource allocation with payments aligned to delivery.

Any system risks identified during the project implementation will be recorded, mitigated and reviewed on an ongoing basis.

10 IMPACT ON COUNCIL PRIORITIES

10.2 Fairness for All
N/A.

10.3 Growth and Sustainability
N/A.

10.4 Strong Communities
N/A.

11 PERFORMANCE MANAGEMENT IMPLICATIONS

The use of a market leading BI tool will support the delivery of an effective automated reporting capability across the Council.

12 HEALTH AND SAFETY IMPLICATIONS
N/A

13 PUBLIC HEALTH IMPLICATIONS
N/A

14 Background Papers

None