

WASTE COLLECTION SERVICE CONSULTATION

The closing date
for responses is
6 January 2019

HAVE
YOUR
SAY

This consultation
should take
between 5-10
minutes to
complete



www.enfield.gov.uk/waste



Consultation on your waste collection service

CONTEXT

Why is change needed?

Since 2010 Enfield Council has made savings of £178million due to Government spending cuts and increasing demand pressure on services. We need to make a further saving of £18million in 2019/2020 in order to balance the budget.

After years of cutbacks there are no more easy savings to be made and some difficult decisions are needed to ensure we can make further savings whilst setting a sustainable budget. Some of the difficult decisions we have to consider may mean that the Council delivers services differently. We can also use the Council's reserves but these are limited and / or increase Council tax further.

We spend around £15 million per year on collecting and disposing of household rubbish and recycling across the borough. Costs for treating recycling are increasing and the cost of disposing of your household rubbish (grey-lid bin), which is significantly more than recycling treatment costs, are also likely to increase. If savings are not made through the household rubbish and recycling collection service, then the Council will have to identify and implement savings in other services from across the Council.

We currently collect your household rubbish (grey-lid bin) weekly, your dry recycling (blue-lid bin) weekly and your mixed food and garden waste (green-lid bin) fortnightly.

We are proposing changes to the collections for household rubbish and recycling from properties **with a wheeled bin**.

We are **not** proposing any change to flats with shared bins, or flats that don't have a wheeled bin.

What is our proposal?

We have looked at what arrangements other councils have in place and what would be a reasonable change to how we could make household rubbish and / or recycling collections.

We have developed seven proposals for collecting your household rubbish and recycling. Information on alternative proposals considered and on how we got to these seven proposals can be found at **www.enfield.gov.uk/kd4703**

The criteria for the options appraisal will be financial savings, conformity with the Mayor's Environment Strategy, and the responses to the consultation. To that end, the Council is facing significant budget pressures and the primary driver will be the amount of financial savings projected. All options will be considered in light of the consultation responses and all relevant factors will be considered before a decision is reached.

The London Mayor has produced an Environment Strategy for London, visit **www.london.gov.uk**. To comply with the strategy, we should be looking at what we can do to recycle more of the waste we collect from across the borough and collect food waste separately for recycling by 2020. We currently collect food waste mixed together with garden waste, but it is still recycled.

We are seeking your views on the future of the waste collection service, we have developed seven proposals to consult on along with keeping the current service as it is and an opportunity for you to provide us with any alternative suggestions or comments. The projected costs, savings and recycling benefits for the seven proposals and our current service are set out in the box below.

Proposal		Week 1*	Week 2*	Potential Recycling Rate %	Projected Gross Savings £
1	<ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			38%	£520,000
2	<ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			37%	£97,000
3	<ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			35%	£1,073,000
4	<ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			48%	£1,028,000
5	<ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			50%	£2,012,000
6	<ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			48%	£1,815,000
7	<ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			49%	£2,800,000
Current				Currently 37%	Increased costs



*pictures do not reflect actual collection schedules, example only

Changing the way we collect our household rubbish and recycling means we could save between £97,000 and £2.8 million every year and possibly reinvest money back into services if the savings allows this. For example, the high projected savings in proposal 7 could provide us with an opportunity to reinvest some money, £500,000 back into our street cleaning and fly tip removals, a service which could improve the general appearance of your area and still make significant savings of over £2 million. This Council's priorities include a commitment to achieving a clean and tidy environment for Enfield.

We would like your views on this and any other suggestions you may have for putting the money back into Council services.

Proposals 2 and 3 do not increase our recycling performance where proposals 1, 4, 5, 6 and 7 do increase our recycling performance.

Proposals 2, 4 and 6 will not enable the Council to meet the London Strategy objectives of delivering a separate food waste collection service by 2020, where proposals 1, 3, 5 and 7 would provide a separate food waste collection.

We appreciate you may have concerns with all or some of the proposals. Some concerns may already be addressed through our current policies which you may not be aware of. For more information visit www.enfield.gov.uk/wastecollection. If you still have concerns, then we would like to hear your views on what we could do to help manage any change.

Increasing how much we recycle dry recycling in your blue-lid bin, mixed food and garden waste in your green lidded bin or food collected separately is good for the environment and saves money because every tonne of recycling is cheaper to treat than it is to dispose of household rubbish.

Waste collection service consultation

This consultation should take between 5-10 minutes to complete

This paper version is an alternative to the online consultation and under no circumstances should both be completed

The closing date for responses is 6 January 2019

If you require any assistance in completing the consultation then please email consultation@enfield.gov.uk

Please return completed copies to a library or other Council buildings.

Alternatively you can return by post to:

Consultation team
B Block South
Civic Centre
Silver Street
Enfield
EN1 3XA



Before we ask you about our proposals, we would like to ask some questions about your household, the property in which you live and the collection service you receive. This information will enable us to better understand the feedback we receive.

Section 1: Your household and property

Q1 How many people live in your household?

- | | | |
|--------------------------------|-------------------------------|--|
| <input type="checkbox"/> One | <input type="checkbox"/> Four | <input type="checkbox"/> More than six |
| <input type="checkbox"/> Two | <input type="checkbox"/> Five | |
| <input type="checkbox"/> Three | <input type="checkbox"/> Six | |

Q2 How would you describe the property you live in?

- | | | |
|-------------------------------------|--|-----------------------------------|
| <input type="checkbox"/> Flat | <input type="checkbox"/> Semi detached | <input type="checkbox"/> Not sure |
| <input type="checkbox"/> Maisonette | <input type="checkbox"/> Detached | |
| <input type="checkbox"/> Terraced | <input type="checkbox"/> Other | |

If 'Other', please specify

Section 2: Collection service

Q3 Which of the following do you have? Please select all those that apply

- Grey-lid bin (household rubbish)
- Grey sack (household rubbish)
- Blue-lid bin (dry recycling)
- Blue sack (dry recycling)
- Green-lid bin (mixed food and garden waste)
- Communal bin
- Not sure

Q4 Which of the following do you use? Please select all those that apply

- Grey-lid bin (household rubbish)
- Grey sack (household rubbish)
- Blue-lid bin (dry recycling)
- Blue sack (dry recycling)
- Green-lid bin (garden and food waste)
- Communal bin

Q5 Do you have a larger grey-lid bin for your household rubbish?

- Yes
- No (Go to Q6)
- Not sure (Go to Q6)

IF 'YES' ABOVE - Please tell us why you have a larger grey-lid bin than the standard

Q6 Do you use a compost bin?

- Yes
- No
- Not sure

Section 3: Recycling

Q7 How important is recycling to you?

- Very important
- Fairly important
- Not very important
- Not important at all
- Not sure

Q8 How much of your food waste do you recycle?

- All (Go to Q9)
- Most (Go to Q9)
- Some
- A little
- Very little
- None
- Not sure

Only answer Q8a if you DO NOT recycle All or Most of your food waste

Q8a Please tell us why you do not recycle most of your food waste? Please select all those that apply

- We don't produce food waste
- I'd rather just put food waste in my household rubbish
- I don't think recycling is important
- I believe it smells / attracts flies / unhygienic
- Other

If 'Other', please specify

Section 4: Proposals

Proposal	Week 1*	Week 2*	Potential Recycling Rate %	Projected Gross Savings £
1 <ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			38%	£520,000
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Current <ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			Currently 37%	Increased costs



*pictures do not reflect actual collection schedules, example only

Proposal 1	Projected savings £520,000 Potential recycling rate 38%	Week 1*	Week 2*
<ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q9 To what extent do you agree or disagree that the Council should adopt proposal 1? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 2	Projected savings £97,000 Potential recycling rate 37%	Week 1*	Week 2*
<ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			

*pictures do not reflect actual collection schedules, example only

Q10 To what extent do you agree or disagree that the Council should adopt proposal 2? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 3	Projected savings £1,073,000 Potential recycling rate 35%	Week 1*	Week 2*
<ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q11 To what extent do you agree or disagree that the Council should adopt proposal 3? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 4	Projected savings £1,028,000 Potential recycling rate 48%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			

*pictures do not reflect actual collection schedules, example only

Q12 To what extent do you agree or disagree that the Council should adopt proposal 4? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 5	Projected savings £2,012,000 Potential recycling rate 50%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q13 To what extent do you agree or disagree that the Council should adopt proposal 5? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 6	Projected savings £1,815,000 Potential recycling rate 48%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			

*pictures do not reflect actual collection schedules, example only

Q14 To what extent do you agree or disagree that the Council should adopt proposal 6? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 7	Projected savings £2,800,000 Potential recycling rate 49%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q15 To what extent do you agree or disagree that the Council should adopt proposal 7? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Current service	Recycling rate 37% Increased costs	Week 1*	Week 2*
<ul style="list-style-type: none">• Weekly household rubbish• Weekly dry recycling• Fortnightly mixed food & garden waste			

*pictures do not reflect actual collection schedules, example only

Q16 To what extent do you agree or disagree that the Council should not change the way we currently collect household rubbish and recycling? *Please select one response*

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Section 5: Principles

In this section, we would like to hear your views on the impact of each potential service change

Q17 Do you think it is reasonable to charge for garden waste collections?

- Yes
- No
- Not sure

How would you describe the impact of each of the following in questions 18-21 on your household?

Q18 Fortnightly collection for household rubbish (Grey-lid bin)

- | | | |
|--|-------------|---|
| <input type="checkbox"/> Very positive | (Go to Q19) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive | (Go to Q19) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative | (Go to Q19) | <input type="checkbox"/> Not sure (Go to Q19) |

Only answer **Q18a** if you think there will be a negative impact

Q18a Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? Please use the space below

Q19 Fortnightly collection for dry recycling (Blue-lid bin)

- | | | |
|--|-------------|---|
| <input type="checkbox"/> Very positive | (Go to Q20) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive | (Go to Q20) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative | (Go to Q20) | <input type="checkbox"/> Not sure (Go to Q20) |

Only answer **Q19a** if you think there will be a negative impact

Q19a Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below*

Q20 Separate weekly food waste collection (New)

- | | |
|--|---|
| <input type="checkbox"/> Very positive (Go to Q21) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive (Go to Q21) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative (Go to Q21) | <input type="checkbox"/> Not sure (Go to Q21) |

Only answer **Q20a** if you think there will be a negative impact

Q20a Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below*

Q21 Fortnightly collections for charged garden waste (Green-lid bin £65 per year)

- | | |
|--|---|
| <input type="checkbox"/> Very positive (Go to Q22) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive (Go to Q22) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative (Go to Q22) | <input type="checkbox"/> Not sure (Go to Q22) |

Only answer **Q21a** if you think there will be a negative impact

Q21a Please tell us how you think **FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR)** will have a negative impact on your household?
Please use the space below

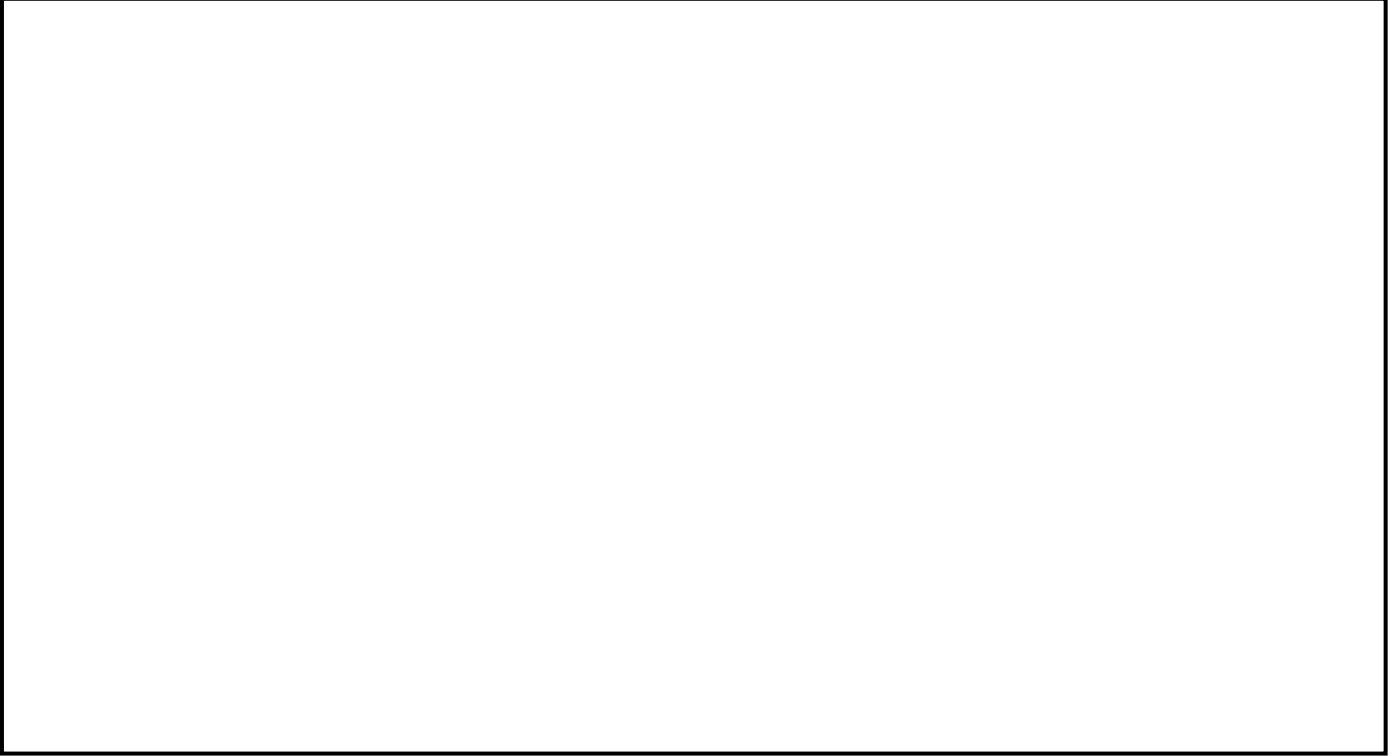
Q22 What would help you manage any changes? *Please use the space below*

An additional benefit with Proposal 7 (Fortnightly household rubbish, fortnightly dry recycling, separate weekly food waste and a fortnightly charged garden waste at £65 per year) is a possible re-investment of around £500k into street services, litter clearance and fly tip removals which are currently under pressure.

Q23 What are your views on this and do you have any other suggestions of where to re-invest?

Section 6: Overall

Q24 If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

A large, empty rectangular box with a black border, intended for the respondent to provide their comments, suggestions, or alternative proposals.

Section 7: About you

To help us better understand the information you have provided and to enable us to establish if the response to the questionnaire is representative of the borough, please respond to the questions in this section. Any information you provide will be collected, stored and managed in accordance with the General Data Protection Regulation (2018).

Q25 How old are you?

- | | | | | |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 30-34 | <input type="checkbox"/> 40-44 | <input type="checkbox"/> 50-54 | <input type="checkbox"/> 60 or over |
| <input type="checkbox"/> 25-29 | <input type="checkbox"/> 35-39 | <input type="checkbox"/> 45-49 | <input type="checkbox"/> 55-59 | <input type="checkbox"/> Prefer not to say |

Q26 In which postal district do you live?

- | | | | | |
|------------------------------|------------------------------|------------------------------|------------------------------|--|
| <input type="checkbox"/> EN1 | <input type="checkbox"/> EN4 | <input type="checkbox"/> N22 | <input type="checkbox"/> N13 | <input type="checkbox"/> N21 |
| <input type="checkbox"/> EN2 | <input type="checkbox"/> EN6 | <input type="checkbox"/> N9 | <input type="checkbox"/> N14 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> EN3 | <input type="checkbox"/> EN8 | <input type="checkbox"/> N11 | <input type="checkbox"/> N18 | |

Q27 Please let us know if you receive any of the following? Please select all those that apply

- | | | |
|--|--|--|
| <input type="checkbox"/> Housing Benefit | <input type="checkbox"/> Universal Credit | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> Council Tax Support | <input type="checkbox"/> Prefer not to say | |

Q28 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- | | |
|--|--|
| <input type="checkbox"/> Yes, limited a lot | <input type="checkbox"/> No |
| <input type="checkbox"/> Yes, limited a little | <input type="checkbox"/> Prefer not to say |

Q29 How would you describe your ethnic origin?

- | | | |
|--|--|--|
| <input type="checkbox"/> English / Welsh / Scottish / Northern Irish / British | <input type="checkbox"/> Kurdish | <input type="checkbox"/> Bangladeshi |
| <input type="checkbox"/> Irish | <input type="checkbox"/> Gypsy / Irish Traveller | <input type="checkbox"/> Sri Lankan |
| <input type="checkbox"/> Greek | <input type="checkbox"/> Romany | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Greek Cypriot | <input type="checkbox"/> Other Eastern European | <input type="checkbox"/> Caribbean |
| <input type="checkbox"/> Turkish | <input type="checkbox"/> White and Black African | <input type="checkbox"/> Ghanaian |
| <input type="checkbox"/> Turkish Cypriot | <input type="checkbox"/> White and Black Caribbean | <input type="checkbox"/> Somali |
| <input type="checkbox"/> Italian | <input type="checkbox"/> White and Asian | <input type="checkbox"/> Nigerian |
| <input type="checkbox"/> Russian | <input type="checkbox"/> Mixed European | <input type="checkbox"/> Arab |
| <input type="checkbox"/> Polish | <input type="checkbox"/> Indian | <input type="checkbox"/> Prefer not to say |
| | <input type="checkbox"/> Pakistani | <input type="checkbox"/> Other |

If 'Other', please specify

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Thank you for taking the time to complete the survey.

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