# PublicVoiceDashboard_v6

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# Public Voice Dashboard

## Introduction to the new Public Voice dashboard

**Measuring the things that matter**
The new Police and Crime plan establishes an innovative approach to measuring what success looks like for London. Instead of rigid city-wide targets, we are proposing that **police and crime priorities are best set locally** and based upon evidence.

To support the local decision making around victim care and public opinion, MOPAC have developed this new Public Voice Dashboard that focuses on **public perceptions and victim satisfcation** with the Metropolitan police service. This dashboard enables the **tracking of victim satisfaction and public perceptions** over time (at a rolling 12 months level) and identifies whether these indicators have shifted over time. It focuses on the identified key drivers of satisfaction and actionable key behaviours for neighbourhood officers and also focuses on inequalities observed towards victim satisfaction and public perceptions.

## Dashboard links

**Victim Satisfaction >>**

**Public Perceptions >>**

**Focus on inequality >>**

## More information

**London Datastore >>**

**London Landscape >>**

**Safestats >>**

**The Confidence Comparator >>**

The Crime Dashboard release is an output adhering to our voluntary application of the Code of Practice for Official Statistics. This output is produced to the highest standards and free from interference. It has been produced by analysts and researchers working in the MOPAC Evidence and Insight Team in accordance with the *GLA* 'Statement of voluntary compliance with the Code of Practice for Official Statistics (2018)' which covers our policies on revisions and other matters. The Evidence and Insight Manager (MOPAC) as Lead Official, oversees all MOPAC products that apply to our voluntary application of the code, being responsible for their timing, content and methodology.
For further information, please email: analytics@mopac.london.gov.uk

MAYOR OF LONDON

OFFICE FOR POLICING AND CRIME

# Victim Satisfaction data

Dashboard instructions

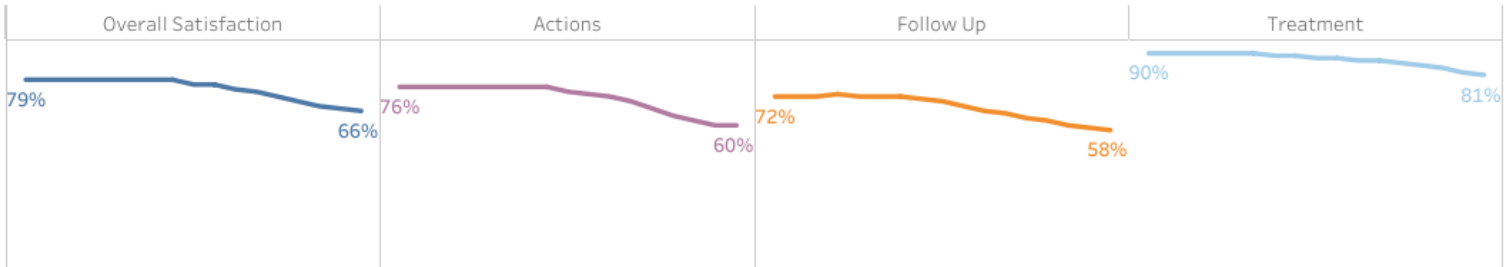
## Trends over time

**Borough** MPS

**Crime group** All

*Note that crime group results are only available at MPS level due to base sizes.

Satisfaction trends over time for victims of crime from MPS

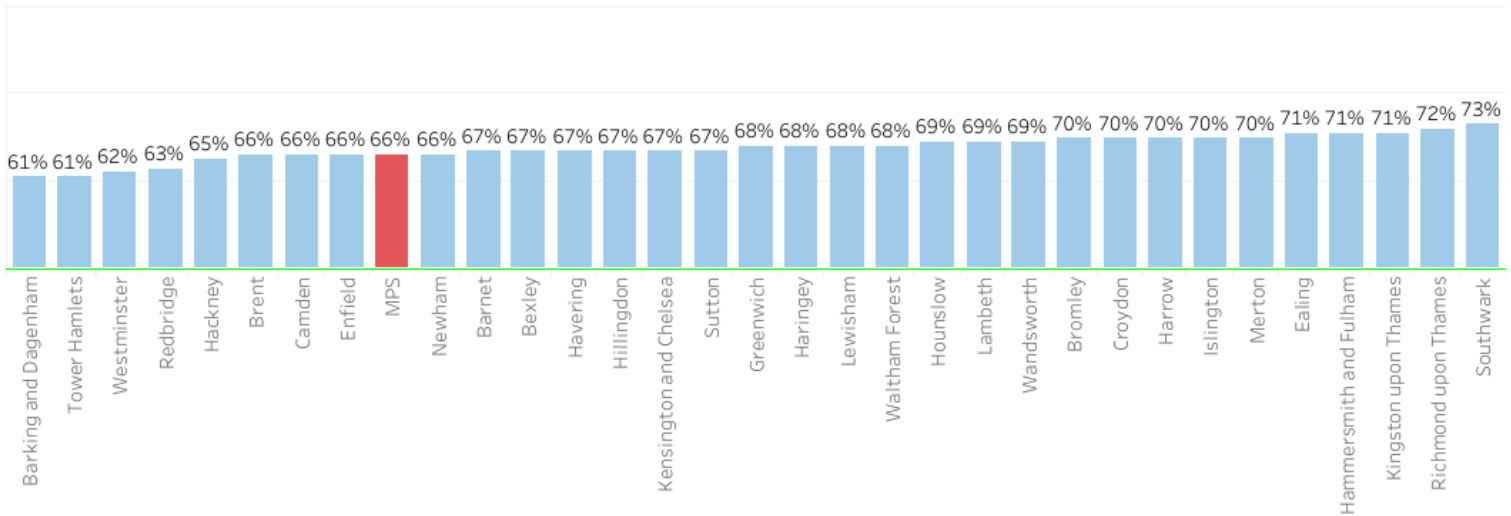



## Borough level data

**Indicator** Overall Satisfaction

**Date** December 2018

Satisfaction with Overall Satisfaction by borough for All victims (Rolling 12 months to December 2018)





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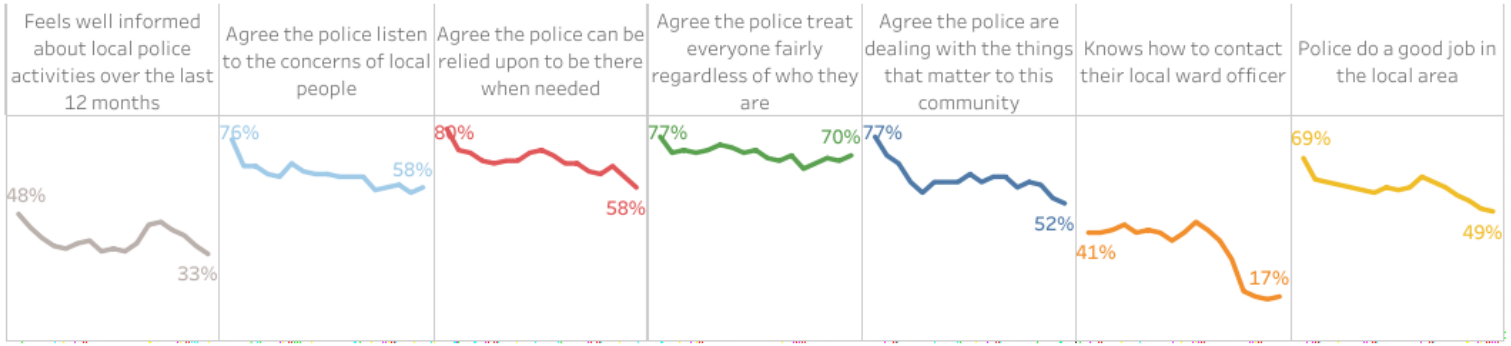
# Public perception data

Dashboard instructions

## Trends over time

Borough Enfield

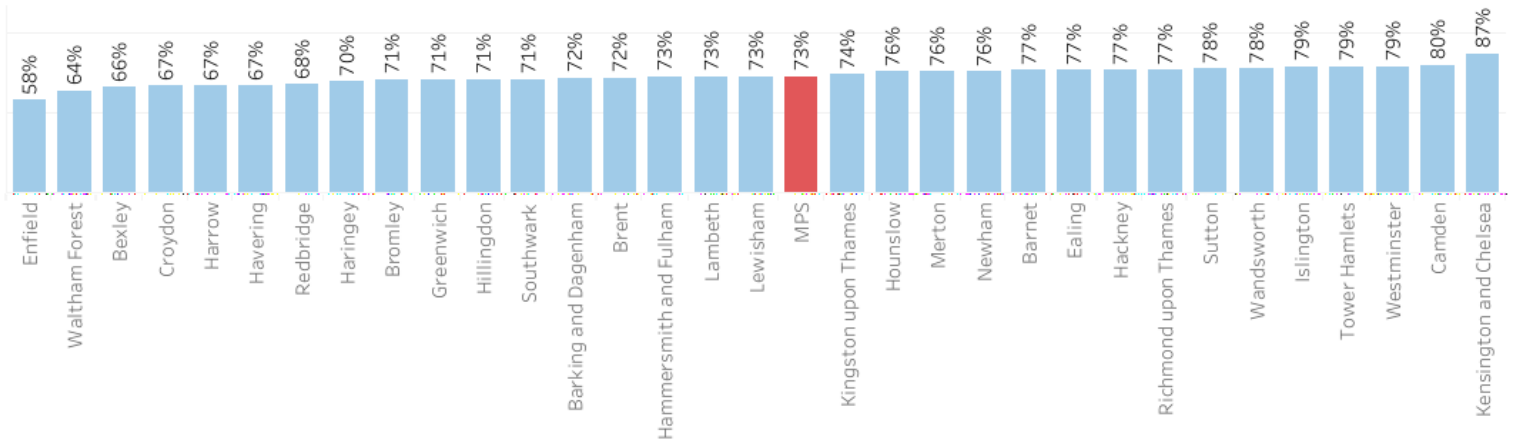
Public Perceptions over time for Enfield residents




## Borough level data

Measure Agree the police can be relied upon to be there when needed Date December 2018

Public Perception responses to "Agree the police can be relied upon to be there when needed" by borough (Rolling 12 months to December 2018)





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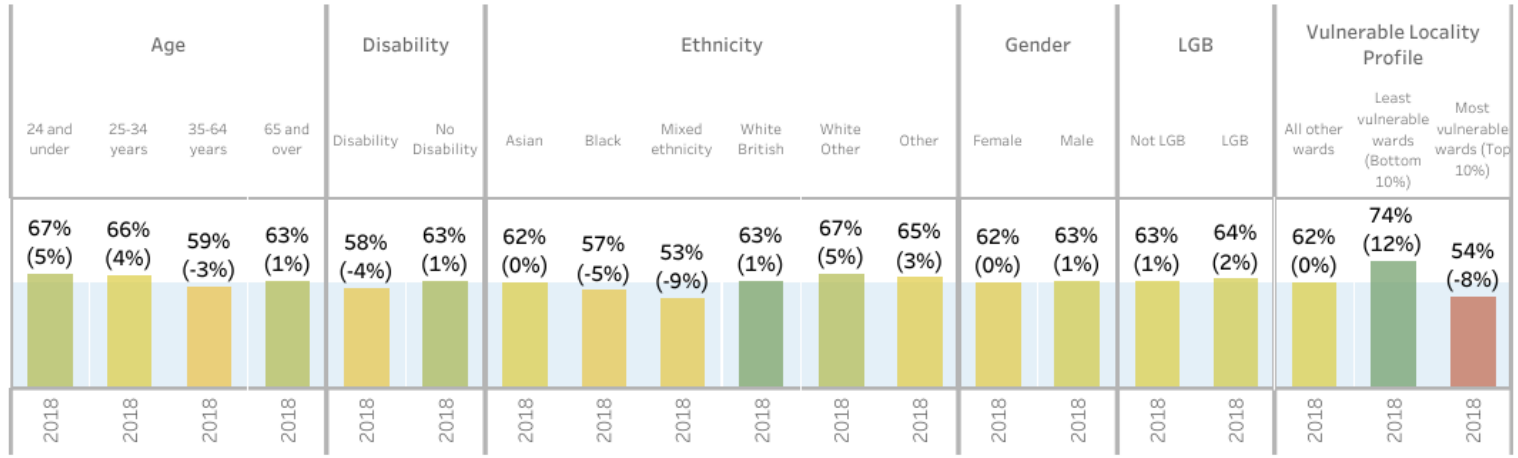
# Focus on inequality of service

Dashboard instructions

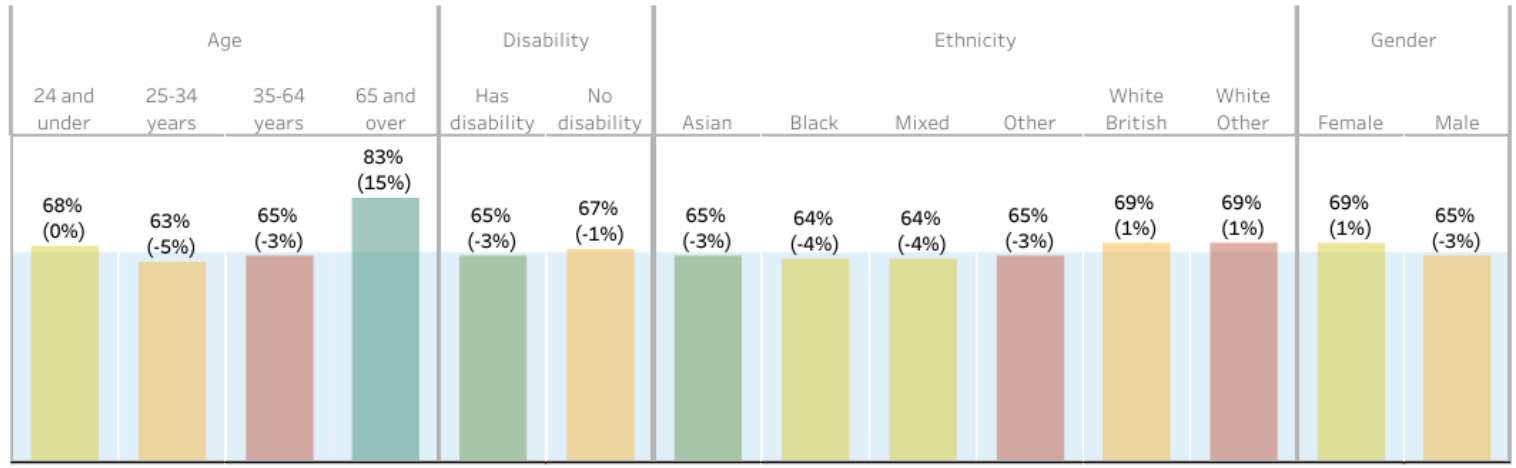
## Public perceptions

Measure "Good Job" local - Police do a good job in the local area




## Victim satisfaction

Indicator Overall Service

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