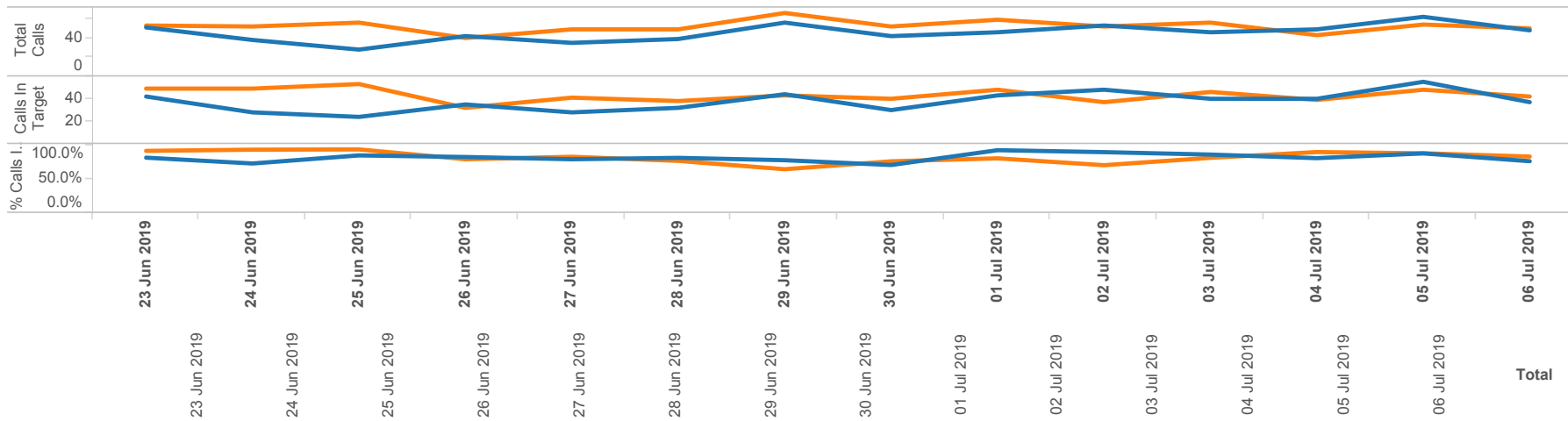




Daily I Calls and I Calls In Target



Reporting Period
 Current Year
 Previous Year

Comparison Period
 Daily
 Weekly
 Monthly

BCU or Borough?
 Borough

BCU \ Borough
 Enfield

Urgency
 I
 S

	23 Jun 2019	24 Jun 2019	25 Jun 2019	26 Jun 2019	27 Jun 2019	28 Jun 2019	29 Jun 2019	30 Jun 2019	01 Jul 2019	02 Jul 2019	03 Jul 2019	04 Jul 2019	05 Jul 2019	06 Jul 2019	Total
Total Calls Previous Year	53.0	52.0	56.0	40.0	49.0	49.0	66.0	52.0	59.0	52.0	56.0	43.0	54.0	50.0	731.0
Total Calls Current Year	51	38	28	42	35	39	56	42	46	53	46	49	62	48	635
Calls In Target Previous Year	49	49	53	32	41	38	43	40	48	37	46	39	48	42	605
Calls In Target Current Year	42	28	24	35	28	32	44	30	43	48	40	40	55	37	526
% Calls In Target Previous Year	92.5%	94.2%	94.6%	80.0%	83.7%	77.6%	65.2%	76.9%	81.4%	71.2%	82.1%	90.7%	88.9%	84.0%	82.8%
% Calls In Target Current Year	82.4%	73.7%	85.7%	83.3%	80.0%	82.1%	78.6%	71.4%	93.5%	90.6%	87.0%	81.6%	88.7%	77.1%	82.8%
% Difference	-10.1%	-20.5%	-8.9%	3.3%	-3.7%	4.5%	13.4%	-5.5%	12.1%	19.4%	4.8%	-9.1%	-0.2%	-6.9%	0.1%

[Click here for 52-weeks \ FYTD view](#)

