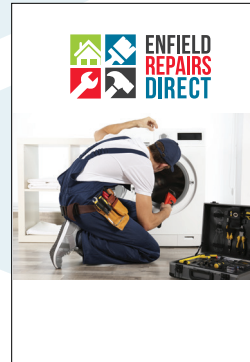
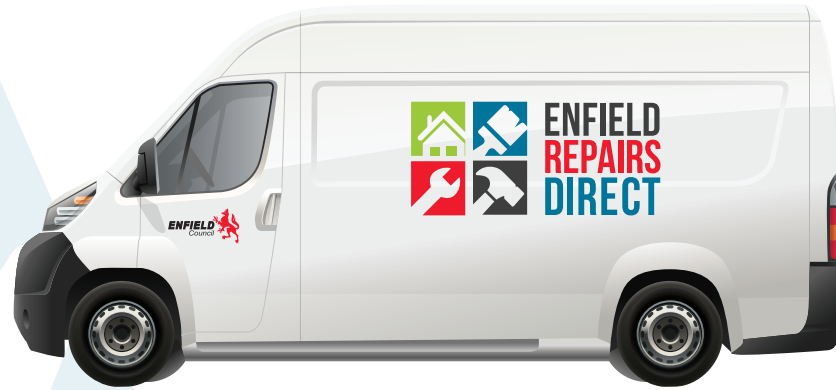




# ENFIELD REPAIRS DIRECT



**ENFIELD REPAIRS DIRECT**

**ENFIELD Council**

A contractor will call you within 10 working days to arrange a convenient time to undertake the work.

**Dear Resident,**  
We attended your property today to carry out the following repair(s):

We found the following/took the following action:

In order to resolve this repair issue further repairs by Southwark Council are recommended

A new appointment had been recommended

Date: \_\_\_\_\_ Time: \_\_\_\_\_

If you do not receive a call from us within his time period please contact the repairs team to request a new appointment at a date and time when you will be present.

You may be liable for a missed appointment without giving reasonable notice that you cannot attend.

Further repairs by Enfield Council are not recommended. Any additional information:

**ENFIELD REPAIRS DIRECT**

**ENFIELD Council**

- ▶ Easy to report
- ▶ Provide convenient appointments
- ▶ When possible complete the work in one visit
- ▶ Produce a high quality repair
- ▶ Deliver a repairs - plus housing repairs service
- ▶ Keep our residents informed
- ▶ Ask for feedback and continually improve our service





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A new appointment had been recommended

Date: \_\_\_\_\_ Time: \_\_\_\_\_

**ENFIELD**  
Council

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