

Enfield Council Predictive Equality Impact Assessment/Analysis

NB if there is likely to be an impact on different groups of staff as a result of this proposal, please also complete a restructuring predictive EQIA form

Department:	People	Service:	Adult Social Care
Title of decision:	Multi Agency Hoarding and Self Neglect Policy	Date completed:	13/01/2020
Author:	Strategy and Policy Hub, CEX	Contact details:	Ozlem.anderson@enfield.gov.uk

1	Type of change being proposed: (please tick)						
Service delivery change/ new service/cut in service		Policy change or new policy	X	Grants and commissioning		Budget change	X

2 Describe the change, why it is needed, what is the objective of the change and what is the possible impact of the change:

The objective of the policy is to change the way Enfield Council and its partners work to deliver support, care and services to adults who hoard and self-neglect. The change is needed to ensure across the Council, and with our partners, we adopt a coordinated, joint-working approach to working with adults experiencing hoarding or self-neglect. This means adults receive the support they need, in all aspects of their life, while they are experiencing hoarding and self-neglect. For example, an adult who is experiencing hoarding and self-neglect may require support from, or the intervention of, environmental health, housing, adult social care and mental health services. These services and agencies need to be working together and keeping each other informed in order to maximise positive outcomes for the adult. The policy achieves this change by setting out which service or partner must be informed and involved in a case of hoarding, how and when. This means across the Council, and with partners, information-sharing and referrals will be conducted with consistency, according to the policy.

The policy also sets out a long-term monitoring and support approach that will ensure those with a hoarding disorder continue to be looked after following practical interventions to make their home safe and liveable. Ongoing therapeutic care will be provided to support in treating the disorder and the underlying causes. This approach intends to significantly help improve the quality of affected individuals' lives by reducing the need for hoarding.

different groups in the community?								
Could this proposal affect access to your service by different groups in the community?	No							

If Yes answered above – please describe the impact (including any positive impact on social economic inequality) and any mitigation if applicable.

This policy sets out a joint working approach to make sure adults who hoard and self-neglect are identified and get the care or support they need. Hoarding can be linked to health, physical or mental. It is especially difficult for adults with poor health or vulnerabilities to cope with their hoarding and the risks they face are significant, due to the fire risks in a cluttered property or health issues related to cleanliness and sanitation that is worsened due to the clutter/hoarding.

Furthermore, adults with learning disabilities or mental health conditions may struggle to engage with services and voice the help they need. The policy addresses these issues by setting out a person-centred approach to working with adults who hoard. This means we listen to their feelings and wishes. A joint working approach will ensure adults with poor health get the right support for their hoarding, as services and agencies share information and can work together to provide continued support from wrap around services.

6. Review

How and when will you monitor and review the effects of this proposal?

Our plan is to review the impact of the policy by working with key stakeholders, partnership forums and user forums to discuss what effect the policy has had. We will specifically be asking how the policy has impacted the practice of joined-up, multi-agency working practices across Enfield Council and with its partner agencies.

We will also be creating a shared database for all involved services to enter information about each hoarding case as well as follow up information including whether the hoarding returns following intervention. We will then be able to analyse this data to measure the impact of the policy and assess whether it has been a success.

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Action plan template for proposed changes to service, policy or budget

Title of decision:.....

Team:..... Department:.....

Service manager:.....

Identified Issue	Action Required	Lead Officer	Timescale/ By When	Costs	Review Date/ Comments

Please insert additional rows if needed

Date to be Reviewed:

APPROVAL BY THE RELEVANT ASSISTANT DIRECTOR - NAME..... SIGNATURE.....

This form should be emailed to joanne.stacey@enfield.gov.uk and be appended to any decision report that follows.