

MINUTES OF THE MEETING OF THE SAFER NEIGHBOURHOOD BOARD HELD ON THURSDAY, 16TH JANUARY, 2020

MEMBERS: Tim Fellows, Janet Marshall, A. Bishop-Laggett (Federation of Enfield Residents and Allied Associations), Alok Agrawal, Glen Breslin (CAPE), Carole Shuttle, Lorna Logan, Vicky Dungate, Saray Karakus and Stephanos Ioannou

Officers: Chief Inspector Alex Kay, PC Tom Lee and Susan O'Connell (Governance & Scrutiny)

Also Attending: 1 member of the public, Cllr Gina Needs and Cllr Alev Cazimoglu

406. WELCOME & INTRODUCTIONS

The Chair welcomed everyone to the meeting.

407. APOLOGIES

Apologies had been received from Sheila Stacey, Pat Jackson, Eddie Fraser, Tracey Anang and Simone Strauss.

408. CHAIRS FEEDBACK

This has been a quiet period as far as the Chair's role is concerned, mostly due to Purdah and the Christmas holidays.

In October the Vice Chair attended the LCP2 meeting in place of the Chair and will again cover at next week's meeting.

The Chair spoke at the Hate Crime Conference in Community House on the 16th October and attended the SNB Chairs Forum meeting at City Hall on the 4th November.

The Chair was unable to attend the Safer & Stronger Communities Board on the 2nd January as was on annual leave.

The SNB grant funding has finally been signed off and all of the projects bar one and began to get their funding and start on the work. As this is the grant for 1st April 2019 there will have to be some tinkering with their activities and a reasonable time in which to complete their projects.

The Stop & Search group is in a transition period as they have now joined with Haringey. They had a meeting last night. The group will no longer view body worn camera footage. This is a change across the Met as a whole as considered against the civil rights of the person being stopped.

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The police have an understanding that Haringey and Enfield are very different boroughs. Haringey are not up and running in the same way as Enfield. The dedicated officers are now back in place to support and the meeting was very positive. All meetings will have an agenda in future.

The CCTV group did not have much to report, there was one visit in November and will be another one soon.

409. MINUTES OF PREVIOUS MEETING

The minutes of the meeting 10 October 2019 were agreed.

410. CYBER CRIME AWARENESS

PC Tom Lee, from Cyber Unit went through a presentation and highlighted the following:

- The Cyber crime unit has 200 staff; 190 working in pursuit and 10 working in prevention. They work to design out fraud enablers and to raise awareness.
- From June 2018-2019 looking at crime figures they were 4.8 million crimes of cybercrime(1m) and fraud (3.8m) against 6.3 million of all other crime types.
- In the UK you are 20 times more likely to be defrauded than robbed. If you are over 65 years old, you are more likely 3 times more likely to be defrauded than burgled.
- Action Fraud is the national reporting line for all fraud and cyber crimes to be reported either online at www.actionfraud.police.uk or by telephone on 0300 123 2040.
- In Enfield for 2018-19 there were 1680 reported crimes to Action Fraud total £5,912,345 with victims losing on average £3,519. It should be noted however that these figures include businesses and have not been verified for anomalies or mistakes in reporting.
- Monthly reports for Enfield will be provided in future, these figures will have been verified and will be sent out to SNB members through Susan O'Connell.
- Fraud can be reduced by raising awareness of actions both individuals and businesses can take.
- Fraudsters use social engineering methods:
 1. Spoofing (masquerading/ disguising by changing telephone no and email but purporting to come from a genuine source).
 2. Phising (fraudulent email)
 3. Smishing (fraudulent text)
 4. Vishing (fraudulent phone calls)
- Examples were given of recent frauds such as emails from amazon, DVLC TV Licence and HMRC offering refunds and also in the case of HMRC demanding payment.
- The link within these will go to a fake website which appears like the original. Any links should never be clicked on.

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- Any reference to unusual activity, requests for verification, issue with accounts, problems with routers are typical examples of information requested.
- Smart phones are unable to separate genuine and fake calls and texts so will appear on phone in the same way they would had they come from the genuine originator.
- The advice is always to question any requests, challenge all details and remember that phone numbers and emails are not proof of identity
- Scam phone calls, the fraudsters may have been able to obtain some of your details beforehand, sound effects will also be used to add authenticity and you will often be put under pressure to provide details. These is all used to manipulate the intended victim.
- The top 6 frauds in Enfield are:
 1. Advance Fee (involves payment in advance for goods, services and/or financial gains that do not materialise)
 2. Courier Fraud (involves fraudsters cold calling you pretending to be from the police or fraud department. They claim they are conducting an investigation or say your account is at risk)
 3. Software fraud (fraudsters cold call you claiming there are problems with your computer, and they can help you solve them)
 4. Investment fraud (fraudsters will persuade you to invest in all kinds of products. They will offer you high rates of return, particularly over longer periods of time, which often do not exist.
 5. Payment fraud (any fraud that involves falsely creating or diverting payments)
 6. Online shopping (fraudsters will advertise an item for sale, frequently at a bargain price. They may have picture, so it appears to be a genuine sale. They either do not have these goods or they are fake. Fraudsters will be insistent you pay by bank transfer instead of using a secure third-party service such as PayPal, android Pay or Apple Pay).
- The 7 top tips to reduce Cyber crime are:
 1. Have a strong password
 2. Have an up to date virus protection (download updates as soon as they are available)
 3. Update software- install patches, most update are security related
 4. Back up your data regularly
 5. Do not click on links or open attachments (unless verified) in emails or texts
 6. Apple privacy settings in social media
 7. Avoid public Wi-Fi for personal use
- Hashing is when your password is stolen, a computers programme is used to guess the password. Weak password can be cracked by one person in 5 minutes by a botnet (a collection of computers used by organised crime in 1 second and by a supercomputer is less than 1 second.
- Very strong passwords should have a minimum of 12 characters, include numbers, capitalisation, characters and not be a word that it is

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in the dictionary. It was suggested that three words that mean something special to you are put together for this purpose, so they do not make a word. This type of password will take 3 years for a super computer to break down.

- It is recommended that at least your email account has a different password and a very strong one as access to this allows all other passwords to be reset.
- Turn on where available 2 layers of authentication, some sites may already have this. A website programme to do this can be found at www.turnon2fa.com
- There is a site where you can enter your email to see if it has ever appeared in a breach www.haveibeenpwned.com. Should this advise that this is the case the password on the email should be changed immediately.
- The 3 final points are :
 1. If something appears out of the blue say no thank you. Take 5 minutes to think about, ask other people, verify using a trusted method.
 2. Be cyber aware
 3. Tell2- this means tell 2 other people what you have learned from the presentation and encourage them to tell other people.
- Leaflets on Big Scams, cyber scams, phone scams and cyber advice and eleven 2 minute videos (includes 5 on staying safe and 6 on fraud can be accessed via the following link www.met.police.uk/littlemedia
- Reporting of fraud and further information can be accessed www.actionfraud.police.uk. This will also give details of known scams.
- Should members have groups that they would like him to present at advice through please contact Susan O'Connell.

Tom was thanked for his presentation.

411. EXAMINATION OF CRIME STATISTICS

Chief Inspector Alex Kay presented his report and highlighted the following:

- The stats had been presented in a new format and provided by the police. These show where Enfield sits in relation to other London boroughs to provide a wider context.
- A new Superintendent Chris Jones is now in place and he has changed the structure within the BCU. There used to be an Inspector for Enfield, an Inspector for Haringey and an inspector covering both boroughs. The change now is to dedicated teams in both boroughs. Enfield has an inspector for Community (Debbie Kneebone-will be Erica Crawshaw when she returns from maternity leave) and an Inspector for schools Chris Byrne with the expectation of increased joined working between these areas.
- Issues for the North Area (Enfield) are robberies (2nd in London) and violent offences (half of all of these are linked to robberies). There is a

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team of 12 officers (across both boroughs) patrolling hotspots to drive down robberies.

- The largest number of victims of robbery are school children. School children will usually have technology on them making them more vulnerable to robbery. Love my doorstep have been working with safer schools' officers; school children are being encouraged to think about safer routes home.
- There is also some central support around violence and gangs and some improvement has been seen on this.
- Enfield has 2 dedicated community support officers focussing on burglary prevention.
- The main emphasis at present is on burglary and robbery.
- Examples of some recent operations and general updates was provided:
 - In Lower Edmonton, £17.5k funding had been received to work with vulnerable young people at Edmonton Eagles boxing club, this will also help in building relationships with the police A warrant had been issued for drugs before Christmas and 3 dogs had been rescued.
 - Edmonton Green 989 packets of illegal cigarettes seized in a successful police operation
 - In Enfield Town there is a focus on pick pocketing and cashpoints
 - Upper Edmonton, there is a focus on prostitution involving partnership working with the local authority seeking longer term solutions
 - Southgate, there is a focus on robberies around Southgate Circus and the college
 - Cockfosters, there is a focus on burglary in Hadley Wood with officers working till 4am
 - Southbury, there has been a focus on the A10, ASB and taking kitchen knives off retail display. A member raised concerns of burglary particularly on roads that back onto parks and felt that this should also be a focus.
 - Southgate Green, there has been 2 very serious incidents recently which has caused a great deal of concern and fear in the community.
- This led to a wider discussion on how partner messages are received and the importance of these. CI Kay will raise this at the response team meeting next week.
- Discussions held around how communication could be used through various channels that could provide reassurance such as through social media, Love Your doorstep, Twitter, OWL (once rolled out in Enfield) and Next Door. The police contact points are starting to be more used
- It was mentioned that there could be a complacency from older people with regards to their own safety as often by nature they are very trusting and do not on the whole use social media so would not receive any messages on these platforms.

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- Crimes tends to go in cycles and we are currently experiencing an increased crime cycle as is London. Enfield has seen an 8.4% increase in all total notifiable offences which ranks Enfield as 12th in London.
- Burglary- Enfield is 2nd highest in London. This is a significant issue that the police will be focussing on over the next 12 months
- Robbery- there has been an increase of 39% in the last rolling 12 months.
- This led to a wider discussion on Safer schools' officers and the potential for joined working with Safer Transport officers and schools' staff. It was felt it would be helpful if the Safer schools' officers could attend CAPE's although noted that as these officers are shared between schools and sometimes wards this might be difficult. It was suggested that the Safer schools' officers could offer drop in sessions for parents.
- Schools' officers must be out and around schools and visible between 3pm and 5pm on school days.
- In the past it was felt this worked better and that there were joint patrols with the SNT's and the Safer schools' officers. It is important to maximise resources.
- It was noted that colleges do not have safer schools' officers.
- Abstractions are being monitored as this was raised as a concern. Although CI Kay advised sometimes this cannot be avoided if for example there has been a very serious incident.
- Violence with injury the increase is a concern whilst in line with London overall this is still a significant issue
- Knife crime this tends to be located around and in gangs. Lots of weapon sweeps being undertaken
- Hate crime has increased although these numbers are relatively low except anti-Semitic although these are still low numbers. Reporting of hate crime is low and it was raised that there have been issues with the quality of service received.
- I and S Calls – more work is needed on the S (significant) calls which have a target response time of one hour.
- Stop and Search, all are videoed, and the positive outcome rate in Enfield is 22%, in the Met it is between 18-20 so this is being used correctly.
- Satisfaction there are no new figures since the last time this information was provided.
- The theft of catalytic converters was raised with certain models being targeted. This is an issue in Winchmore Hill where vehicle crime is one of the priorities. It was raised that there had been multiple incidents in one road in Southbury ward.

Target establishment all SNT should be there or thereabouts there is a priority on filling vacancies. CI Kay advised that following our local resource planning meeting, the following is the current status for Enfield safer neighbourhoods. We anticipate all vacancies being filled at our February meeting, as more officers are in the pipeline to join the Borough.

1 x PC Vacancy on Enfield Estates Team (Funded)

1 x PC Vacancy on Southbury Ward

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- 1 x PC Vacancy on Turkey Street Ward
- 1 x PC Vacancy on Lower Edmonton Ward

The below list are Wards that are oversubscribed;

- 1 x PC extra on Enfield Lock Ward
- 1 x PC extra on Winchmore Hill Ward
- 1 x PC extra on Edmonton Green Ward
- 1 x PCSO extra on Edmonton Green Ward

Cl Kay was thanked for his report.

412. ANY OTHER BUSINESS

The Chair was very pleased to note the recent announcement that cameras will be placed on the A10. The full details as to where and when and what type of cameras are still to be announced.

The next meeting of the Safer Neighbourhood Board is the Annual General Meeting where there will be roles to be elected to, members were asked to consider putting themselves forward for these roles. Susan O'Connell will be sending an email out with details in February.

413. DATES OF FUTURE MEETINGS

The date of the next meeting was noted.