



PUBLICATION OF DECISION LIST NUMBER 16/21-22

MUNICIPAL YEAR 2021/22

Date Published: 12 August 2021

This document lists the Decisions that have been taken by the Council, which require publication in accordance with the Local Government Act 2000. The list covers Key, Non-Key, Council and Urgent Decisions. The list specifies those decisions, which are eligible for call-in and the date by which they must be called-in.

A valid request for call-in is one which is submitted (on the form provided) to the Governance and Scrutiny Team in writing within 5 working days of the date of publication of the decision by at least 7 Members of the Council.

Additional copies of the call-in request form are available from the Governance and Scrutiny Team.

If you have any queries or wish to obtain further report information or information on a decision, please refer to:

– Claire Johnson (ext.1154)

Phone 020 8132 then extension number indicated

INDEX OF PUBLISHED DECISIONS – 12 August 2021

List Ref	Decision Made by	Date Decision came/ comes into effect	Part 1 or 2	Subject/Title of Report	Category of Decision	Affected Wards	Eligible for Call-In & Date Decision must be called in by (If Applicable)	Page No.
1/16/21 -22	Sarah Cary Executive Director, Place	Friday 20 th August 2021	Part 1 & 2 (para 3)	Bulky Waste Collection Service	KD4810	All	Thursday 19 th August 2021	1
DECISIONS								
For additional copies or further details please contact Claire Johnson (020 8132 1154), Governance and Scrutiny Team.								

LIST REFERENCE: 1/16/21-22

SUBJECT TITLE OF THE REPORT:							
BULKY WASTE COLLECTION SERVICE							
Part 1 or 2 (relevant exempt Paragraph)	Wards affected by decision	Decision taken by	Date Decision comes into effect	Interest declared in respect of the Decision	Category of decision (i.e. Key, Non-Key, Council, Urgent)	Contact Details	Eligible for Call-in & Date to be called in by
Part 1 & Part 2 (para 3)	All	Sarah Cary Executive Director, Place	Friday 20 August 2021	KD4810	N/A	Matthew Watts Assistant Head of Commercial Services matthew.watts@enfield.gov.uk 0208 132 2461	Thursday 19 August 2021
DECISION							
<p>AGREED subject to not being called in: To introduce a free bulky waste collection service for all residents within the borough as soon as is practicable.</p> <ol style="list-style-type: none"> The free service would replace the current paid for service and is in response to the impacts of Covid as we move through the recovery phase and into a new norm. The free service will include all general bulky items with the exclusion of 'White Goods' electrical items which would require a charge for collection. The free service would be delivered via the existing booking system and collections will be on an area basis, as it is now, giving each area of the borough a dedicated day when collections can be booked via the Council website. There will be an option for a premium service, where residents can choose a specific day for the collection of their bulky waste, if this service is requested a charge will be applied. The free collection would apply to those items currently collected as part of the paid for service and will include (but not be limited to) furniture, beds, mattresses, tables, chairs etc. Items not currently collected, for example building materials, rubble and tyres etc. will continue to be outside of the scope of the free bulky waste collection service as these tend to be building/ commercial activities and alternative arrangements should be made. A full list of the items that will be collected as part of the free service and those excluded are listed in Appendix 1. Additional capacity will be created within the service to manage the anticipated increased demand once the free service is launched. Residents will be able to book the free service an unlimited number of times per year, but the number of items that will be permitted for each collection will remain at six items. To ensure there is no abuse of the system, e.g. those undertaking regular house clearances, the service will monitor individual usage. Residents will be able to book the collection of any unwanted large electricals ('white goods') for a fee. Residents will continue to be signposted towards the free electrical collections provided by Clearabee and the furniture collection provided by British Heart Foundation. There will be no impact on the ability for residents to continue to use Barrowell Green recycling centre. 							

OPTIONS CONSIDERED

Option	Decision	Rationale
(A) Do nothing, current service offer retained as it is.	Discounted	Retaining the service as it currently is does not provide customers with a better service, which is the primary aim of this proposed service change. Consequently, this option has been discounted. Continuing with a charged service means that some residents will not have the means to access the service or be able to use Barrowell Green for their bulky waste.
(B) Free bulky waste collection service, charged White Goods / electrical and premium service retained. No increase in the number of appointments available to resident and no change to resources.	Discounted	This option has been discounted because it is expected that there will be increased demand for the service. If the demand cannot be facilitated, then residents could lose confidence in the service and the Council will not achieve the aspiration of an improved service offer. This option poses a reputational risk to the Council.
(C) Free bulky waste collection service, charged White Goods / electrical and premium service retained. 50% increase in resources available. Limit of four collections per year per household.	Discounted	This option has been discounted due to the additional cost and administration burden of developing the appointment booking system to cap the number collections that each resident can access.
(D) Free bulky waste collection service, limited number of items, unlimited number of bookings per household (monitored to stop abuse of the system), charged White Goods / electrical and premium service retained. Increase in resources to a full additional crew to meet expected demand.	Recommended	This option is recommended because it provides the improved service that this service change aims to achieve, whilst also building sufficient capacity to meet expected demand. Should demand be lower than expected then resources could be scaled back in the future or redeployed as appropriate

REASONS FOR PROPOSAL

1. The Council currently provides residents with a chargeable kerbside bulky waste collection service that can be booked and paid for via the Council’s website. Charges currently range from £42.20 for one item rising to £65.20 for six items.
2. As the country moves into the recovery phase from the Covid pandemic further changes to waste services are required in response to the impacts of the pandemic. It is acknowledged that many people have now changed their behaviours and way of working, with many more people working from home. Over the last 15 months or so, people have made changes to their homes to adapt to home working often purchasing larger furniture items. Additionally, more people are staying at home not going away for their holiday and as a result there has been an increase in home improvements and renewing of larger household items.
3. For some residents the charges for bulky waste collections are unaffordable and consequently the service is not accessible all residents. Disposal of bulky waste is free at Barrowell Green Recycling Centre, but not all residents have a means of transporting their waste to the recycling centre. These circumstances may disproportionately affect the some of the most vulnerable residents who are also the most likely to be affected by ongoing financial uncertainty caused by the Coronavirus pandemic.
4. A free service would benefit residents in several ways, including:
 - The service would be accessible to all residents irrespective of their financial circumstances;
 - The service would help those most affected by the pandemic including those who continue to isolate due to the fear of catching the virus;
 - A free collection would benefit those who cannot transport their bulky waste to Barrowell Green Recycling Centre;
 - it would provide a service comparable to some of the neighbouring boroughs such as Waltham Forest who offer a free service.
5. A free service would also help to alleviate any pressure at Barrowell Green Recycling Centre, which can get busier at peak times.

BACKGROUND

Please note that a copy of the Part 1 report is available on the Council’s democracy pages. As the part 2 appendix contains exempt information it will not be available to press and public.