

Ellie Green

Subject: FW: objecting on TENS

From: Kings- Taps <[REDACTED]>
Sent: 02 December 2022 16:45
To: Deborah Robertson <[REDACTED]>
Subject: objecting on TENS

Dear Sir / Madam,

With disappointment we received your objection to our Temporary Events Notices over the Christmas period.

The reason for your objection is totally unfounded for the following reasons.

We have successfully ran The Taps Bar since 2004 with these extra Christmas hours with no problems on our premises.

We have successfully ran the Kings Head business since 2010 with these extra Christmas hours and yet again no problem on our premises.

Our business is a small family run business and we take pride in getting to know our clientele personally.

Our staff are from the local community and they also take the time to get to know our clientele.

In fact, most of our customers are family and friends of either the owners who live locally or management or our staff.

To assist with the smooth running of our business we employ experienced security door personnel who work closely with our management.

These security personnel spend the majority of their working time quietly picking up glasses and talking to patrons as there is little to no issues on our premises.

With regards to Police resources in the area,

The Taps have only called the Police on one occasion in the last 3 years to assist with Travellers on the premises.

The Kings Head have called the police on one occasion to assist with a mental health patient who was uncontrollable on the premises.

Neither of the above were over the Christmas period.

We have noise limiter procedures in operation on both our premises with up to date records .

Please feel free to visit either of premises and view our records on noise , incidents and refusals.

We would welcome the opportunity to return to having regular meetings with the local license officer as we feel this would be mutually beneficial.

As a business we have always paid our business rates towards this service.

The extra hours over the Christmas period gives our staff the opportunity to earn extra money for their family shopping.

Our staff, door security and management rely on this extra income especially in the current environment, with the cost of living crisis.

Our patrons are local and regulars and look forward to spending Christmas with family and friends in our facilities.

Having just gotten over covid and now dealing with cost of living crisis we feel it's very unfair to object to our Temporary Event Notice.

We kindly ask you to reconsider in light of the above.

Your faithfully

Mick Fallon

Owner.