COUNCILLORS

PRESENT  Henry Pipe, George Savva MBE, Chaudhury Anwar MBE, Christiana During, Chris Joannides, Eric Jukes, Dino Lemonides and Eleftherios Savva

ABSENT  Elaine Hayward

OFFICERS:  Linda Leith (Scrutiny Support Officer), Bindi Nagra (Assistant Director, Strategy and Resources, Health and Social Care), Steve Tall (Head of Older People Services) and Jayne Bott (Secretary)

Also Attending:  Barbara Litchfield, Enfield Disability Association (EDA) and one member of the public.

312  WELCOME & APOLOGIES FOR ABSENCE (IF ANY)

The Chairman welcomed everyone to the meeting.

Apologies for lateness were received from Councillor Lemonides and apologies for absence were received from Councillor Elaine Hayward and Andy Ellis (Corporate Scrutiny Services).

313  DECLARATION OF INTERESTS

NOTED that no members of the panel had any personal or prejudicial interests to declare in respect of items on the agenda.

314  INSPECTION OF SERVICES FOR OLDER PEOPLE IN ENFIELD - FINAL REPORT DETAILING THE PROGRESS MADE ON THE ACTION PLAN

The panel received a report from the Director of Health and Social Care on the Inspection of Services for Older People in Enfield providing an updated and final version of the Action Plan.

NOTED:
1. That this was the fourth report the panel had received on the Commission for Social Care Inspection’s (CSCI) June 2007 Inspection of Services for Older People in Enfield together with an updated final version of the Action Plan. Steve Tall explained that this was a natural end to the action planning process because most of the actions had
been completed with the exception of one or two where consultation was still ongoing.

2. The Action Plan summarised the actions taken to address each of the CSCI’s recommendations and was reviewed by the CSCI in January 2008, again on 31 March 2008 as part of the routine business meeting held with the Director, and finally as part of the CSCI’s Annual Review Meeting held with the Director on 23 July 2008. The CSCI was satisfied that that the Action Plan had addressed the recommendations in the inspection report.

3. That the results of the CSCI Annual Performance Assessment of Social Care Services for Adults in Enfield would be announced at the end of November 2008. The CSCI’s response to the work undertaken following the inspection would form part of the CSCI’s judgement for the 2008 performance star rating for the Council’s Adult Social Services functions. Officers hoped that the work they had carried out to address the CSCI’s recommendations, taken together with the good Performance Assessment Framework (PAF) indicators and other work being undertaken in the Department would lead to an improved judgement in the 2008 assessment and that the department would regain the star it lost in 2007, moving the Department to two stars. There were no other milestones between now and November 2008 when the Star Rating would be announced.

4. Bindi Nagra informed the panel that an embargoed copy of the CSCI’s report would be sent to the Council in late November and the report would then be published after 29 November 2008.

5. That if possible, the panel would like to consider the CSCI’s report before Cabinet and if necessary the date of the November panel meeting would have to be postponed and rearranged on a later date. Note: The rearrangement of the panel’s meeting on 13 November 2008 was discussed further under the work programme item on the agenda (Minute 6 refers).

AGREED to note the progress made in implementing the Action Plan.

315 ASSISTIVE TECHNOLOGIES SCRUTINY REVIEW

The panel received a report from the Assistant Director of Strategy & Resources examining the progress of implementing Telecare in Enfield.

NOTED:
1. Bindi Nagra introduced the report and highlighted the main points. He explained that Health and Adult social care wanted to promote and increase the take up of Assistive technology (AT) because currently the take up was low. He welcomed any support the panel could give to raise awareness about AT and increase take up.
2. That there was equipment for people who were deaf and blind.
3. In response to a question, Bindi Nagra explained that the partners were:
   • Adult Social Services (Respond to calls and alerts)
• Customer Services Centre
• Suppliers of equipment
• Regional NHS contracts used to obtain equipment
• Regional Groups (shared knowledge)
• Customers

4. Councillor E. Savva felt that members also needed to see what aids and adaptations were available so they were fully aware of the whole range of equipment available to service users.

5. Barbara Lichfield (EDA) told the panel that on Wednesdays there was a weekly drop in for deaf people in the equipment store at the At Home Centre on the Claverings Estate and a technician was present to demonstrate the equipment.

6. In response to a question from a member of the public, Bindi Nagra listed the range of equipment available. He also told the panel that there was a range of other devices that the Health and Social Care service could obtain for individuals subject to their needs. As an example, he told the panel how a monitoring sensor could be used to protect elderly people suffering from dementia who go wandering.

AGREED:
(1) Arrangements should be made for the panel to visit the Home Store on the Claverings Estate and the flat at Alcazar Court where a range of AT equipment was set up. The Scrutiny Support Officer to co-ordinate the arrangements with Bindi Nagra.
ACTION: Andy Ellis

(2) Arrangements should also be made for the panel to go on a visit to see aids and adaptations, to enable the panel to see the whole range of equipment available to service users. The Scrutiny Support Officer to co-ordinate the arrangements with Bindi Nagra.
ACTION: Andy Ellis

316 WORKING GROUP UPDATES

The Panel received the following verbal update on the Adult Social Services Working Groups:

1. Adult Carers:
The report of the Adult Carers working group would be submitted to the next meeting of the panel after it had been approved by the Councillors Pipe (Chairman) and Anwar.

2. Accessibility & Acceptability Of Mental Health Services:

At the working group’s meeting on 10 June 2008, David Spells Assistant Director of Commissioning, Enfield Primary Care Trust provided a verbal report updating the Working Group on a range of mental health issues.
Following the above meeting, the working group went on a site visit to the Hanlon Centre and had found good interaction at this facility.

At the working group’s meeting on 15 July 2008, Leigh Saunders, Assistant Director Enfield Directorate Barnet, Enfield and Haringey Mental Health Trust and Dr Imelda Duignan, Consultant (BEHMHT) gave a briefing on the primary care interface with mental health services.

The working group’s next meeting on 9 September 2008 was going to be postponed and rearranged on a later date.

317
WORK PROGRAMME 2008/09

The Panel received the Adult Social Services Scrutiny Panel Work Programme for 2008/09, which had been updated since the last meeting held on 10 July 2008.

NOTED:
1. The Chairman reminded the panel that the results of the CSCI Annual Performance Assessment of Social Care Services for Adults in Enfield would not be announced until the end of November 2008. Therefore, he sought the panel’s views on how best to deal with the document and he suggested a number of options. In response members’ felt that the panel’s meeting on 13 November should be postponed until December 2008.

2. That the panel meeting on 15 January 2009 would be held in private in order to discuss the Council’s budget consultation document. The voluntary sector co-optees who had assisted the panel’s working groups would also be invited to attend this meeting. The panel’s comments would then be reported onto the Budget Scrutiny Commission.

3. The work programme

4. The Work Programme would be reviewed and updated for each meeting of the Panel to enable members to record and monitor the progress of the work being undertaken.

AGREED

(1) That the panel’s meeting on 13 November 2008 be postponed to a date in December 2008.

ACTION: Jayne Bott, Scrutiny Secretary

(2) That the scheduled panel meeting on 15 January 2008 be held in private.

(3) That the voluntary sector co-optees who had assisted the panel’s working groups be invited to attend this meeting.

ACTION Andy Ellis
318
SPECIFIC ITEMS TO BE REFERRED TO CABINET

NOTED that there were no items to be referred to Cabinet.

319
SPECIFIC ITEMS TO BE REFERRED TO OVERVIEW & SCRUTINY COMMITTEE

NOTED that there were no items to be referred onto Overview & Scrutiny Committee for consideration.

320
DATES OF FUTURE MEETINGS

NOTED:
1. The dates of future meetings of the Adult Social Services Scrutiny Panel during 2008/09 as set out below.

   All meetings would start at 7.30 p.m., unless notified otherwise and would be held at the Civic Centre, Silver Street, Enfield:
   • Thursday 13 November 2008
   • Thursday 15 January 2009
   • Thursday 2 April 2009

2. In addition, a joint meeting with Health Scrutiny Panel would take place on Monday 6 October 2008 at 7.30 pm to discuss Enfield Local Involvement Network.

3. Councillor During submitted her apologies for the joint meeting with the Health Scrutiny Panel on Monday 6 October 2008.

321
MINUTES OF THE LAST MEETING HELD ON 10 JULY 2008

RECEIVED the minutes of the last meeting of the Adult Social Services Scrutiny Panel held on 10 July 2008.

NOTED that the minutes of the meetings held in the 2007/08 Municipal had not been signed when the panel approved them.

AGREED
(1) That the minutes of the Adult Social Services Scrutiny Panel meeting held on 10 July 2008 be received and confirmed.

(2) That the minutes of the meetings held in the Municipal Year 2007/08 should be signed by the Chairman as agreed by the panel.