

Question 1 from Councillor Nicki Adeleke to Councillor Nesil Caliskan, Leader of the Council

Can the Leader set out how the grants awarded in the latest round of Enfield Neighbourhood Fund will benefit local communities?

Answer:

The second round of the Enfield Neighbourhood Fund allocated £395,00 in funding for twelve varied projects across the borough. Project bids were assessed by a set of criteria including how the programmes would work to reduce deprivation, improve the environment, or widen access to opportunities such as jobs, training and local services.

The projects awarded funding will support local communities to improve physical health by supporting schemes that will make cycling accessible to those who cannot afford a bike in the Pymmes Park area and improving access to swimming for those in the Arnos Grove area. A sewing club will provide social inclusion and mental health support for people facing hardship in the Palmers Green area. Health activities will be provided for women aged 50+ in areas of deprivation and people over 50 will also benefit from upgraded computer equipment at the Ruth Winston Centre.

In addition, there will be projects designed specifically to work with target groups, through education, around crime and anti-social behaviour, those experiencing worklessness through music, youth work and bi-lingual outreach, and those experiencing food poverty through additional seasonal work at a food pantry. Other community venues, including community halls and sports clubs, will be improved to make them more accessible for community groups.

A complete list of the organisations being funded with information on the projects they will be running is available online.

Question 2 from Councillor Maria Alexandrou to Councillor Rick Jewell, Cabinet Member for Environment

With the Transport Secretary announcing the ban on government cash for LTNs, will the council confirm it will abandon any future controversial LTN schemes?

Answer:

The Enfield Healthy Streets Framework approved by Cabinet in 2021 outlines the various initiatives the Council intends to explore urgently to reduce carbon emissions in our transportation system, given the pressing climate emergency we all face. We are committed to leaving no options unexplored in our efforts to make

walking, cycling, and public transport the preferred choices for local journeys.

We understand the importance of adapting our approach to suit the unique characteristics of each neighbourhood and assessing each project on its own merits. The Council will continue to engage with local communities to shape future proposals.

The government's objective is for 50% of all trips in towns and cities to be made by walking or cycling by 2030. It is evident that we must expedite our actions and foster collaborative efforts to bring about positive change. Our focus should be on establishing an environment that caters to the needs of future generations.

Question 3 from Councillor Mahym Bedekova to Councillor Ergin Erbil, Deputy Leader of the Council

How can the recently retrofitted council properties act as a model for future, 21st century green homes across the borough?

Answer:

Council housing has delivered a range of home retrofit projects to its homes from insulation schemes helping to reduce energy use and loss, to installation of district energy with Energetik, and the whole house Energiesprong scheme which addresses both the energy and fabric of a home to deliver warmer, greener homes.

Recently, homes in Haselbury have benefited from the Retrofit Accelerator Programme, delivered by Enfield Council with project partners Osborne Property Services, supported by the Mayor of London with funding from the Department for Energy Security and Net Zero. The ten homes which were previously ageing and energy inefficient have had a "whole house" retrofit approach and now have:

- New triple-glazed windows and high-performance doors to retain warmth inside
- Solar panels to generate electricity
- Installation of a new efficient heating and ventilation system which will regulate the temperature of the home to provide warmth in the winter and cool in the summer
- Insulation of external walls which also helps regulate the temperature
- Removal of old gas boilers, replacing them with electrically powered Air Source Heat Pumps, which has lower carbon emissions

This work is part of a three-year Innovation Partnership with seven social landlords delivering net zero housing retrofits in London and nationally. The investment in Enfield is worth more than £500,000.

As part of the Asset Management Strategy (AMS) 2023 – 2028, due to go to Cabinet in September 2023, the Council will identify further retrofits and how the council can continue to match Housing Revenue Account funds and a capital refurbishment programme with Mayor of London and government funding.

Question 4 from Councillor Maria Alexandrou to Councillor Rick Jewell, Cabinet Member for Environment

How many trees have been illegally felled over the last 3 years and what enforcement action has the council taken?

Answer:

The council was recently successful in the prosecution of persons responsible for felling 270 protected trees, the final value of prosecution reached £255K. The owner was also served with a Tree Replacement Order requiring the replacement of the 270 trees that were removed. There are a further seven separate incidents of illegal tree felling recorded by the authority in the past three years. The service responsible for tree protection and management, once informed of any possible illegal felling, will contact local residents as part of evidence gathering. Once gathered, the evidence is provided to enforcement team for consideration of prosecution. All incidents identified are reported to the police as a crime.

Question 5 from Councillor Josh Abey to Councillor Tim Leaver, Cabinet Member for Finance and Procurement

Families in Enfield have seen the price of their food shop increase by £700 a year – a £88.2m hit to the pockets of Enfield families, further exacerbating the cost-of-living crisis locally.

Can the Cabinet Member set out the latest steps the council is taking to support people through the cost-of-living crisis, and how we are making best use of the Household Support Fund?

Answer:

Since late 2021, the prices for many essential goods, like food and energy, began increasing faster than household incomes, resulting in a fall in real incomes

At Enfield we have supported our community by:

- Expanded the Welfare Advice and Debt Support team, to help those most in need to maximise people's income, reduce debts and prevent homelessness, assist with complex benefit claims, provide discretionary

support. The team also refer to the food pantries at the library after looking at other support they provide and through public health funding have provided welfare and debt advice every Saturday alongside the North Enfield Food bank.

- Set up a cost of living website and launching a cost of living campaign on 3 November 2022 – this has received over 30,000 visitors since launch and received good conversion to information use and action plus positive feedback
- Supporting employees also struggling by providing Welfare and debt advice, energy tips and childcare advice, linking with other agencies as appropriate
- Our Libraries ran 23 children’s activities through the term breaks which included food elements and even make and take boxes from the Mayor’s Office. They also ran Warm Space provision through the larger libraries throughout the winter season and will now be converting this successful initiative to welcome spaces. These initiatives also ran with partner and volunteer support.

We will target the new Household Support Fund 2023/24 of £5.7m to those most in need. A claims process will also be set up to ensure those most in need that didn’t receive the targeted support can apply, providing the opportunity for benefit and debt advice with each claim made to ensure a more sustainable outcome.

Examples of the funding proposals include:

- School uniforms. school food banks and food vouchers during summer and Christmas school holidays
- Payments targeted to those in receipt of Housing Benefit and/or Council Tax support who are not eligible for the governments cost of living payment
- Funding allocated to residents in need via our various internal services and trusted organisations that currently support helping Enfield residents within their client groups that face a crisis.
- Temporary Accommodation – funding to support and fund necessary out of borough placements and resulting resettlement and support payments to residents and costs associated with obtaining the properties.

Question 6 from Councillor Mike Rye to Councillor Gina Needs, Cabinet Member for Community Safety and Cohesion

What progress has the council made in meeting its pledge for an additional 50 Enfield Community Law Enforcement Officers, how many were in post by 31 May 2023 and what is the net gain or loss in officers given the council ceased funding 16 officers who worked primarily on council run housing estates last year?

Answer:

As part of developing the community enforcement team, officers, including the

Cabinet member have visited other London Boroughs such as Hackney and Hammersmith & Fulham who have similar teams in place. This is helping to shape the preferred model for the service we would like to offer and has been very informative in the way the teams are structured and the various operating models that are in place which are tailored to their local areas.

We continue work to formulate and cost what operating model would suit our needs in Enfield and how best to structure the team.

However, in the meantime, we have recruited two additional ASB wardens on a two-year contract and Housing Services are restructuring some roles in the service to create positions which will deal specifically with ASB, with three in post. Additionally, we are revising our ASB policy, so residents know what to expect from the Council and we continue to strengthen our partnerships that are in place with the police to address concerns.

Question 7 from Councillor Sabri Ozaydin to Councillor Tim Leaver, Cabinet Member for Finance and Procurement

Can you confirm if the council's statement of accounts 2022/23, which is required two months earlier than previous years, has been published by 31 May 2023 deadline?

Answer:

The Council published the draft 2022-23 Statement of Accounts on 31 May 2023. It is worthy of note that only 8 of the 33 London Boroughs (including the City) were able to achieve publication by the statutory deadline, and Enfield was one of those eight. Officers are justifiably proud of this achievement particularly given the additional challenge of delayed audits of previous years accounts impacting on the 2022-23 production.

The document can be viewed online at <https://www.enfield.gov.uk/services/your-council/statement-of-accounts>

Question 8 from Councillor Andy Milne to Councillor Chinelo Anyanwu, Cabinet Member for Public Spaces, Culture and Local Economy

As a matter of great importance, please advise of the necessary repairs and maintenance programme for the water park and assurances it will be operational from this June half term 2023.

Answer:

Since the closure of these facilities at the end of Summer 2022, there has been £100K maintenance and improvement works undertaken to ensure that these facilities are operational and safe for public use.

Each facility has bespoke engineering components, in respect to this relevant and competent supplier have been sourced to support the ongoing maintenance cycle and adhoc repairs.

All of the facilities are fully functional at present, and regularly inspected by officers to ensure operation and availability for our service users. Prior to reengaging the facilities, they are subject to rigorous water testing, which is performed above the statutory level by the authority, ensuring compliance and safety is achieved. These facilities were introduced back into operation for the easter bank holiday and continue to be in operation for public use.

Question 9 from Councillor Gunes Akbulut to Councillor Abdul Abdullahi, Cabinet Member for Children’s Services

Last year, the council launched an ambitious SEND Strategy, which will see in-borough SEND places increase and EHCPs completed within the statutory timeframe. Can the Cabinet Member update the council on the progress services have made in meeting the targets set out in the strategy?

Answer:

The council is very proud of its ambitious strategy to develop and improve the provision for SEND pupils and their families in our borough. The Council have been successful in having its bid for a new primary special school for children with autism and complex needs agreed by the Department for Education. This will provide up to 100 new places for children with SEND. In addition, the SEND team are working with schools to utilise the space being created by falling rolls. This has included the provision of 3 new units for children in schools with a higher level of SEND. The intention is to open a further two units by September 2023 which will provide an additional 50 places.

Education, Health and Care Plans (EHCPs) are now being completed at a rate far higher than the national average and in some months, this has reached 100%. This is a considerable achievement when the national average for completion rates is approx. 60%. In addition, there is a strong quality assurance process in place, that includes oversight from the Director of Education and the Executive Director – People, to ensure that the quality of the plans is not compromised. The service is continuing to work to ensure that EHCPs are high quality and are completed to statutory time limits.

Question 10 from Councillor Edward Smith to Councillor Chinelo Anyanwu, Cabinet Member for Public Spaces, Culture and Local Economy

Would the Cabinet Member advise on whether the government's plans to outlaw animal collar containment technology will impact on the council's plans to introduce grazing cattle in Forty Hall and Trent Park?

Answer:

The Animal Welfare (Electronic Collars) (England) Regulations 2023, will introduce a ban from 1st February 2024, which is linked to the use of electric collars which are linked solely to domestic animals (cats and dogs, for example). It is not linked to commercial animals including the red polls cattle proposed for introduction to the borough.

Question 11 from Councillor Destiny Karakus to Councillor Rick Jewell, Cabinet Member for Environment

As we head towards hotter summer months, can the Cabinet Member set out how the council is preparing for potential heat waves?

Answer:

Heatwave warnings issued by the Met Office which include dates, times and specific areas affected are to be circulated to the internal Emergency Planning department, external stakeholders and Business Continuity leads.

We will ensure that communications are sent out via internal comms including key reminders of additional measures to take when working in hot spells such as staying hydrated, limiting physical activity, prevention of sunburn and how to spot signs of heat related harm.

Gold Command have instructed us to prepare and send up to three daily Situation Reports (RAG Rating) to all priority services. Focusing particularly on vulnerable adults & children's services, social care settings, transports services and all frontline services.

We are to offer guidance to all Business Continuity leads such as working from home where possible, strategies and mitigation places, good practises with 65+ age group or those with health conditions, younger age groups, temperatures in care settings, impact on services due to heat effects on workforce and travel

Question 12 from Councillor Edward Smith to Councillor Chinelo Anyanwu, Cabinet Member for Public Spaces, Culture and Local Economy

Given the increasing use of Trent Park for illegal raves, would the Cabinet Member inform the council on how she intends to prevent this type of nuisance and anti-social activity in the future?

Answer:

A public safety group operates within the authority, and this group focuses on ASB issues and creating a co-ordinated approach to dealing with issues such as the raves experienced at Trent Park. Officers are currently collecting the intelligence which surround the events, as well as making practical interventions and revising potential entry points to the park for the equipment required to host. The safety group will be working with the police to agree a method of removal moving forwards, should this be the case. Officers are monitoring social media platforms for indications of any upcoming proposal to use the park for illegal activities.

Question 13 from Councillor Kate Anolue to Councillor Alev Cazimoglu, Cabinet Member for Health and Social Care

Providing good quality accommodation for the vulnerable elderly is increasingly difficult due to pressures on housing generally can the Cabinet Member advise on progress with our manifesto commitment to invest more in specialist accommodation for older people?

Answer:

70 units of extra care specialist accommodation are being developed in Winchmore Hill, on the site previously occupied by Reardon Court residential care home and extra care housing scheme.

This administration sees it as an absolute priority that our older and more vulnerable residents have a decent home in which to live with the right support in place to help them continue to live as independently as possible in a home of their own. Schemes such as these are also a viable and cost-efficient way of helping more people to avoid placements in care homes so I am really proud that, as a Labour council we took the really bold step of taking the lead here.

We also know that housing generally is under increasing pressure in our borough so the development of this scheme enables the Council to increase the long-term security of extra care housing supply, helping to ensure that future costs can be managed, and statutory care requirements can be met.

Reardon Court is in an area of the borough in which the Council supports a high number of older people with adult social care needs and sits adjacent to green

space to encourage healthy, active ageing.

The construction project is well underway with an expected completion date of May 2024.

All flats will be wheelchair accessible with assistive technology to enhance independent living and wellbeing. Shared facilities include lounges, a hairdressing/treatment room, activity rooms and sensory green space. To be eligible for housing at the scheme residents will need to meet the criteria for allocation of social housing as set out in the Council's Housing Allocation Scheme. The scheme will be run by the Housing department and arrangements are currently underway to complete a tender exercise for the care and support provider. We expect to have this exercise completed by September 2023 to allow sufficient time to mobilise in time for the building handover.

Question 14 from Councillor Edward Smith to Councillor Tim Leaver, Cabinet Member for Finance and Procurement

Can the Cabinet Member set out in detail his proposals for restricting access and introducing additional security measures in the Civic Centre following the recent case of unauthorised entry by a member of the public?

Answer:

Fellow members might be aware of an incident in the civic reception on 1st February 2023 when a disgruntled member of the public smashed some potted plants, threatened to kill the Leader and Chief Executive, and was arrested by the attending Police.

In response, facilities management and corporate security officers undertook a risk assessment that concluded the Guarding Service did not meet performance expectations, and that additional security guards should be deployed as a short-term control measure given the context to the incident.

The Guarding Service has been reprocured, and the additional control measures were in place for circa three months without further incident and have recently been reviewed. The review recommended the removal of the additional guards and the re-positioning of the remaining guard to be better able to engage a similar incident.

Question 15 from Councillor Doris Jiagge to Councillor Alev Cazimoglu, Cabinet Member for Health and Social Care

Can the Cabinet Member tell us what plans and progress are being made to

address health inequalities in Enfield?

Answer:

There is a male life expectancy gap of 9.4 years between the most and least deprived parts of Enfield and a 6.7 year gap for female residents.

Addressing health inequality is a strategic priority as outlined in the Health and Well-Being Strategy and Fairer Enfield 2021-2025. Additionally, the North Central London Population Health and Integration strategy reinforces our commitment to this important issue.

Excellent examples of this wider work include.

- Community Hubs and food pantries supporting residents with housing, employment, debt and health and wellbeing.
- Children's Centres (and the development of Family Hubs) supporting residents with early help needs.
- The work of Education, Housing teams, Children's and Adults Social Care all address health and social inequality.

The Enfield Public Health Team Intelligence and Data function produces the Joint Strategic Needs Assessment which describes the health and wellbeing of residents and identifies key health inequalities. Analysis is conducted to inform service provision and preventative action by the Council and partners. Some of the teams recent work has covered health inequality in immunisation uptake, obesity, cancer screening uptake, child health, womens' health and serious youth violence. Each analysis helps us to understand health inequality in the borough looking at differences over time, geography, deprivation, age, sex, ethnicity and other protected characteristics.

Local resources are focussed on the priorities for reducing health inequality below:

- Reducing the prevalence of smoking
- Reducing obesity
- Increasing immunisation uptake and health screening

There are 23 projects focussed on these priorities and progress is overseen by the Inequalities Delivery Group co-chaired by the Director of Public Health and the Chair of the Enfield PPG network.

The Public Health Commissioning Team is responsible for commissioning a range of services that work both universally and with vulnerable residents. These include 0-19 health visiting and school nursing, substance misuse for young people and adults, sexual health and NHS Health Checks. Health inequalities are of particular concern for sexual health and drug and alcohol services, as they often work with adults and young people who have multiple disadvantages – those not accessing a GP or other mainstream services, and often with chronic long-term health

Self-Contained Average Time	years 9 months 30 days	years 9 months 20 days	years 9 months 5 days	years 8 months 16 days	years 8 months 3 days	years 9 months 8 days	years 7 months 21 days	years 7 months 24 days	years 7 months 26 days	years 7 months 24 days	years 7 months 9 days	years 6 months 19 days	years 6 months 13 days
B&B Shared	46	61	61	75	98	123	159	172	222	276	287	287	289
B&B Shared Average No. of Days	509	417	393	355	297	264	235	229	199	171	169	161	154
B&B Shared Average No. of Days	1 years 4 months 23 days	1 years 1 months 20 days	1 years 0 months 27 days	0 years 11 months 20 days	0 years 9 months 23 days	0 years 8 months 20 days	0 years 7 months 22 days	0 years 7 months 16 days	0 years 6 months 17 days	0 years 5 months 19 days	0 years 5 months 17 days	0 years 5 months 9 days	0 years 5 months 2 days
B&B Shared With Children Over Six Weeks	3	6	5	30	25	30	52	62	84	91	113	161	161

Question 17 from Councillor Hivran Dalkaya to Councillor Gina Needs, Cabinet Member for Community Safety and Cohesion

How is the council marking Gypsy, Roma, and Traveller History Month this June?

Answer:

The Council is marking Gypsy, Roma, and Traveller History month with the following events and communications:

- Flag Raising Ceremony at Civic Centre on 1st June - 4763 people viewed on social media platform
- Coffee Cake and Conversation at the Civic on 1st June with participation from GRTBS communities and voluntary groups.
- 13th June – 15 students aged 11-16 going on day trip to City Hall for carers day where members of the GRTBS communities will be doing workshops
- 96 Schools rolling out the The Weaving Journeys programme and all information supplied to school's big activities taking place (digital pack) and flyers

- Good Practice network promoting GRTBS Education pledge and letters sent to all schools and resources provided for including awareness of GRTBS heritage and culture and how to engage families.
- Internally promoted on Staff Matters, Shining Light video on intranet and Councils GRT web page - [Gypsy, Roma and Travellers in Enfield | Enfield Council](#)
- Libraries displaying the Weaving Journeys Programme, Shining Light Video, Banners of Journey through time, Bunting with this year's patterns from all GRTBS communities, all libraires have resourced new GRT stock for children and adults,
- Libraries hosting storytelling events from GRT author Richard O'Neill's books, Arts and Crafts bespoke to GRTBS culture at the following locations: Ordnance, Palmers Green, Edmonton Green, Enfield Town, Living Room Library Fore St
- 26th June GRT history month event at City Hall for Enfield GRTBS Board
- Online event planned for late June/early July where GRTBS community member will be doing a session with staff in Enfield
- Presentation to Barclays Bank on GRTBS communities and inclusion

Question 18 from Councillor Lee Chamberlain to Councillor George Savva, Cabinet Member for Social Housing

Please set out the numbers for the decant of the Walbrook Tower and Shires' Estate Towers, Cheshire, and Shropshire, including the point in the decant process they have reached and if they are leaseholders or tenants.

Answer:

We have been working to support residents of Walbrook House to move to alternative housing since March 2022. To date 91 tenants have been supported to move and seven tenants and twelve leaseholders remain in the block. The concierge service to the block remains in place, and regular building safety checks to the building are carried out to ensure resident safety

Following the decision made by Cabinet in April work started to help residents of Shropshire and Cheshire Houses to move. A team to support tenants has been established on the estate. To date twenty tenants from Shropshire house have been supported to move, with 68 remaining in the block of which five have accepted an alternative home. Ten tenants from Cheshire House have been supported to move, 65 are remaining in the block.

Work to support the forty leaseholders who own flats in Cheshire and Shropshire houses will start later this month following agreement of the package of support available to them.

All tenants and leaseholders in Walbrook, Shropshire and Cheshire houses are eligible for a statutory Home Loss payment and Disturbance Allowance to cover other costs associated with moving such as the connection of appliances.

Question 19 from Councillor Eylem Yuruk to Councillor Gina Needs, Cabinet Member for Community Safety and Cohesion

Can the Cabinet Member update us on progress to create a permanent memorial to commemorate our friends, family, and neighbours that the borough lost during the coronavirus pandemic?

Answer:

The location of the Covid memorial is the corner of Monmouth Road and Hertford Road, in Edmonton Green. Due to the sensitive nature and impact experienced by covid, officers are undertaking significant community engagement to seek local views on the content, including recommendations around the design of the memorial. Necessary instructions have been placed for the artwork for the memorial, and associated street furniture. Additional planting will be performed in advance of the art installation to support the overall aesthetic of the piece. The project for this piece of work will be completed end of July 2023.

Question 20 from Councillor Lee Chamberlain to Councillor George Savva, Cabinet Member for Social Housing

Please set out the number of leaseholders that have now accepted an offer for their property since May 2022 in the three towers Walbrook, Cheshire and Shropshire.

Action: Sarah Cary, Executive Director Housing Regeneration Development

Answer:

Approval to the budget for buy backs in Cheshire and Shropshire is subject to approval by Full Council on 14th June. Following approval to the next steps for Walbrook House leaseholders will shortly be contacted to progress discussions about buy backs.

Question 21 from Councillor Nelly Gyosheva to Councillor George Savva, Cabinet Member for Social Housing

How are 'no fault' evictions and the government's delay in banning them adding to housing pressures locally?

Answer:

Landlords can end tenancies using a s21 notices, commonly called a 'no fault' eviction. This requires the tenant to leave with two months' notice, and the landlord need not specify any reason for the eviction. They are used more widely than s8 evictions, which can be actioned for a specific reason e.g., arrears or ASB. S.21s can and are used where a landlord has got a valid reason under s.8 such as arrears as the process is considered simpler. S.21 evictions were halted during the Covid 19 pandemic. As a result, national increases in s.21 evictions since the ban was lifted have been considerable. The best comparison in terms of pressures is therefore current figures compared to 2019.

The government's mortgage and landlord possession statistics show that there has been a 47% increase in no-fault claims issued by private landlords in England compared to the same period in 2019:

Claims	Accelerated procedure (Section21)
Q4 2019	4,164
Q2 2022	6,101
Change compared to Q4 2019	+47%

Many residents move on far in advance of proceedings reaching court, so these figures do not account for total s.21s where tenants had to leave their homes.

In Enfield, homelessness presentations have increased significantly:

	April 2021-March 2022	April 2022- March 2023
Total number of homelessness presentation	2353	6540

The pressures behind this however are complex, but for many years the overwhelming single reason for homelessness was s.21 evictions and it remains the single largest contributor and especially in Enfield.

Question 22 from Councillor Lee Chamberlain to Councillor George Savva, Cabinet Member for Social Housing

Please set out the number of new built social housing homes built by LBE for rent, by location, now occupied by tenants in 2020, 2021, 2022 and so far in 2023. Any differing rent rates (i.e., housing gateway rates) should be noted and broken down

in the figures.

Answer:

2022/23 - Maldon Road (10 homes), Gatward Green (12 homes), Bury Street West (25 affordable rent, 25 Market)

2021/22 - Electric Quarter (100 homes), Newstead House (12 homes)

2020/21 - New Avenue (97 homes), Ladderswood (74 homes), Alma (117 homes)

Total: 447

Question 23 from Councillor Nawshad Ali to Councillor George Savva, Cabinet Member Social Housing

Following the shocking incident last month of a dog attack in a council-owned tower block, have officers reviewed the Council's pet policy for council tenants?

Answer:

Following a recent dog attack officers have reviewed the Council Housing Pet Policy.

The revised policy takes account of our tenancy agreement and ASB policy – we expect our residents to be responsible pet owners and protect the wellbeing of their pets. We also recognise the importance to tenants of their pets and their impact on health and wellbeing.

The policy sets out that that we expect pet owners to act responsibly and be responsible pet owners. Standards for tenants are highlighted which include that all pets must be kept under control and not cause a nuisance to other households including dogs being kept on a lead in communal areas.

Following consultation with the Customer Voice later this month the revised policy will be made available to all tenant and will be highlighted in a future edition of Housing News.

Question 24 from Councillor Peter Fallart to Councillor Rick Jewell, Cabinet Member for Environment

Following Enfield Council's decision to remove the ability to pay for parking at pay and display machines which Libraries are currently selling parking vouchers? Do they accept both card and cash payments and are there plans to increase the sale

of parking vouchers through all Enfield Libraries?

Answer:

Scratch Cards are currently available in the four flagship libraries; (Edmonton Green, Enfield Town, Ordnance Unity Centre & Palmers Green (they will also be available in Oakwood Library in early July) as well as the Councils Parking Shop in Crown Road. At present, only cash payments are accepted in libraries although there is a piece of work in hand to allow card payments to be available by July.

Question 25 from Councillor Margaret Greer to Councillor Chinelo Anyanwu, Cabinet Member for Public Spaces, Culture and Local Economy

How is the Council planning on celebrating Windrush Day this June, and Enfield's proud and diverse history?

Answer:

16th May – 11th June: Celebrating Enfield Black Heritage Community Champions.

Five Enfield based artists were commissioned to create artworks in celebration of five of Enfield's Community Champions as part of Black History Month 2023. These artworks showcase the outstanding talent of the artists and the achievements and contributions of the Community Champions. The exhibition will then move on to Living Room Library between 19th June – 3rd July and Edmonton Green Library between 4th July and 3rd August.

25th June: Enfield Caribbean Association presents Windrush Voices Film

A film documentary that tells the 'back stories' of the Windrush Generation. In their own words, the film documents how these pioneers overcame widespread ignorance to survive and challenge the everyday prejudices they experienced and make a massive contribution to British society.

29th June: Museum Lates: Celebrating Enfield's Caribbean Heritage

The evening will see the first late opening of the Enfield Museum to celebrate Enfield Caribbean heritage.

30th June – 2 July: For The Love of You – A Time Capsule Community Exhibition

Take a step back in time and discover old memories of going out, singing along, and falling in love. Curated with support from **Colin Brown aka CeeBee**.

1st July: Lovers Rock programme which includes:

- Exhibitions

- Saturday Soup Cook Along
- Games and Sing Along with Enfield's very own Lover's Rock pioneer, Jackie Kay
- Lovers Rock: Me and Love– Songs, Poetry and story sharing
- Evening performances TBC

The Dugdale Arts Centre will also be hosting the invitational Bridging the Gap event on behalf of the Rudolph Walker Foundation on 22nd June. The evening will debut a film produced by the foundation showcasing conversations between the Windrush Generation and younger generations.

In addition to this programme, we plan to capture and list on the council website Windrush events and celebrations that will be happening across the borough.

Question 26 from Councillor Peter Fallart to Councillor Tim Leaver, Cabinet Member for Finance and Procurement

Enfield Council recently decided not to use £170 million of Government Housing Infrastructure funds to build the Ponders End Railway passing loop. Are Enfield Council confident that Meridian Water has sufficient rail services to deliver new homes and what detailed plans exist to use this money on alternative schemes?

Answer:

Given the extraordinary inflationary pressures on construction costs, the Council has been in discussions with government about reprofiling the Housing Infrastructure Grant in a way which continues to deliver the homes and jobs at Meridian Water. Currently, the Council has in principle agreement to focus on the street works, which remediates soil, creates parks, builds bridges and unlocks land for housing development. This means the Rail Works are on hold and the Council will seek to secure additional funding to enable the changes to the rail services at a future date.

Question 27 from Councillor Thomas Fawns to Councillor Chinelo Anyanwu, Cabinet Member for Public Spaces, Culture and Local Economy

I have heard from several residents about the poor level of service being delivered by Fusion-run leisure centres in the borough. What steps is the council taking to hold Fusion to account and improve our leisure provision?

Answer:

Thank you Cllr Fawns, I welcome the opportunity to update Councillors on the work

that the Administration has been undertaking to hold Fusion to account and improve service delivery at the Council's leisure centres.

Since mid-December 2022, the leisure centres have experienced several maintenance problems that have affected the availability the swimming pools and the air temperatures within the buildings. To understand the management and maintenance situation fully, officers commissioned independent health & safety audits and condition surveys of the facilities. Additional contract management processes and scrutiny was applied of Fusion's operational management.

Initially, Warning Notices and default penalties were issued to Fusion in line with the Council's contract with Fusion, and an improvement plan agreed with Fusion's senior managers to ensure facilities could reopen as quickly as possible. Ongoing weekly meetings have been held with Fusion to monitor progress against the action plan and ensure delivery. The main customer facing actions were completed by early April, except for a new air handling system at Southbury Leisure Centre and new boilers at Albany Leisure Centre, which Fusion aim to complete during June.

Question 28 from Councillor Chris Dey to Councillor Gina Needs, Cabinet Member for Community Safety and Cohesion

There are mixed reports of the effectiveness of CAPE meetings; could the Cabinet Member arrange a meeting with the Safer Neighbourhood Superintendents, herself, and I such that we can raise issues and agree actions?

Answer:

CAPE meetings are police meetings with the community. The administration regularly highlights to the Borough Commander the lack of consistency of these meetings across the borough. I would encourage Ward Councillors to also make representation. In addition, I am happy to write to the Borough Commander to highlight the issue again.

Question 29 from Councillor Sinan Boztas to Councillor Susan Erbil, Cabinet Member for Licensing, Planning and Regulatory Services

Can the Cabinet Member set out how the council's regulatory services are preparing for businesses looking to increase their outdoor trading areas during the upcoming summer months?

Answer:

Regulatory Services support businesses through the issuing of pavement licences. This allows businesses to place temporary furniture, such as tables and chairs,

outside cafes, bars and restaurants to sell or serve food or drink for the consumption supplied from, or in connection with the use of the premises.

The application process is very straight forward, and the application form can be found on our web site. It requires a 7-day public consultation period, during this time the applicant must display the site notice advertising the application. Highways are our primary consultee, and they will assess the suitability of the location having regard to pavement width, access & other street furniture that may already be present. Applicants will receive notification of the outcome of their application 14 days after it is submitted. The cost per application and any annual renewal is currently £100.

Last financial year we processed 74 pavement licenses. 15 of these were new & 59 were renewals.